



Future State: Rehab Therapies Pre-Admission to Rehab

Cerner Workflow ID: 549 (v. 11.0) Client Workflow ID: 430

Last updated by Christina Carile, Sep 26, 2024 12:44pm (UTC -5 hours)

Workflow Details:

Workflow Name: Rehab Therapies Pre-Admission to Rehab

Workflow State: Future State

Workstream: Pre-Admission/Pre-Visit

Venue: Acute Care
Post Acute
Rehabilitation

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Rehab Therapies

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 549 (v. 11.0)

Client Workflow ID: 430

Workflow Notes:

Introduced By: WS 2

Validated By: WS 4

Swim Lane:Role(s): Acute Prescriber [Custom]
Sending Prescriber [Custom]

Department(s):

Security Position(s):

Start/Stop [19285]

Description: Place Consult Order to Inpatient Rehab (Rehab High)

Method: PowerOrders

Comments: Communication received directly from Case Manager to Hotel Dieu Shaver (HDS) for the High Intensity Inpatient Rehab Streams via fax.

Off Page Reference [29288]

Workflow Link: Rehab Therapies Acute Initial Assessment and Ongoing Treatment Planning

Future State: Rehab Therapies Pre-Admission to Rehab

Cerner Workflow ID: 549 (v. 11.0) Client Workflow ID: 430

Last updated by Christina Carile, Sep 26, 2024 12:44pm (UTC -5 hours)

Off Page Reference [29306]

Workflow Link: Phys Track - Transitions - Discharge Readmit NH to HDS (Cross Encounter)

Start/Stop [29284]

Description: Place Consult Order to Inpatient Rehab (Complex Continuing Care)

Method: PowerOrders

Comments: Other Levels of Bedded Rehabilitative Care Streams (LOW Intensity Rehab, Short Term and Long Term Medically Complex Streams) referrals are provided via Internal Email to NH and HDS. NH and HDS have their own Internal Email addresses for this purpose.

Decision [29337]

Description: Which organization will the patient be transferred to?

Off Page Reference [29332]

Workflow Link: Phys Track - Transitions - Transfer Level of Care (Single Encounter)

Start/Stop [29311]

Description: Consult to End-of-Life Bed

Method: PowerOrders

Work Step [29312]

Description: Consult to Medically Complex Bed (Non-Rehab Related)

Method: PowerOrders

Swim Lane:

Role(s): Accepting Prescriber [Custom]

Department(s):

Security Position(s):

Work Step [19297]

Description: Receive notification of preadmission screening powerform in Message Center

Method: Message Center

Comments: The accepting prescriber at HDS will receive notification of the HDS Intake Coordinator's completed Preadmission Screen Chart Review

Future State: Rehab Therapies Pre-Admission to Rehab

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PowerForm.

The accepting prescriber at NH will receive notification of the NH Intake/Flow Coordinator's completed Preadmission Screen Chart Review PowerForm.

Work Step [19300]

Description: Document impression of preadmission screening on Preadmission Screen Chart Review PowerForm and sign

Method: PowerForm

Comments: The admitting prescriber will choose one of the following options:

- I agree with the preadmission screening as documented
- I agree with the preadmission screening; revisions needed
- I do not agree with the preadmission screening; revisions needed
- Other

Work Step [19298]

Description: Discuss with intake coordinator or other staff the approval for admission to requested level of care bed

Method: PowerForm

Step Impact: Training

Comments: Other staff can include: rehab nurse of accepting unit, or sending prescriber. If the prescriber completes his/her section of the Preadmission Screen Chart Review PowerForm, that can be the form of approval and communication.

Work Step [19299]

Description: Review preadmission screening powerform

Decision [19301]

Description: Approve admission to Inpatient Rehab?

Comments: This decision can be made in concert with Charge Nurse and Unit Manager.

This process will not hold up a transfer from a sending unit to HDS or NH. The Preadmission Screen Chart Review PowerForm is a summative document of the patient's care and goals

Future State: Rehab Therapies Pre-Admission to Rehab

Cerner Workflow ID: 549 (v. 11.0) Client Workflow ID: 430

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for ongoing inpatient rehab, end-of-life care, or complex continuing care journey. If the prescriber doesn't review and sign the document prior to the patient's discharge from the sending unit, the patient may still be transferred to the accepting facility.

