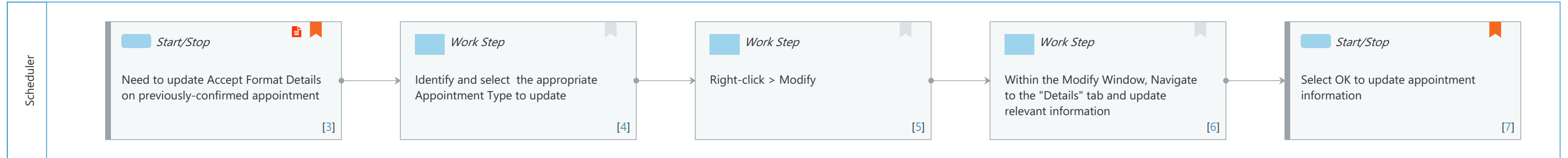


Future State: Scheduling - ESM - Modify Confirmed Appointment

Cerner Workflow ID: 10623 (v. 12.0)

Client Workflow ID: 899

Last updated by Corinne Romanin, Apr 04, 2024 1:36pm (UTC -4 hours)



Future State: Scheduling - ESM - Modify Confirmed Appointment

Cerner Workflow ID: 10623 (v. 12.0) Client Workflow ID: 899

Last updated by Corinne Romanin, Apr 04, 2024 1:36pm (UTC -4 hours)

Workflow Details:

Workflow Name: Scheduling - ESM - Modify Confirmed Appointment

Workflow State: Future State

Workstream: Other

Venue: Ambulatory
Acute Care

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Scheduling Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 10623 (v. 12.0)

Client Workflow ID: 899

Workflow Notes: For steps to follow the workflow, see [Modify a Confirmed Appointment in Scheduling Management](#)

This workflow applies only to appointments that are scheduled, confirmed, and displayed for the corresponding resource. The Modify a Confirmed Appointment workflow is useful when making minor changes to a confirmed appointment as it prevents staff from having to cancel and reschedule the appointment if modifications are needed.

Introduced By: WS 1

Validated By: WS 6

Swim Lane:

Role(s): Scheduler

Department(s): Patient Access

Security Position(s): Scheduling - Clerk

Scheduling - Clerk Advanced

Start/Stop [3]

Description: Need to update Accept Format Details on previously-confirmed appointment

Step Impact: Policy/Procedure

Future State: Scheduling - ESM - Modify Confirmed Appointment

Cerner Workflow ID: 10623 (v. 12.0) Client Workflow ID: 899

Last updated by Corinne Romanin, Apr 04, 2024 1:36pm (UTC -4 hours)

Work Step [4]

Description: Identify and select the appropriate Appointment Type to update

Work Step [5]

Description: Right-click > Modify

Work Step [6]

Description: Within the Modify Window, Navigate to the "Details" tab and update relevant information

Start/Stop [7]

Description: Select OK to update appointment information

Comments: Updating Accept Format Information will not update values already pre-populated in other applications at the original time of confirm.