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Cerner Workflow ID: 1594 (v. 12.0) Client Workflow ID: 980

Last updated by Christina Carile, Aug 01, 2024 2:04pm (UTC -5 hours)

Workflow Details:

Niagara Health System

Workflow Name:Rehab Therapies HDS Outpatient Initial Assessment and Treatment Planning
Workflow State:Workflow State:Future StateWorkstream:Ongoing Assessment and TreatmentVenue:RehabilitationClient Owner:Cerner Owner:Standard:YesRelated Workflow(s):Tags:

Workflow Summary:

Service Line: Related Solution(s): Rehab Therapies Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP TestBuilder Script(s): Cerner Workflow ID: 1594 (v. 12.0) Client Workflow ID: 980 Workflow Notes: Fax, Mail to outside provider Introduced By: WS 1 Validated By: WS 3

Swim Lane:

Role(s): Prescriber [Custom] Department(s): Security Position(s): Physician - Primary Care

Start/Stop [23611]

Description: Referral for Outpatient Rehab Clinic - External Prescriber

Start/Stop [29858]

Description: Referral order placed from NH to HDS Outpatient programs Method: PowerOrders

Start/Stop [29902]

Description: Referral order placed from Inpatient HDS to HDS Outpatient Programs Method: PowerOrders

Swim Lane:

Role(s): Registration [Custom]



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Patient Registration Clerk [Custom]

Department(s): Security Position(s):

Off Page Reference [30266]

Workflow Link: Work Queue Management - Enterprise Document Management - WQM with Referral Management

Start/Stop [29706]

Description: Patient arrives day of scheduled appointment

Start/Stop [30250]

Description: Patient arrives for treatment

Off Page Reference [30081]

Workflow Link: Ambulatory - Referrals (Receiving)

Off Page Reference [30137]

Workflow Link: Registration - ERM - Outpatient Registration Process

Step Impact: Training

Comments: -Therapists and support staff can participate in this process -

education/training

- Patient can be flipped to a recurring encounter so that they do not have to be registered at each appointment.

Off Page Reference [30206]

Workflow Link: Scheduling - ESM - Check In Appointment

- Step Impact: Training
- Comments: Any staff member can Check-In patient into their appointment date/ time can be changed to reflect true check in time, if the staff are unable to Check-In in real time.

Off Page Reference [30208]

Workflow Link: Scheduling - ESM - Check Out Appointment

- Step Impact: Training
- Comments: Any staff can Check-Out a patient;
 - date/time can be changed to reflect true check out time, if the staff are unable to Check-Out in real time.



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Off Page Reference [30247]

Workflow Link: Registration - ERM - RecurringStep Impact: TrainingComments: Any staff in the OP clinics can perform Registration - ERM - Recurring.

Swim Lane:

Role(s): Physical Medicine Rehabilitation Physician Department(s): Security Position(s):

Start/Stop [29773]

Description: Notification of patient referral through Referral Management to Cancer Care Rehab Program

Work Step [29778]

Description: Physiatrist completes patient screen with patient consent Method: PowerForm

Decision [29780]

Description: Patient appropriate for Cancer Rehab Program?

Work Step [29784]

Description: Communicate to Registration/Scheduler/Triage patient appropriate and to waitlist patient for program

Start/Stop [29804]

Description: Patient's name comes up on waitlist

Decision [29809]

Description: Is patient still appropriate for the program and/or does patient consent to participate?

Start/Stop [30117]

Description: Physiatrist informs therapists that patient appropriate to schedule for Cancer Rehab Program



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Start/Stop [29782]

Description: Document and communicate with referring provider recommendations Method: PowerForm

Start/Stop [29810]

Description: Document and communicate with referring provider recommendations Method: PowerForm

Swim Lane:

Role(s): Occupational Therapist Department(s): Security Position(s):

Start/Stop [29772]

Description: Notification of patient referral through Referral Management for Ortho Clinic, Neuro Rehab, and South Niagara Rehab Program

Work Step [30201]

Description: Review patient's chart in Rehab Organizer Method: PowerChart Step Impact: Training

Work Step [29689]

Description: Therapist performs a screen with the patient's consent and obtains rehab goals; Ad hoc OT Assessment PowerForm for documentation.

Method: PowerForm

Decision [29789]

Description: Patient appropriate for outpatient clinical program?

Start/Stop [29797]

Description: Communicate to registration/scheduling that patient appropriate to waitlist for program

Start/Stop [29805]

Description: Patient's name comes up on waitlist



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Decision [29811]

Description: Is patient still appropriate for the program and/or does patient consent to participate?

Decision [30103]

Description: Is there a scheduler for this outpatient rehab program?

