



Future State: Scheduling - ESM - Linking Appointments

Cerner Workflow ID: 10621 (v. 12.0) Client Workflow ID: 884

Last updated by Corinne Romanin, Feb 23, 2024 10:47am (UTC -4 hours)

Workflow Details:

Workflow Name: Scheduling - ESM - Linking Appointments

Workflow State: Future State

Workstream: Other

Venue: Acute Care

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Scheduling Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes: For steps to follow the workflow, see [Linking Appointments Workflow in Scheduling Management](#)

If necessary, you can manually link two otherwise unrelated existing, previously confirmed appointments or new appointments without having to classify them as protocol appointments. You can link existing appointments either by selecting the appointment from the scheduling grid or by clicking the link icon and then selecting the appropriate appointment. When a scheduler performs an action on an appointment that is linked to others, the system notifies the scheduler that other linked appointments exist and displays any comments associated with the linked appointments.

Introduced By: WS 1

Validated By: WS 6

Swim Lane:

Role(s): Scheduler

Department(s): Patient Access

Security Position(s): Scheduling - Clerk

Scheduling - Clerk Advanced

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Work Step [7]

Description: Within the Link Window, Select the appropriate appointment from "Future Patient Appointments"

Work Step [13]

Description: Identify Link Reason

Start/Stop [3]

Description: Need to tie together related Appointment Types for a patient

Step Impact: Policy/Procedure

Work Step [4]

Description: Identify existing Appointment Type

Comments: Future Appointments can only be used with Link functionality

Work Step [5]

Description: Select the Link action via Icon or right-clicking the appointment

Decision [6]

Description: Linking to an Existing or New Appointment Type

Start/Stop [15]

Description: Appointments are Linked

Work Step [8]

Description: Identify Link Reason

Off Page Reference [11]

Workflow Link: ESM - Schedule Appointment