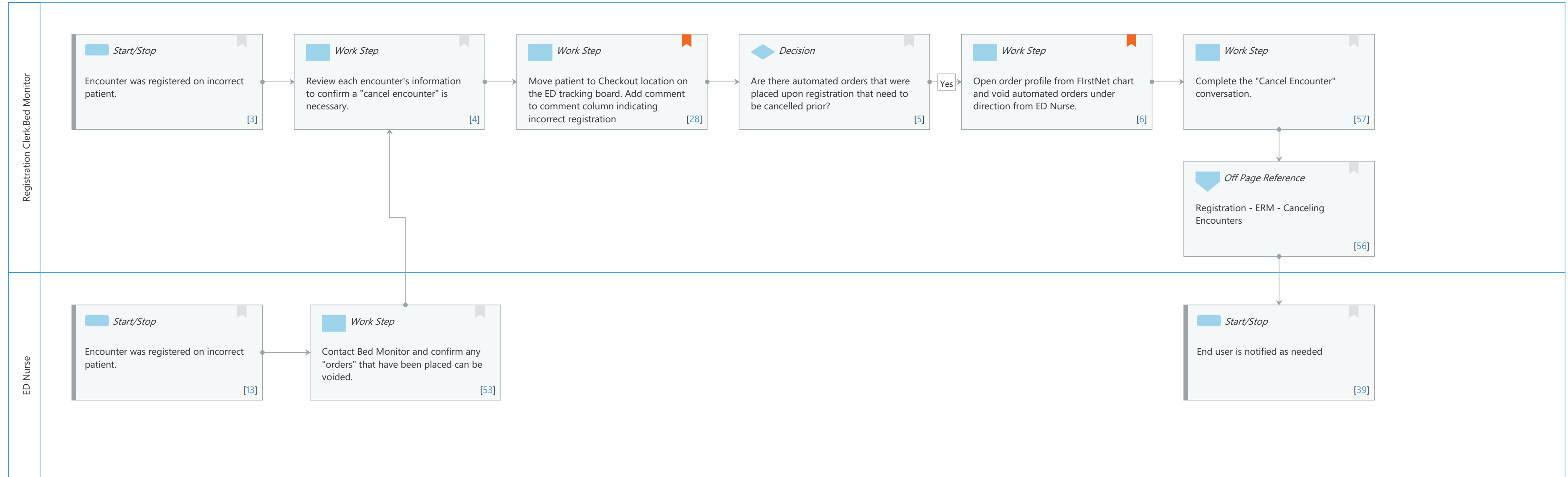


Future State: Registration/ED- No Clinical Documentation - Cancel Encounter

Cerner Workflow ID: 4317 (v. 12.0)

Client Workflow ID: 405

Last updated by Jennifer Schafer, May 07, 2024 1:30pm (UTC -4 hours)



Future State: Registration/ED– No Clinical Documentation - Cancel Encounter

Cerner Workflow ID: 4317 (v. 12.0) Client Workflow ID: 405

Last updated by Jennifer Schafer, May 07, 2024 1:30pm (UTC -4 hours)

Workflow Details:

Workflow Name: Registration/ED– No Clinical Documentation - Cancel Encounter

Workflow State: Future State

Workstream: Other

Venue: Emergency Medicine

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Emergency Medicine

Registration Management

Revenue Cycle Registration

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 4317 (v. 12.0)

Client Workflow ID: 405

Workflow Notes: Incorrect encounter registered, no documentation/orders placed by clinical staff and encounter cancellation required.

Patient encounter is registered incorrectly and automatic orders/tasks fire to patient secondary to ED rules in place (if applicable). Requires the orders to be cancelled before the encounter can be cancelled.

Introduced By: WS 4

Validated By: WS 6

Swim Lane:

Role(s): Registration Clerk

Bed Monitor [Custom]

Department(s):

Security Position(s): Registration - Clerk

Emergency Medicine - Registration Clerk

Start/Stop [3]

Description: Encounter was registered on incorrect patient.

Future State: Registration/ED– No Clinical Documentation - Cancel Encounter

Cerner Workflow ID: 4317 (v. 12.0) Client Workflow ID: 405

Last updated by Jennifer Schafer, May 07, 2024 1:30pm (UTC -4 hours)

Work Step [4]

Description: Review each encounter's information to confirm a "cancel encounter" is necessary.

Work Step [28]

Description: Move patient to Checkout location on the ED tracking board. Add comment to comment column indicating incorrect registration

Comments: You want to move the patient to the checkout location to help the nurse avoid documenting on the incorrect encounter, which would then require an encounter combine.

Only the reg clerk should have the ability to move the patient to checkout, and not the nurses.

Decision [5]

Description: Are there automated orders that were placed upon registration that need to be cancelled prior?

Work Step [6]

Description: Open order profile from FlrstNet chart and void automated orders under direction from ED Nurse.

Comments: The Reg Clerk should have the privilege to perform order voiding on only automated orders placed secondary to patient registration.

This is necessary before the system will allow you to cancel an encounter.

Work Step [57]

Description: Complete the "Cancel Encounter" conversation.

Off Page Reference [56]

Workflow Link: Registration - ERM - Canceling Encounters

Swim Lane:

Role(s): ED Nurse

Department(s):

Security Position(s): Emergency Medicine - Nurse

Start/Stop [13]

Description: Encounter was registered on incorrect patient.

Future State: Registration/ED– No Clinical Documentation - Cancel Encounter

Cerner Workflow ID: 4317 (v. 12.0) Client Workflow ID: 405

Last updated by Jennifer Schafer, May 07, 2024 1:30pm (UTC -4 hours)

Work Step [53]

Description: Contact Bed Monitor and confirm any "orders" that have been placed can be voided.

Start/Stop [39]

Description: End user is notified as needed