Work Step [29825]

Description: Therapists inform the scheduling/registration department that the patient can be scheduled for the initial assessment

Comments: Only the Neuro Rehab and Ortho Clinics have schedulers

Start/Stop [29846]

Description: Therapist reviews patient information in Rehab Organizer Method: PowerChart

Step Impact: Training

Decision [29727]

Description: Did patient consent to Initial Assessment?

Work Step [29729]

Description: Therapists complete Initial Assessment and Documentation Method: PowerForm Comments: Ad hoc form

Decision [29736]

Description: Recommend ongoing outpatient therapy?

Decision [30169]

Description: Is there a scheduler for this outpatient rehab program?

Start/Stop [29890]

Description: Therapists communicate frequency and duration to scheduler or support staff

Comments: Therapists/support staff schedule therapy sessions in Cancer Rehab and South Niagara Clinic Program; Schedulers schedule for the Neuro Rehab and Ortho Clinic Programs - all through Rehab Organizer



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Last updated by Christina Carile, Aug 01, 2024 2:04pm (UTC -5 hours)

Start/Stop [30248]

Description: Therapist reviews patient's PowerChart from Rehab Organizer

Work Step [30049]

Description: Communicate with RA treatment plan and assignments, including any safety parameters and activity instructions.

- Value Impact: Patient Safety
- Step Impact: Training

Comments: Optional: Complete the PT Instructions/OT Instructions DTA to explain any activity instructions - will be pulled as last-charted value into the RA Treatment PowerForm; other forms of communication are optional to discuss activity instructions - this is at the therapist's discretion.

Work Step [29746]

- Description: Complete treatment documentation from Rehab Organizer Ad Hoc Treatment PowerForm
 - Method: PowerForm
- Comments: Ongoing communication to provider and scheduler as appropriate. Communication can occur via fax or phone to external health care provider, not using Cerner.

Decision [29748]

Description: Further treatment needed and consent provided?

Start/Stop [29800]

Description: Document and communicate with referring provider recommendations Method: PowerForm

Start/Stop [29812]

Description: Document and communicate with referring provider recommendations Method: PowerForm

Off Page Reference [29874]

Workflow Link: Scheduling - ESM - Schedule Appointment

Off Page Reference [30063]

Workflow Link: Rehab Therapies Outpatient Discharge Process



Cerner Workflow ID: 1594 (v. 12.0) Client Workflow ID: 980

Last updated by Christina Carile, Aug 01, 2024 2:04pm (UTC -5 hours)

Off Page Reference [30061]

Workflow Link: Rehab Therapies Outpatient Discharge Process

Off Page Reference [30168]

Workflow Link: Scheduling - ESM - Schedule Appointment

Off Page Reference [30065]

Workflow Link: Rehab Therapies Outpatient Discharge Process

Swim Lane:

Role(s): Physiotherapist [Custom] Department(s): Security Position(s):

Start/Stop [29914]

Description: Referral received from Registration for Ortho Clinic, Neuro Rehab, and South Niagara Rehab Program

Work Step [30200]

Description: Review patient's chart in Rehab Organizer Method: PowerChart Step Impact: Training

Work Step [29915]

Description: Therapist performs a screen with the patient's consent and obtains rehab goals; Ad hoc PT Assessment PowerForm for documentation.

Decision [29916]

Description: Patient appropriate for outpatient clinical program?

Start/Stop [29918]

Description: Communicate to registration/scheduling that patient appropriate to waitlist for program

Start/Stop [29919]

Description: Patient's name comes up on waitlist



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Decision [29920]

Description: Is patient still appropriate for the program and/or does patient consent to participate?

Decision [30107]

Description: Is there a scheduler for this outpatient rehab program?

Work Step [30114]

Description: Therapists inform the scheduling/registration department that the patient can be scheduled for the initial assessment

Comments: Only the Neuro Rehab and Ortho Clinics have schedulers

Start/Stop [29925]

Description: Therapist reviews patient information in Rehab Organizer Method: PowerChart

Step Impact: Training

Decision [29926]

Description: Did patient consent to Initial Assessment?

Work Step [29928]

Description: Therapists complete Initial Assessment and Documentation - Ad Hoc PowerForm Method: PowerForm Comments: Ad hoc powerform

Decision [29929]

Description: Recommend ongoing outpatient therapy?

Decision [30151]

Description: Is there a scheduler for this outpatient rehab program?

Start/Stop [29931]

Description: Therapists communicate frequency and duration to scheduler or support staff

Comments: Therapists/support staff schedule therapy sessions in Cancer Rehab and South Niagara Clinic Program; Schedulers schedule for the Neuro Rehab and Ortho Clinic Programs - all through Rehab Organizer



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Start/Stop [30254]

Description: Therapist reviews patient's PowerChart from Rehab Organizer

Work Step [30048]

Description: Communicate with RA treatment plan and assignments, including any safety parameters and activity instructions.