Start/Stop [19302]

Description: Communicate recommendations to intake coordinator and/or sending provider

Method: PowerForm

Swim Lane:

Role(s): Intake Coordinator

Department(s):

Security Position(s): IRF Intake Coordinator

Start/Stop [29287]

Description: Receive communication from Case Manager of new complex care/rehab high application

Step Impact: Training

Comments: Communication to continue as in current state - ie: email, phone communication, etc. The Case Managers can also utilize Message Centre or Forward features within Cerner if directed by their manager.

Work Step [19286]

Description: Review the patient's chart in PowerChart

Method: PowerChart

Comments: Flow Coordinators at both HDS and NH will review the patient's powerchart to screen for specific Levels of Bedded Rehabilitative Care, as well as End-Of-Life, and Medically Complex (Non-Rehab Related).

Intake coordinators will be expected to review the Case Manager's Complex Care & Rehab Referral Application PowerForm.

HDS Intake Coordinator may choose to prescreen the patient prior to completing a pre-admit encounter and completing the Preadmission Screen Chart Review PowerForm, to

Future State: Rehab Therapies Pre-Admission to Rehab

Cerner Workflow ID: 549 (v. 11.0) Client Workflow ID: 430

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determine if the patient is a candidate for a bed at HDS.

If the HDS

Intake Coordinator does not feel the patient is appropriate for HDS, they can Ad Hoc and complete the Preadmission Screening Chart Review PowerForm in the NH encounter, or create a preadmit encounter for HDS, Ad Hoc and complete the PowerForm.

Decision [19287]

Description: Approved to waitlist, declined to waitlist, or pending decision to waitlist?

Comments: When the patient is approved to waitlist, communication with the sending prescriber should ensue. The sending prescriber should be placing the transfer order, as this will ensure the patient is placed on the bed board in queue for an available complex care/rehab high bed.

Work Step [19290]

Description: Ad Hoc the Preadmission Screening Chart Review PowerForm and SIGN the PowerForm.

Method: PowerForm

Step Impact: Training

Comments: If the HDS Intake Coordinator does not feel the patient is appropriate for HDS, they can choose to complete the Preadmission Screen Chart Review from the MPTL in the NH encounter, or create a preadmit encounter for HDS, and Ad Hoc the Preadmission Screen Chart review to complete and sign.

In either situation, if the intake/flow coordinator from NH chooses to document the Preadmission Screen Chart Review PowerForm from the NH Encounter, the HDS Intake Coordinator would have to Ad Hoc the Preadmission Screen Chart Review PowerForm from the NH Encounter. This is true for the HDS Coordinator, if they choose to document from the MPTL in the NH Encounter. The task will disappear, and the NH Intake Coordinator will have to Ad Hoc the PowerForm.

It is highly recommended communication occur between the Case Manager and the intake coordinators from both NH and HDS regarding the recommended level of care bed and the Complex Care & Rehab Referral Application being completed for the

Future State: Rehab Therapies Pre-Admission to Rehab

Cerner Workflow ID: 549 (v. 11.0) Client Workflow ID: 430

Last updated by Christina Carile, Sep 26, 2024 12:44pm (UTC -5 hours)

patient.

Decision [29394]

Description: Does a new encounter need to be created?

Work Step [29406]

Description: Maintain patient on waitlist until bed becomes available

Step Impact: Training

Comments: Waitlist to be as in current state - NH department level excel spreadsheet; HDS to maintain department level waitlist.

Work Step [19292]

Description: Coordinate inpatient admission

Decision [19293]

Description: Receive patient?

Off Page Reference [29205]

Workflow Link: Rehab Therapies Admission to Inpatient Rehab

Work Step [29363]

Description: Communicate to bed monitor that patient accepted to waitlist for offsite bed (NH only)

Start/Stop [29276]

Description: Create new PreAdmit encounter if needed PowerForm in the NH encounter and SIGN (internal); document powerform in HD

Method: PreAdmit

Step Impact: Training

Comments: If a new PreAdmit encounter is completed, the intake coordinator from other organization, will continue to chart in the patient's Preadmission Screening Chart Review PowerForm in the patient's NH encounter. The HDS Intake Coordinator should SIGN the Preadmission Screening Chart Review PowerForm once a bed has been assigned to the patient and a transfer order placed by the sending prescriber. This will clear this task off of the MPTL.

