



Future State: Rehab Therapies Outpatient Discharge Process

Cerner Workflow ID: 14115 (v. 10.0) Client Workflow ID: 1077

Last updated by Christina Carile, Jun 03, 2024 10:06am (UTC -5 hours)

Workflow Details:

Workflow Name: Rehab Therapies Outpatient Discharge Process

Workflow State: Future State

Workstream: Discharge/Check Out

Venue: Rehabilitation

Client Owner:

Cerner Owner:

Standard: No

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Rehab Therapies

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes: Fax, mail to outside provider

Introduced By: WS 4

Validated By: WS 7

Swim Lane:

Role(s): Occupational Therapist

Physiotherapist [Custom]

Speech Language Pathologist

Recreational Therapist

Department(s):

Security Position(s): Occupational Therapist

Physical Therapist

Speech Language Pathologist

Recreational Therapist

Off Page Reference [32175]

Workflow Link: Rehab Therapies HDS Outpatient Initial Assessment and Treatment Planning

Work Step [32116]

Description: Complete discipline specific Discharge Summaries - Ad Hoc

Method: PowerForm

Comments: Therapists may also complete the Discharge Assessment PowerForm, if

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desired. PowerForm to be Ad Hoc'd.

Start/Stop [32172]

Description: Send any Discharge Assessment or Discharge Summary to prescriber as needed using Forward and/or Provider Letter features

Comments: -This can be done by the therapist and/or support staff - at therapist's discretion.
-Ensure the patient consents that documentation can be sent to other care providers.

Decision [32163]

Description: Does the outpatient program have a scheduler?

Work Step [32161]

Description: Proceed to scheduling software to discharge patient from ongoing outpatient therapy

Decision [32182]

Description: Does the outpatient clinical area have a Registration Clerk?

Start/Stop [32180]

Description: Complete encounter discharge through PM Conversation

Method: PM Conversation

Step Impact: Training

Comments: Only discharge the patient's encounter once the patient has completed all treatment in the outpatient program. If the patient is still receiving other treatment within the same outpatient program, do not discharge the patient's encounter through PM Conversation.

Accessible from the Organizer View Toolbar at the top of PowerChart. Click on PM Conversation and choose Discharge Encounter from the dropdown menu. Proceed following the prompts. Any staff member has access to PM Conversation and is able to discharge a patient encounter.

Off Page Reference [32176]

Workflow Link: Rehab Therapies NH Outpatient Initial Assessment and Treatment Planning

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Work Step [32155]

Description: Therapist to communicate with the scheduler that patient no longer requires ongoing rehab

Comments: Verbal communication and/organizational policy

Off Page Reference [32170]

Workflow Link: Scheduling - ESM - Cancel Appointment

Work Step [32185]

Description: Notify the Registration Clerk of patient discharge from the outpatient program

Step Impact: Training

Comments: Communication will continue to be as in current state - verbal communication via phone call or in-person, email, etc.

Swim Lane:

Role(s): Scheduler

Department(s):

Security Position(s):

Work Step [32153]

Description: Receives communication that patient no longer needs to be scheduled for outpatient rehab

Off Page Reference [32168]

Workflow Link: Scheduling - ESM - Cancel Appointment

Swim Lane:

Role(s): HDS Registration Clerk [Custom]

NH Registration Clerk [Custom]

Department(s):

Security Position(s):

Start/Stop [32187]

Description: Complete encounter discharge through PM Conversation

Method: PM Conversation

Step Impact: Training

Comments: Only discharge the patient's encounter once the patient has completed all treatment in the outpatient program. If the patient is still receiving other treatment within the same outpatient

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Facilities:

Facility Name: Douglas Memorial

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Jan 27, 2024

Facility Comments:

Facility Name: Hotel Dieu Shaver

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Jan 27, 2024

Facility Comments:

Facility Name: Niagara Falls Site

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Jan 27, 2024

Facility Comments:

Facility Name: Port Colborne

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Jan 27, 2024

Facility Comments:

Facility Name: Welland

Status: Pending Approval

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