- Value Impact: Patient Safety
- Step Impact: Training

Comments: Optional: Complete the PT Instructions/OT Instructions DTA to explain any activity instructions - will be pulled as last-charted value into the RA Treatment PowerForm; other forms of communication are optional to discuss activity instructions - this is at the therapist's discretion.

Work Step [29935]

- Description: Complete treatment documentation from Rehab Organizer Ad Hoc Treatment PowerForm
 - Method: PowerForm
- Comments: Ongoing communication to provider and scheduler as appropriate. Communication can occur via fax or phone to external health care provider, not using Cerner.

Decision [29936]

Description: Further treatment needed and consent provided?

Start/Stop [29917]

Description: Document and communicate with referring provider recommendations Method: PowerChart

Off Page Reference [30089]

Workflow Link: Rehab Therapies Outpatient Discharge Process

Off Page Reference [30092]

Workflow Link: Rehab Therapies Outpatient Discharge Process

Off Page Reference [30156]

Workflow Link: Scheduling - ESM - Schedule Appointment



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Last updated by Christina Carile, Aug 01, 2024 2:04pm (UTC -5 hours)

Off Page Reference [30069]

Workflow Link: Rehab Therapies Outpatient Discharge Process

Start/Stop [29921]

Description: Document and communicate with referring provider recommendations Method: PowerForm

Off Page Reference [29924]

Workflow Link: Scheduling - ESM - Schedule Appointment

Swim Lane:

Role(s): Speech Language Pathologist

Department(s): Security Position(s):

Start/Stop [29960]

Description: Notification of patient referral through Referral Management for Neuro Rehab Program

Work Step [29975]

Description: Review patient's chart in Rehab Organizer Method: PowerChart Step Impact: Training

Decision [29977]

Description: Is patient appropriate for the outpatient SLP program?

Start/Stop [29983]

Description: Place patient on the SLP Neuro Waitlist

Start/Stop [29985]

Description: Patient's name comes up on waitlist

Decision [29986]

Description: Is patient still appropriate for the program and/or does patient consent to participate?



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Decision [30106]

Description: Is there a scheduler for this outpatient rehab program?

Work Step [30121]

Description: Therapists inform the scheduling/registration department that the patient can be scheduled for the initial assessment

Comments: Only the Neuro Rehab and Ortho Clinics have schedulers

Start/Stop [29994]

Description: Therapist reviews patient information in Rehab Organizer Method: PowerChart

Step Impact: Training

Decision [29995]

Description: Did patient consent to Initial Assessment?

Work Step [29999]

Description: Therapists complete Initial Assessment and Documentation - Ad Hoc PowerForm Method: PowerForm

Comments: Ad hoc form; collect data and communicates to the scheduler

Decision [30001]

Description: Does the patient identify any multi-disciplinary goals?

Decision [30007]

Description: Does the patient require ongoing treatment?

Decision [30158]

Description: Is there a scheduler for this outpatient rehab program?

Work Step [30147]

Description: Therapists communicate frequency and duration to scheduler or support staff

Comments: Therapists/support staff schedule therapy sessions in Cancer Rehab and South Niagara Clinic Program; Schedulers schedule for the Neuro Rehab and Ortho Clinic Programs - all through Rehab Organizer

Start/Stop [30255]

Description: Therapist reviews patient's PowerChart from Rehab Organizer



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Work Step [30047]

Description: Communicate with CDA treatment plan and assignments, including any safety parameters and activity instructions.

Value Impact: Patient Safety

Step Impact: Training

Work Step [30023]

- Description: Complete treatment documentation from Rehab Organizer Ad Hoc Treatment PowerForm
 - Method: PowerForm
- Comments: Ongoing communication to provider and scheduler as appropriate. Communication can occur via fax or phone to external health care provider, not using Cerner.

Decision [30025]

Description: Further treatment needed and consent provided?

Start/Stop [29979]

Description: Document and communicate to referring provider any recommendations Method: PowerForm

Off Page Reference [30071]

Workflow Link: Rehab Therapies Outpatient Discharge Process

Start/Stop [29988]

Description: Document and communicate with referring provider recommendations Method: PowerForm

Off Page Reference [30087]

Workflow Link: Scheduling - ESM - Schedule Appointment

Off Page Reference [30094]

Workflow Link: Rehab Therapies Outpatient Discharge Process

Work Step [30004]

Description: SLP contacts the Senior Neuro/CVA therapist for group therapy program waitlist and/or SLP contacts provider for home care referral



Niagara Health System

Future State: Rehab Therapies HDS Outpatient Initial Assessment and Treatment Planning

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Method: PowerForm

Off Page Reference [30163]

Workflow Link: Scheduling - ESM - Schedule Appointment

Off Page Reference [30161]

Workflow Link: Rehab Therapies Outpatient Discharge Process

Swim Lane:

Role(s): Rehab Assistant [Custom] CDA [Custom]

Department(s): Security Position(s):

Start/Stop [30046]

- Description: Communicates with therapist about treatment plan frequency and duration with therapist.
- Value Impact: Patient Safety
- Step Impact: Training
 - Comments: <u>RA only:</u> See last-charted value of PT Instructions/OT Instructions in RA Treatment PowerForm, if completed by the therapist. Other forms of communication are optional to discuss activity instructions - this is at the therapist's discretion.