PreAdmit can be completed though the Conversation Launcher icon in the toolbar at the top of the browser.

Future State: Rehab Therapies Pre-Admission to Rehab

Cerner Workflow ID: 549 (v. 11.0) Client Workflow ID: 430

Last updated by Christina Carile, Sep 26, 2024 12:44pm (UTC -5 hours)

Start/Stop [29392]

Description: Bed available/assigned; Communicate bed offer to Case Manager (internal); communicate to patient/referral source (external)

Step Impact: Training

Comments: IRF Intake coordinator at NH has access to the bed board, however cannot modify, assign, or hold any beds.

HDS Intake Coordinator will be able to assign, reserve, and hold beds in Cap Management.

Work Step [19291]

Description: Forward completed preadmission screening powerform to attending prescriber

Method: Forward Documentation

Step Impact: Training

Comments: The Intake Coordinator at HDS will forward the completed Preadmission Screen Chart Review PowerForm to the accepting prescriber at HDS, via the Documents section on the Table of Contents on the patient's PowerChart. The Intake Coordinator will select their published Preadmission Screen Chart Review PowerForm and click the "Forward" tab and follow the prompts to send to the appropriate accepting prescriber.

The Intake/Flow Coordinator at NH will forward the completed Preadmission Screen Chart Review PowerForm to the accepting prescriber at NH, via the Documents section on the Table of Contents on the patient's PowerChart. The Intake Coordinator will select their published Preadmission Screen Chart Review PowerForm and click the "Forward" tab and follow the prompts to send to the appropriate accepting prescriber.

The intake coordinators at both sites can alert the accepting prescriber to certain areas within the document to review as needed.

Future State: Rehab Therapies Pre-Admission to Rehab

Cerner Workflow ID: 549 (v. 11.0) Client Workflow ID: 430

Last updated by Christina Carile, Sep 26, 2024 12:44pm (UTC -5 hours)

Work Step [29225]

Description: Ad Hoc Preadmission Screening PowerForm; indicate decline/pending status and SIGN; communicate recommendations to Case Manager

Method: PowerForm

Step Impact: Training

Comments: The Intake Coordinators inform the Case Manager that the patient has been declined a complex care bed/rehab high bed or if the patient is pending decision for a complex care bed/rehab high bed. Further recommendations from a flow perspective can be communicated to the Case Manager at this time. This applies to all Levels of Bedded Rehabilitative Care. This communication to the Case Manager occurs for patients that are in NH beds, awaiting inpatient rehab, end-of-life beds, and medically complex beds (Non-Rehab Related) at both NH and HDS.

If a patient is declined and/or pending decision, the intake coordinator will SAVE the PowerForm, so that the patient's name remains on the MPTL to ensure ongoing visibility for all intake coordinators; when documenting the PowerForm, intake coordinators should use the "Additional Information" section to document any information pertaining to the reason why the patient is still pending a decision or declined a complex care/rehab high bed. The PowerForm should only be signed when a definite decline or a bed is assigned an patient ready for transfer, as it will disappear off of the MPTL.

Start/Stop [19294]

Description: HDS: discharge the PreAdmit encounter

Method: PowerForm

Step Impact: Training

Comments: If a PreAdmit encounter is created at HDS, the intake coordinator may choose to "Discharge" the encounter based on the patient not attending HDS for inpatient rehab, an End-Of-Life bed, or a Medically Complex (Non-Rehab Related) bed.

Work Step [29345]

Description: NH: Communicate to Case Manager at sending unit/facility

Comments: NH has single encounter strategy; therefore Pre-admit encounter does not apply.

Future State: Rehab Therapies Pre-Admission to Rehab

Cerner Workflow ID: 549 (v. 11.0) Client Workflow ID: 430

Last updated by Christina Carile, Sep 26, 2024 12:44pm (UTC -5 hours)

Off Page Reference [29356]

Workflow Link: Cap Management- HDS: CareAware Patient Flow: Direct Admit

Swim Lane:

Role(s): Case Manager

Department(s):

Security Position(s):

Start/Stop [29297]

Description: Receives tasking of Case Manager Complex Care & Rehab Referral Application

Method: CareCompass MPTL

Step Impact: Training

Comments: The Discharge SMART Goals will show up as a smart template in this powerform. These Discharge SMART Goals have been established and published in the therapists' powerforms. These serve as justification for further inpatient rehab, and what the specific goals are for the patient to work on at inpatient rehab.

