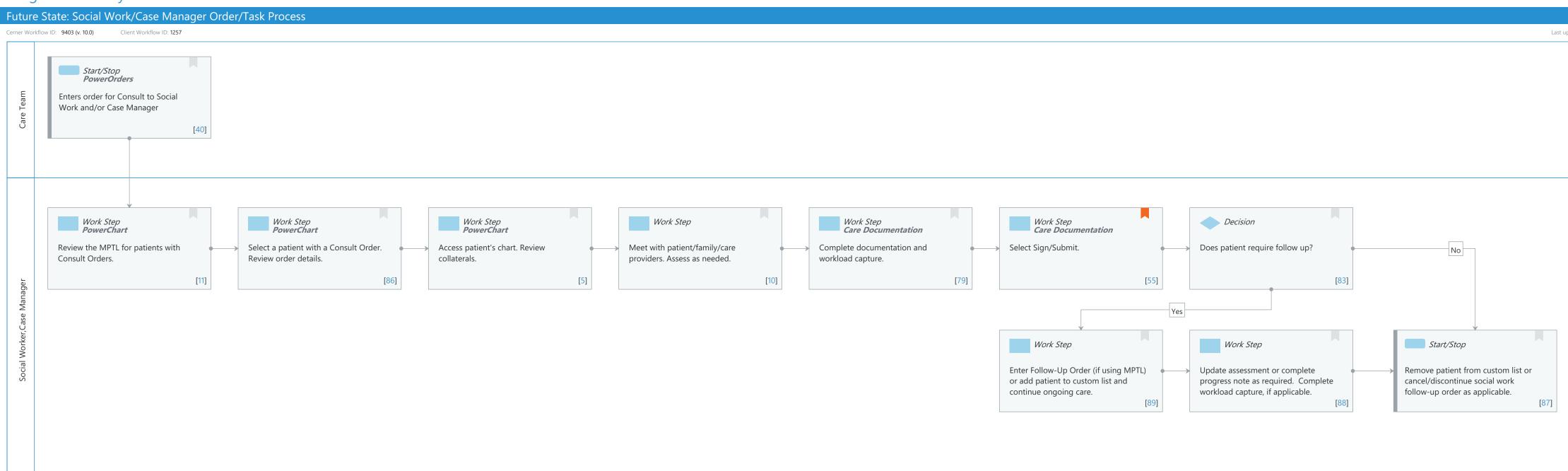
Niagara Health System





Last updated by Jacob D'Achille, Jul 29, 2024 9:31am (UTC -4 hours)





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Cerner Workflow ID: 9403 (v. 10.0) Client Workflow ID: 1257

Oct 11, 2024

Workflow Details:

Workflow Name:Social Work/Case Manager Order/Task ProcessWorkflow State:Future StateWorkstream:IntradepartmentalVenue:Acute CareClient Owner:D'Achille, JakeCerner Owner:Standard:YesYesRelated Workflow(s):Tags:

Workflow Summary:

Service Line: Related Solution(s): Millennium Behavioral Health Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP TestBuilder Script(s): Cerner Workflow ID: 9403 (v. 10.0) Client Workflow ID: 1257 Workflow Notes: Workflow is used to describe the process of a face to face encounter for a acute care Social Work/Case Manager. Introduced By: WS 7 Validated By: WS 8

Swim Lane:

Role(s): Care Team Department(s): Security Position(s): Physician - Hospitalist Nurse

Start/Stop [40]

Description: Enters order for Consult to Social Work and/or Case Manager Method: PowerOrders

Swim Lane:

Role(s): Social Worker Case Manager

Department(s):

Security Position(s): BH - Social Worker HCC Social Worker Social Worker



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Case Manager

Work Step [11]

Description: Review the MPTL for patients with Consult Orders. Method: PowerChart

Work Step [86]

Description: Select a patient with a Consult Order. Review order details. Method: PowerChart

Work Step [5]

Description: Access patient's chart. Review collaterals. Method: PowerChart

Work Step [10]

Description: Meet with patient/family/care providers. Assess as needed.

Work Step [79]

Description: Complete documentation and workload capture. Method: Care Documentation

Work Step [55]

Description:	Select Sign/Submit.
Method:	Care Documentation

- Value Impact: Patient Safety Quality
 - Comments: Note details may include specific service details. Targeted social/ case management services are defined as services furnished to assist individuals in gaining access to needed medical, social, educational and other services

Decision [83]

Description: Does patient require follow up?



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Work Step [89]

Description: Enter Follow-Up Order (if using MPTL) or add patient to custom list and continue ongoing care.

Work Step [88]

Description: Update assessment or complete progress note as required. Complete workload capture, if applicable.

Start/Stop [87]

Description: Remove patient from custom list or cancel/discontinue social work follow-up order as applicable.