Work Step [29849]

- Description: Complete treatment documentation from Rehab Organizer Ad Hoc Treatment PowerForm
 - Method: PowerForm
- Step Impact: Training
- Comments: Ad-Hoc documentation

Swim Lane:

Role(s): Kinesiologist [Custom] Department(s): Security Position(s):

Start/Stop [30184]

Description: Referral received for Cancer Care Rehab Program



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Work Step [30185]

Description: Review patient's chart in Rehab Organizer Method: PowerChart Step Impact: Training

Start/Stop [30190]

Description: Patient's name comes up on waitlist

Decision [30191]

Description: Is patient still appropriate for the program and/or does patient consent to participate?

Work Step [30196]

- Description: Inform the scheduling/registration department that patient can be scheduled for the initial assessment
- Step Impact: Training
- Comments: If no scheduler within the clinic, kinesiologist and/or other support staff can schedule the patient for their initial assessment.

Start/Stop [30212]

Description: Kinesiologist reviews patient information in Rehab Organizer

Decision [30214]

Description: Did patient consent to Kinesiology Initial Assessment?

Work Step [30219]

Description: Ad Hoc the PowerForm - Complete Kinesiology Initial Assessment Method: PowerForm Step Impact: Training

Decision [30222]

Description: Recommend ongoing outpatient treatment?

Decision [30226]

Description: Is there a scheduler for this outpatient rehab program?

Work Step [30231]

Description: Communicate frequency and duration to scheduler or support staff



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Work Step [30242]

Description: Kinesiologist reviews patient's PowerChart from Rehab Organizer

Work Step [30234]

Description: Ad Hoc Treatment PowerForm and complete documentation Method: PowerForm Step Impact: Training

Decision [30235]

Description: Further treatment needed and consent provided?

Start/Stop [30192]

- Description: Ad Hoc Assessment PowerForm and document; communicate with referring prescriber and provide recommendations
 - Method: PowerForm

Start/Stop [30237]

- Description: Document/communicate with staff and prescriber any recommendations discharge patient from Kinesiology within Cancer Care Program
 - Method: PowerForm
- Step Impact: Training
- Comments: Ad Hoc Assessment PowerForm, if Kinesiologist wishes to complete a Discharge Assessment PowerForm.

Off Page Reference [30244]

Workflow Link: Scheduling - ESM - Cancel Appointment

- Step Impact: Training
- Comments: Any staff member can cancel any future appointments, if patient will be discharged from Kinesiologist's care.

Start/Stop [30217]

- Description: Ad Hoc the Kinesiology Assessment PowerForm; document and communicate to prescriber
- Method: PowerForm

Step Impact: Training



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Start/Stop [30224]

- Description: Communicate with staff and prescriber any recommendations discharge patient from Kinesiologist's care
- Method: PowerForm
- Step Impact: Training
- Comments: Communication will continue as in current state regarding cancel scheduled appointments.

Off Page Reference [30228]

Workflow Link: Scheduling - ESM - Schedule Appointment

Step Impact: Training

Comments: Any support staff can schedule a patient for appointments.

Swim Lane:

Role(s): Scheduler

Department(s):

Security Position(s):

Work Step [29624]

Description: Receive notification that patient can be waitlisted for Outpatient Rehab Programs Comments: Cancer Rehab Program, Ortho Clinic, South Niagara Clinic, and Neuro Rehab Clinic

Off Page Reference [30198]

Workflow Link: Scheduling - ESM - Schedule Appointment

Off Page Reference [29888]

Workflow Link: Scheduling - ESM - Schedule Appointment

Off Page Reference [29880]

Workflow Link: Scheduling - ESM - Schedule Multiple Appointments for a Single Patient
Step Impact: Training
Comments: Therapist and support staff can participate in this process - education/training

Off Page Reference [30239]

Workflow Link: Scheduling - ESM - Cancel Appointment Step Impact: Training



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Comments: Any staff member can cancel any future appointments, if patient will be discharged from Kinesiologist's care.

Facilities:

Facility Name: Hotel Dieu Shaver Status: Pending Approval Facility Cerner Owner: Facility Client Owner: Carile, Christina Elizabeth Authorize Date: Dec 05, 2023 **Facility Comments:**

