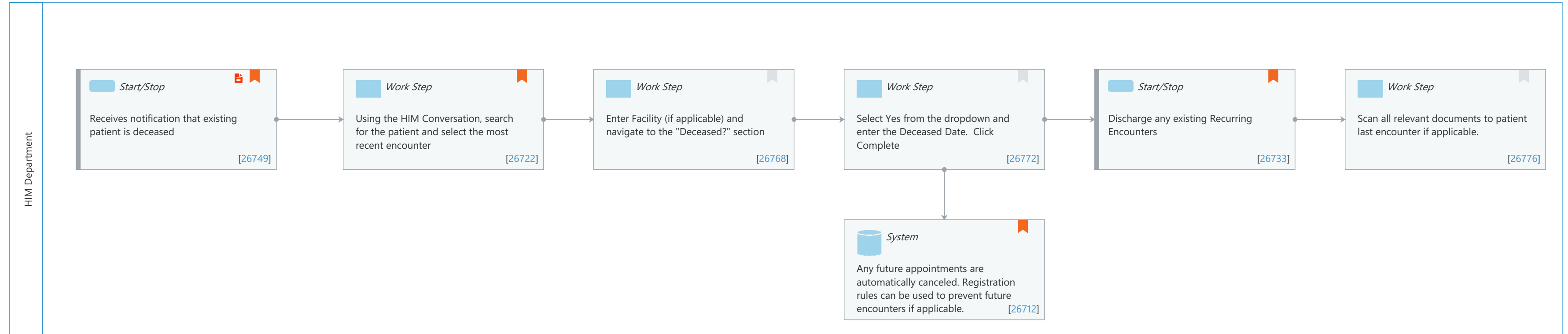


Future State: Registration - ERM - External Deceased Patient Process

Cerner Workflow ID: 6603 (v. 20.0)

Client Workflow ID: 330

Last updated by Jennifer Schafer, Mar 11, 2024 2:48pm (UTC -4 hours)



Future State: Registration - ERM - External Deceased Patient Process

Cerner Workflow ID: 6603 (v. 20.0) Client Workflow ID: 330

Last updated by Jennifer Schafer, Mar 11, 2024 2:48pm (UTC -4 hours)

Workflow Details:

Workflow Name: Registration - ERM - External Deceased Patient Process

Workflow State: Future State

Workstream: Pre-Admission/Pre-Visit

Venue: Acute Care
Emergency Medicine
Critical Care
Perioperative
Long Term Care

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Registration Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 6603 (v. 20.0)

Client Workflow ID: 330

Workflow Notes: For steps to follow the workflow and configure functionality, see [External Deceased Patient Process in Millennium Registration](#)

Use the External Deceased Patient Process workflow when you are informed of the death of a patient that has occurred outside of your facility. By documenting that the former patient is now deceased and the date of death, any future appointments or system notifications are canceled and removed. Additionally, registration rules can be added to prevent users from creating new encounters for a deceased patient.

Introduced By: WS 4

Validated By: WS 6

Swim Lane:

Role(s): HIM Department

Department(s):

Security Position(s):

Future State: Registration - ERM - External Deceased Patient Process

Cerner Workflow ID: 6603 (v. 20.0) Client Workflow ID: 330

Last updated by Jennifer Schafer, Mar 11, 2024 2:48pm (UTC -4 hours)

Start/Stop [26749]

Description: Receives notification that existing patient is deceased

Step Impact: Policy/Procedure

Comments: May receive notification by phone or ToC document received

Work Step [26722]

Description: Using the HIM Conversation, search for the patient and select the most recent encounter

Comments: This information can be documented in either the Add/Modify Person Register Patient Conversation or the Registration section of the Patient in Revenue Cycle

Work Step [26768]

Description: Enter Facility (if applicable) and navigate to the "Deceased?" section

Work Step [26772]

Description: Select Yes from the dropdown and enter the Deceased Date. Click Complete

Start/Stop [26733]

Description: Discharge any existing Recurring Encounters

Comments: Auto Discharge will discharge any recurring encounters after 18 months (client-defined) of no activity.

Work Step [26776]

Description: Scan all relevant documents to patient last encounter if applicable.

System [26712]

Description: Any future appointments are automatically canceled. Registration rules can be used to prevent future encounters if applicable.

Comments: Discern alert creates a Chart Alert that patient is deceased.

Once patient status is updated within the Cerner Registration solution, PMOffice.exe Rule S-6 is used to prevent users from creating new encounters moving forward. Further, HM Invitations are not generated, any future appointments are canceled, and patients are removed from work lists.