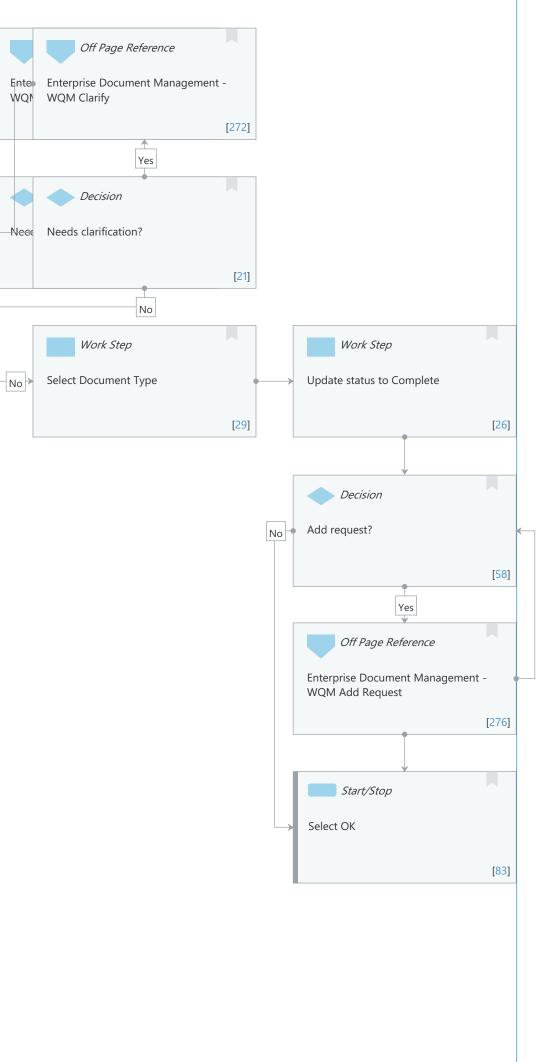
Niagara Health System

Future State: Work Queue Management - Enterprise Document Management - WQM for Ambulatory

Cerner Workflow ID: 14057 (v. 9.0) Client Workflow ID: 872 Start/Stop Decision System No Work Item routed to Unknown Queue Inco Incoming fax received in Work Queue • Work item matches routing criteria? Mor Monitor [3] [281] [243] Yes System Work Step Work Step Work Step Open Work Item Worl Work Item(s) routed to queue Review Work Item Selec Select queue Revie [74] [269] [20] [19] Decision Decision Work Step Work Step Sear Search for Patient Patient found? Select Patient and Encounter (if Split Work Item? Yes 🕨 applicable) [27] [130] [28] [88] No Yes Clerk/Practice Management *Decision* Work Step Off Page Reference Add new patient? Add Patient/Encounter Enterprise Document Management -🗕 Yes 🏲 WQM Split [132] [274] [131] No Work Step Index Work Item [182] Work Step Select New Patient from Category field [134] Start/Stop Document routed to Patient Access view [135]

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Last updated by Jennifer Schafer, Feb 01, 2024 2:27pm (UTC -5 hours)



Niagara Health System

Future State: Work Queue Management - Enterprise Document Management - WQM for Ambulatory

Cerner Workflow ID: 14057 (v. 9.0) Client Workflow ID: 872

Last updated by Jennifer Schafer, Feb 01, 2024 2:27pm (UTC -5 hours)

Workflow Details:

Workflow Name: Work Queue Management - Enterprise Document Management - WQM for Ambulatory Workflow State: Future State Workstream: Operations Management Venue: Ambulatory Client Owner: Cerner Owner: Standard: Yes Related Workflow(s): Tags:

Workflow Summary:

Service Line: Related Solution(s): Cerner Document Imaging Work Queue Management Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP TestBuilder Script(s): Cerner Workflow ID: 14057 (v. 9.0) Client Workflow ID: 872 Workflow Notes: Introduced By: WS 2 Validated By: WS 7 Swim Lane: None Department(s): Security Position(s):

Swim Lane:

Role(s): Clerk/Practice Management Department(s): Security Position(s):

Start/Stop [3]

Description: Incoming fax received in Work Queue Monitor

Decision [243]

Description: Work item matches routing criteria?



Future State: Work Queue Management - Enterprise Document Management - WQM for Ambulatory

Cerner Workflow ID: 14057 (v. 9.0) Client Workflow ID: 872

Last updated by Jennifer Schafer, Feb 01, 2024 2:27pm (UTC -5 hours)

System [281]

Description: Work Item routed to Unknown Queue

Off Page Reference [272]

Workflow Link: Enterprise Document Management - WQM Clarify

System [74]

Description: Work Item(s) routed to queue

Work Step [269] Description: Select queue

Work Step [20] Description: Review Work Item

Work Step [19] Description: Open Work Item

Decision [21] Description: Needs clarification?

Work Step [27] Description: Search for Patient

Decision [130] Description: Patient found?

Work Step [28] Description: Select Patient and Encounter (if applicable)

Decision [88] Description: Split Work Item?

Work Step [29] Description: Select Document Type

Work Step [26] Description: Update status to Complete



Future State: Work Queue Management - Enterprise Document Management - WQM for Ambulatory

Cerner Workflow ID: 14057 (v. 9.0) Client Workflow ID: 872

Last updated by Jennifer Schafer, Feb 01, 2024 2:27pm (UTC -5 hours)

Decision [131]

Description: Add new patient?

Work Step [132]

Description: Add Patient/Encounter

Off Page Reference [274]

Workflow Link: Enterprise Document Management - WQM Split

Decision [58]

Description: Add request?

Work Step [182]

Description: Index Work Item

Off Page Reference [276]

Workflow Link: Enterprise Document Management - WQM Add Request

Work Step [134]

Description: Select New Patient from Category field

Start/Stop [83]

Description: Select OK

Start/Stop [135]

Description: Document routed to Patient Access view

Start/Stop [3]

Description: Incoming fax received in Work Queue Monitor

Decision [243]

Description: Work item matches routing criteria?

System [281]

Description: Work Item routed to Unknown Queue

Off Page Reference [272]

Workflow Link: Enterprise Document Management - WQM Clarify



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Future State: Work Queue Management - Enterprise Document Management - WQM for Ambulatory

Cerner Workflow ID: 14057 (v. 9.0) Client Workflow ID: 872

Last updated by Jennifer Schafer, Feb 01, 2024 2:27pm (UTC -5 hours)

System [74]

Description: Work Item(s) routed to queue

Work Step [269]

Description: Select queue

Work Step [20]

Description: Review Work Item

Work Step [19]

Description: Open Work Item

Decision [21]

Description: Needs clarification?

Work Step [27]

Description: Search for Patient

