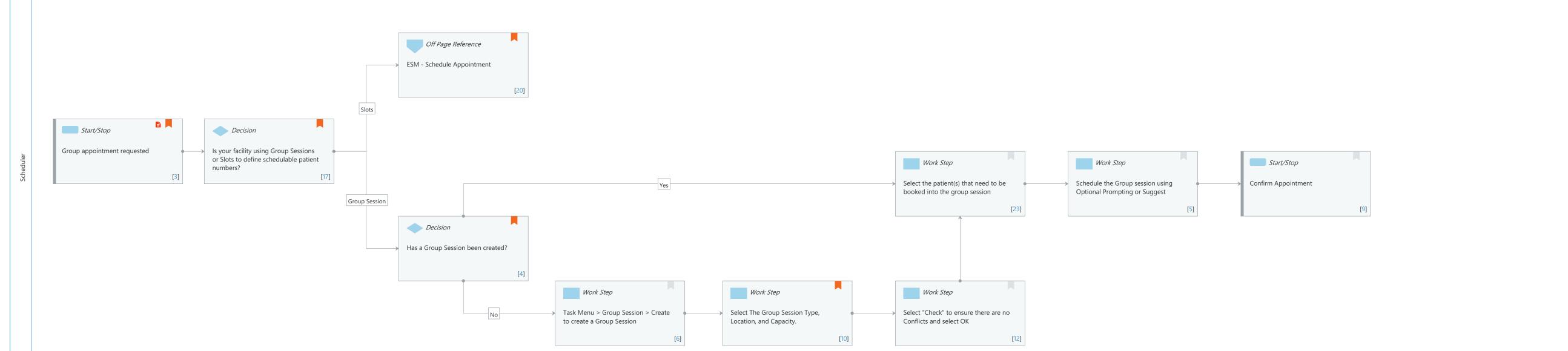
Future State: Scheduling - ESM - Scheduling Group Appointments with Group Sessions

Cerner Workflow ID: 7804 (v. 11.0) Client Workflow ID: 30 Last updated by Julia Becevel, Jan 29, 2024 12:49pm (UTC -4 hours)





Niagara Health System Oct 16, 2024

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Workflow Details:

Workflow Name: Scheduling - ESM - Scheduling Group Appointments with Group Sessions

Workflow State: Future State

Workstream: Pre-Admission/Pre-Visit

Venue: Ambulatory

Acute Care

Client Owner: Cerner Owner: Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Scheduling Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 7804 (v. 11.0)

Client Workflow ID: 30 Workflow Notes:

Introduced By: WS 1 Validated By: WS 6

Swim Lane:

Role(s): Scheduler
Department(s): Patient Access

Security Position(s): Scheduling - Clerk

Scheduling - Clerk Advanced

Off Page Reference [20]

Workflow Link: ESM - Schedule Appointment

Comments: Using Slots instead of Group Sessions will follow the same

scheduling process as other appointments in Scheduling Management.

Start/Stop [3]

Description: Group appointment requested

Step Impact: Policy/Procedure

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Decision [17]

Description: Is your facility using Group Sessions or Slots to define schedulable patient

numbers?

Comments: Group Sessions are used in Scheduling Management to create

an instance of the group session appointment type on a specific date. It is created in the Scheduling Appointment Book and reserves the shared resource's time. Group Sessions are not supported in

Revenue Cycle Scheduling.

Work Step [23]

Description: Select the patient(s) that need to be booked into the group session

Work Step [5]

Description: Schedule the Group session using Optional Prompting or Suggest

Start/Stop [9]

Description: Confirm Appointment

Decision [4]

Description: Has a Group Session been created?

Comments: Group Sessions sit on top of Default Schedule Slots and are used to

define the appropriate group time

Work Step [6]

Description: Task Menu > Group Session > Create to create a Group Session

Work Step [10]

Description: Select The Group Session Type, Location, and Capacity. Comments: There is a tab to Recur the Group Session if necessary

Work Step [12]

Description: Select "Check" to ensure there are no Conflicts and select OK