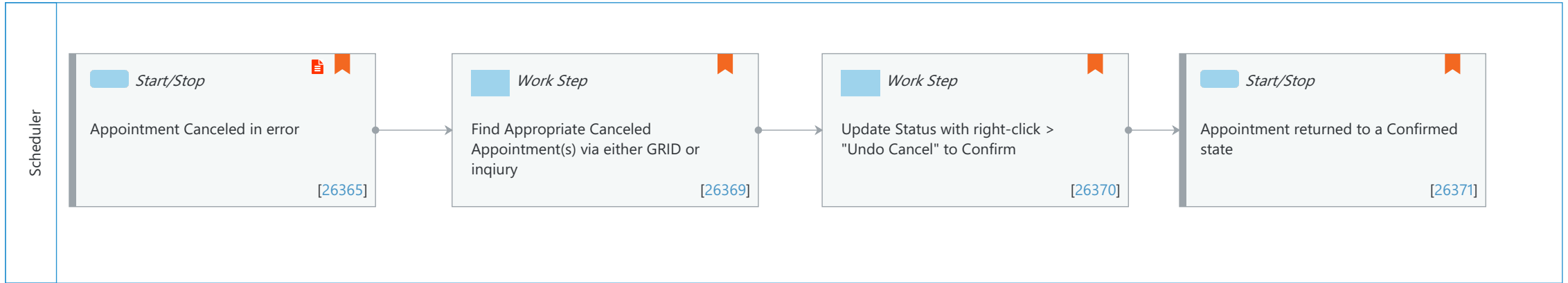


Future State: Scheduling - ESM - Undo Canceled Appointment

Cerner Workflow ID: 6618 (v. 14.0)

Client Workflow ID: 31

Last updated by Julia Becevel, Jan 29, 2024 12:47pm (UTC -4 hours)



Future State: Scheduling - ESM - Undo Canceled Appointment

Cerner Workflow ID: 6618 (v. 14.0) Client Workflow ID: 31

Last updated by Julia Becevel, Jan 29, 2024 12:47pm (UTC -4 hours)

Workflow Details:

Workflow Name: Scheduling - ESM - Undo Canceled Appointment

Workflow State: Future State

Workstream: Pre-Admission/Pre-Visit

Venue: Acute Care

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Scheduling Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 6618 (v. 14.0)

Client Workflow ID: 31

Workflow Notes:

Introduced By: WS 1

Validated By: WS 6

Swim Lane:

Role(s): Scheduler

Department(s): Patient Access

Security Position(s): Scheduling - Clerk Advanced

Start/Stop [26365]

Description: Appointment Canceled in error

Step Impact: Policy/Procedure

Work Step [26369]

Description: Find Appropriate Canceled Appointment(s) via either GRID or inquiry

Comments: Use "Person Schedule Inquiry-Standard" to find appropriate cancelled appointment(s) needing to be changed back to a confirmed state.

Work Step [26370]

Description: Update Status with right-click > "Undo Cancel" to Confirm

Comments: Task access required for this action

Future State: Scheduling - ESM - Undo Canceled Appointment

Cerner Workflow ID: 6618 (v. 14.0) Client Workflow ID: 31

Last updated by Julia Becevel, Jan 29, 2024 12:47pm (UTC -4 hours)

Start/Stop [26371]

Description: Appointment returned to a Confirmed state

Comments: Any associated orders which were canceled at the time of the appointment will be reordered and placed in a future state.