



## Future State: Registration - ERM - Walk In Outpatient Diagnostics

Cerner Workflow ID: 582 (v. 14.0) Client Workflow ID: 342

Last updated by Jennifer Schafer, Mar 21, 2024 4:15pm (UTC -4 hours)

**Workflow Details:**

Workflow Name: Registration - ERM - Walk In Outpatient Diagnostics

Workflow State: Future State

Workstream: Admission/Intake

Venue: Acute Care

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

**Workflow Summary:**

Service Line:

Related Solution(s): Registration Management

Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes: For steps to follow the workflow and configure functionality, see [Understand Registration Management Walk In Outpatient Workflow](#)

The Walk In Outpatient workflow allows users to fully register a patient when the patient arrives at a facility without preregistration (and outside of the emergency department). It is important to complete a full registration when the patient arrives for a visit at a health care facility to ensure that all appropriate demographic and payment information is collected and verified before treatment.

Introduced By: WS 6

Validated By: WS 6

**Swim Lane:**

Role(s): Provider

Department(s):

Security Position(s):

**Start/Stop [20876]**

Description: Order written and given to patient

Step Impact: Training

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**Work Step** [20877]

Description: Patient Directed to Central Registration or Department Registration

**Swim Lane:**

Role(s): Registration Clerk

Department(s):

Security Position(s):

**Work Step** [20880]

Description: Validate Person and Create Outpatient Encounter via Register Patient Conversation

**Work Step** [20888]

Description: Validate Patient Demographics information

**Work Step** [20960]

Description: Populate all relevant Encounter Information fields

**Work Step** [20962]

Description: Validate all Guarantor Information and Validate/Add all insurance information

**Work Step** [20964]

Description: Launch RadNet DOE (Data Order Entry) and enter diagnostic order.

**Work Step** [20995]

Description: Give requisition back to patient,

**Work Step** [21005]

Description: Direct patient to presents to Diagnostic Imaging wait room.

**Start/Stop** [20925]

Description: Registration Complete for patient's visit

**Swim Lane:**

Role(s): Radiology Technologist

Department(s):

Security Position(s):

**Work Step** [21007]

Description: DOE will fall on the technologist list

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**Work Step** [21014]

Description: Technologist will receive the patient

**Start/Stop** [20994]

Description: Scan documents into Paxx and complete DOE.

Comments: Refer to: Content360 Document Library Single Document Capture and/or Content360 eSignature Workflows