Work Step [29300]

Description: Complete PowerForm and Sign it

Method: PowerForm

Comments: 1. LCV - Status on Discharge from PT, OT, and SLP - Case Managers are not to modify or delete any LCV information, and are not to add any information into these DTAs.
2. SMART Goals from therapists are visible in the "Rehab Goals Information" section of PowerForm, in a smart template.

Work Step [29416]

Description: Communicate to the appropriate intake coordinators about new complex care/rehab high application - provide patient name/FIN

Step Impact: Training

Comments: Communication to continue as in current state - ie: email, phone communication, etc. The Case Managers can also utilize Message Centre or Forward features within Cerner if directed by their manager.

Case Managers should be communicating with the appropriate intake coordinator to alert him/her to the

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new complex care/rehab high application. Rehab High is HDS only, complex care is NH and HDS.

Start/Stop [29427]

Description: Review completed Preadmission Screening Chart Review PowerForm in Documentation section of patient's powerchart

Method: PowerChart

Work Step [29428]

Description: Communicate to interdisciplinary team of intake coordinator's decision for complex care/rehab high admission status

Comments: The admission status section of the Intake Coordinator's powerform will indicate the intake coordinator's decision to accept the patient for the waitlist, if the patient's admission status is pending and reasons why, and/or if the patient has been declined to waitlist and reasons why. This can then be communicated to the interdisciplinary team and the patient/family/caregiver(s).

Work Step [29333]

Description: Communication received from IRF Intake coordinator that patient ready for transfer to accepting site

Comments: Verbal communication remains the main mode of communication for bed offers from intake/flow coordinators to Case Managers.

Work Step [29227]

Description: Communicate the bed offer to the interdisciplinary team, and patient/family/caregiver(s)

Comments: If the prescriber isn't available to communicate with, the Case Manager can also communicate verbally to the Charge Nurse, the bed offer and expected time of transfer.

Swim Lane:

Role(s): Rehab Nurse

Department(s):

Security Position(s):

Start/Stop [29254]

Description: Rehab Nurse notified of patient's admission to unit/facility, at bed meeting

Future State: Rehab Therapies Pre-Admission to Rehab

Cerner Workflow ID: 549 (v. 11.0) Client Workflow ID: 430

Last updated by Christina Carile, Sep 26, 2024 12:44pm (UTC -5 hours)

Comments: Rehab High Bed
Complex Continuing Care Rehab Bed
End-Of-Life Bed
Medically Complex (Non-Rehab Related)

Work Step [29255]

Description: Communicate Unit and bed number to the Admitting Department

Off Page Reference [29260]

Workflow Link: Rehab Therapies Admission to Inpatient Rehab

Swim Lane:

Role(s): Bed Monitor/Bed Coordinator [Custom]

Department(s):

Security Position(s):

Start/Stop [29368]

Description: Receive communication from IRF Intake Coordinator that patient accepted to waitlist for an offsite bed at NH

Decision [29376]

Description: Was the patient placed on the transfer list?

Off Page Reference [29364]

Workflow Link: Cap Management - NH: CareAware Patient Flow: Direct Admit

Work Step [29370]

Description: Place patient on the transfer list if the sending prescriber does not place a transfer order

Step Impact: Training

Comments: If the sending prescriber places a transfer order, the patient will automatically be placed on the transfer list.

Swim Lane:

Role(s): Intake [Custom]

Department(s):

Security Position(s):

Future State: Rehab Therapies Pre-Admission to Rehab

Cerner Workflow ID: 549 (v. 11.0) Client Workflow ID: 430

Last updated by Christina Carile, Sep 26, 2024 12:44pm (UTC -5 hours)

Work Step [29436]

Description: Place holder for OFF PAGE REFERENCE - WQM - External Inpatient Referrals

Facilities:

Facility Name: Douglas Memorial

Status: Approved

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Nov 29, 2023

Facility Comments:

Facility Name: Hotel Dieu Shaver

Status: Approved

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Nov 29, 2023

Facility Comments:

Facility Name: Niagara Falls Site

Status: Approved

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Nov 29, 2023

Facility Comments:

Facility Name: Port Colborne

Status: Approved

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Nov 29, 2023

Facility Comments:

Facility Name: Welland

Status: Approved

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Nov 29, 2023

Facility Comments: