



Bed Monitor

Future State: Registration - ERM - Canceling Encounters

Cerner Workflow ID: 6586 (v. 14.0) Client Workflow ID: 1209

Last updated by Jennifer Schafer, May 14, 2024 12:27pm (UTC -4 hours)

Workflow Details:

Workflow Name: Registration - ERM - Canceling Encounters

Workflow State: Future State

Workstream: Post-Discharge/Post-Visit

Venue: Acute Care

Post Acute

Ambulatory

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Registration Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes:

Introduced By: WS 1

Validated By: WS 5

Swim Lane:

Role(s): Bed Monitor [Custom]

Department(s): Patient Access

Security Position(s): Registration - Clerk

Registration - Supervisor

Start/Stop [3]

Description: Select Encounter which may need to be canceled

Step Impact: Training

Decision [107]

Description: Does a message prompt informing the user the encounter cannot be canceled?

System [110]

Description: The Cancel Encounter conversation displays.

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Work Step [24]

Description: Select a Cancel Encounter Reason and click Complete to cancel the encounter.

Start/Stop [27]

Description: Encounter canceled

Work Step [6]

Description: Encounter has order activity.

Work Step [14]

Description: Encounter has clinical activity.

Work Step [9]

Description: Encounter has charge activity which needs to be billed.

Work Step [19]

Description: Encounter has payment activity.

Work Step [33]

Description: Encounter associated to an appointment.

Work Step [7]

Description: Inform clinical staff to void the orders on the encounter.

Comments: The appropriate staff will need to be called in order to communicate this information.

Work Step [17]

Description: Inform clinical staff to remove documentation or mark it in-error

Comments: The appropriate staff will need to be called in order to communicate this information.

Work Step [135]

Description: Inform Finance staff to review charging activity

Work Step [34]

Description: Inform scheduling staff and verify/cancel future appointment date

Comments: The appropriate staff will need to be called in order to communicate this information.

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Work Step [138]

Description: Continue to canceling the encounter