



Future State: Rehab Therapies NH Outpatient Initial Assessment and Treatment Planning

Cerner Workflow ID: 1594 (v. 12.0) Client Workflow ID: 428

Last updated by Christina Carile, Aug 01, 2024 2:04pm (UTC -5 hours)

Workflow Details:

Workflow Name: Rehab Therapies NH Outpatient Initial Assessment and Treatment Planning

Workflow State: Future State

Workstream: Ongoing Assessment and Treatment

Venue: Acute Care

Post Acute

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Rehab Therapies

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 1594 (v. 12.0)

Client Workflow ID: 428

Workflow Notes: Fax, Mail to outside provider

Introduced By: WS 1

Validated By: WS 3

Swim Lane:

Role(s): Prescriber [Custom]

Department(s):

Security Position(s): Physician - Primary Care

Start/Stop [23611]

Description: Refer to Outpatient Rehab Clinic - External Prescriber

Start/Stop [29856]

Description: Refer to Outpatient Rehab Clinic - Internal Prescriber

Swim Lane:

Role(s): Physiotherapist [Custom]

Speech Language Pathologist

Department(s):

Security Position(s): Occupational Therapist

Physical Therapist

Speech Language Pathologist

Off Page Reference [29858]

Workflow Link: Work Queue Management - Enterprise Document Management - WQM with Referral Management

Off Page Reference [29835]

Workflow Link: Ambulatory - Referrals (Receiving)

Work Step [29643]

Description: Review patient information in Rehab Organizer

Decision [29716]

Description: Did patient consent to Initial Assessment?

Work Step [29645]

Description: Complete Initial Assessment and Document the Assessment - Ad Hoc PowerForm from Rehab Organizer

Method: PowerForm

Decision [29651]

Description: Recommend ongoing outpatient therapy?

Work Step [29656]

Description: Therapists communicate frequency and duration to scheduler and/or support staff

Method: PowerOrders

Comments: Therapists can schedule patients as well

Start/Stop [29848]

Description: Therapist reviews the patient's PowerChart in Rehab Organizer

Work Step [29819]

Description: Communicate with RA/CDA treatment plan and assignments, including any safety parameters and activity instructions.

Value Impact: Patient Safety

Quality

Step Impact: Training

Comments: Optional: Complete the PT Instructions/OT Instructions DTA to

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explain any activity instructions - will be pulled as last-charted value into the RA Treatment PowerForm; other forms of communication are optional to discuss activity instructions - this is at the therapist's discretion.

Work Step [29760]

Description: Complete Treatment Documentation from Rehab Organizer - Ad Hoc Treatment PowerForm

Method: PowerForm

Step Impact: Training

Decision [29762]

Description: Further Treatment Needed and consent provided?

Start/Stop [29719]

Description: Document & communicate to provider; any remaining tasks are dropped/cancelled from Rehab Organizer

Method: PowerForm

Work Step [29648]

Description: Communicate assessment back to referring provider when and where appropriate

Method: PowerForm

Comments: At the therapists' discretion, and with patient consent to disclose to their prescriber.

Start/Stop [29723]

Description: Document & communicate to provider; any remaining tasks are dropped/cancelled from Rehab Organizer

Method: PowerForm

Off Page Reference [29840]

Workflow Link: Rehab Therapies Outpatient Discharge Process

Swim Lane:

Role(s): Rehab Assistant; CDA [Custom]

Department(s):

Security Position(s):

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Start/Stop [29820]

Description: Communicates treatment plan frequency and duration, and any safety parameters and activity instructions, with the therapist

Step Impact: Training

Comments: <u>RA Only:</u> See last-charted value of PT Instructions/OT Instructions in RA Treatment PowerForm, if completed by the therapist. Other forms of communication are optional to discuss activity instructions - this is at the therapist's discretion.

Work Step [29794]

Description: Complete Treatment Documentation from Rehab Organizer - Ad hoc PowerForm

Method: PowerForm

Swim Lane:

Role(s): Scheduler

Department(s):

Security Position(s): Registration - Clerk

Patient Accounting - Insurance Lead

Scheduling - Clerk

Off Page Reference [29809]

Workflow Link: Scheduling - ESM - Schedule Multiple Appointments for a Single Patient

Step Impact: Training

Comments: Therapists and support staff can also complete scheduling

Swim Lane:

Role(s): Ambulatory Clerk [Custom]

Department(s):

Security Position(s):

Off Page Reference [29814]

Workflow Link: Registration - ERM - Recurring

Step Impact: Training

Comments: Therapist and support staff can also participate in this process - education/training

Off Page Reference [29860]

Workflow Link: Work Queue Management - Enterprise Document Management - WQM with Referral Management

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Off Page Reference [29836]

Workflow Link: Ambulatory - Referrals (Receiving)

Start/Stop [29783]

Description: Patient arrives day of scheduled appointment

Comments: Patient check-in process can be done by the therapist and/or support staff if no registration clerk/scheduler available

Off Page Reference [29825]

Workflow Link: Registration - ERM - Outpatient Registration Process

Step Impact: Training

Comments: Any rehab staff can complete registration.

Off Page Reference [29806]

Workflow Link: Scheduling - ESM - Check In Appointment

Step Impact: Training

Comments: Therapists and support staff can complete patient's check in

Off Page Reference [29842]

Workflow Link: Scheduling - ESM - Check Out Appointment

Comments: Any staff can complete the Check Out Process.

Start/Stop [29851]

Description: Patient arrives at the clinic for treatment

Facilities:

Facility Name: Douglas Memorial

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Dec 05, 2023

Facility Comments:

Facility Name: Niagara Falls Site

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Dec 05, 2023

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Facility Comments:

Facility Name: Port Colborne

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Dec 05, 2023

Facility Comments:

Facility Name: Welland

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner: Carile, Christina Elizabeth

Authorize Date: Dec 05, 2023

Facility Comments: