Prescriber

Start/Stop
Prescription order is deemed medically necessary
[3]

Decision
Is there a record of the patient receiving this prescription before?
[4]

— No →

Work Step
Take an Add order action and select the Prescription order type
[10]

Work Step
Search and select the appropriate medication
[17]

— Yes ↓

Work Step
Take a Renew action on the prescription order
[6]

Work Step
Review and update order details as clinically appropriate
[12]

Decision
Is the prescription going to be printed and given to the patient?
[23]

— Yes →

Work Step
Click the "Send To" dropdown and select the appropriate printer to send the prescription to (if not already defaulted)
[26]

— No ↓

Work Step
Select the applicable Do Not Send routing option
[34]

Work Step
Take a Sign action
[37]

Work Step
Take a Sign action. No prescription printed.
[130]

Work Step
Printed prescription is retrieved and signed by the prescriber
[131]

Decision
Is the prescription being faxed or physically handed to the patient?
[126]

Nurse (RN),RPN,Ward Clerk

— Faxed —

Work Step
Confirm patient preferred pharmacy is documented on the chart
[127]

Work Step
Fax prescription to pharmacy and file paper in chart via scanning post discharge
[136]

Off Page Reference
HIM - Deficiency Management: Analysis (Scanned Documents)
[138]

Future State: Phys Track - Transitions - Prescription Order Entry

Workflow Details:

Workflow Name: Phys Track - Transitions - Prescription Order Entry
Workflow State: Future State
Workstream: Orders
Venue: Acute Care
Ambulatory
Emergency Medicine
Long Term Care
Post Acute
Enterprise Resource Planning
Home & Community Care
Hospice
Community Based Behavioral Health
Critical Care
Hospital Based Behavioral Health
Perioperative
Rehabilitation
Urgent Care
Client Owner:
Cerner Owner:
Standard: Yes
Related Workflow(s):
Tags:

Workflow Summary:

Service Line:
Related Solution(s): ePrescribe
Order Management
P2Sentinel
PowerChart Ambulatory ASP
PowerChart Long Term Care
Cerner Oncology
PowerChart
Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):
Cerner Workflow ID: 20977 (v. 4.0)
Client Workflow ID: 138
Workflow Notes:
Introduced By: Other
Other value: After WS6
Validated By: WS 7

Future State: Phys Track - Transitions - Prescription Order Entry

Cerner Workflow ID: 20977 (v. 4.0)   Client Workflow ID: 138   Last updated by Tina Van Egmond, May 17, 2024 8:49pm (UTC -4 hours)

Swim Lane:

Role(s): Prescriber [Custom]
Department(s):
Security Position(s): Physician - Primary Care

Start/Stop [3]

Description: Prescription order is deemed medically necessary
Value Impact: Patient Safety
Quality

Decision [4]

Description: Is there a record of the patient receiving this prescription before?
Value Impact: Patient Safety
Quality

Work Step [10]

Description: Take an Add order action and select the Prescription order type
Step Impact: Training
Comments: For the Inpatient venue, the most appropriate location in the system to create new prescriptions is in the Discharge Meds Rec window. For the Outpatient venue, prescriptions are written at any time during the patient visit. Outside of the Meds Rec windows, you can order prescriptions through New Order Entry components in the system, but you need to make sure to have the "Prescriptions" toggle/tab selected instead of "Inpatient" (or "Outpatient").

Work Step [17]

Description: Search and select the appropriate medication
Value Impact: Patient Safety
Quality

Work Step [6]

Description: Take a Renew action on the prescription order
Comments: This action would typically only occur in Outpatient settings.

Work Step [12]

Description: Review and update order details as clinically appropriate
Value Impact: Patient Safety

Niagara Health System   Oct 11, 2024

Future State: Phys Track - Transitions - Prescription Order Entry

Cerner Workflow ID: 20977 (v. 4.0)   Client Workflow ID: 138   Last updated by Tina Van Egmond, May 17, 2024 8:49pm (UTC -4 hours)

Quality

Decision [23]

Description: Is the prescription going to be printed and given to the patient?

Work Step [26]

Description: Click the "Send To" dropdown and select the appropriate printer to send the prescription to (if not already defaulted)

Step Impact: Training

Work Step [34]

Description: Select the applicable Do Not Send routing option

Step Impact: Training

Comments: Do Not Send Reasons include:
Called in Rx to Pharmacy, Samples given to the Patient, Downtime Rx or Other.

Work Step [37]

Description: Take a Sign action

Work Step [130]

Description: Take a Sign action. No prescription printed.

Work Step [131]

Description: Printed prescription is retrieved and signed by the prescriber

Comments: A physical signature is required on all printed prescriptions per Pharmacy.

Who will be retrieving the prescription requisition from the printer needs to be assessed at the unit/
clinic level. Whoever retrieves the printed prescription needs to
bring the Rx back to the prescriber to physically sign it.

Decision [126]

Description: Is the prescription being faxed or physically handed to the patient?

Comments: Current state, to get the patient's pharmacy information, Acute physicians will ask the patient what their preferred pharmacy is and they will look it up on the internet. In the current state Oncology HIS (Mosaic) and Dialysis, there is a location to document

Cerner Workflow ID: 20977 (v. 4.0)   Client Workflow ID: 138   Last updated by Tina Van Egmond, May 17, 2024 8:49pm (UTC -4 hours)

the patient's preferred pharmacy so it's captured ahead of time.

Patient Preferred Pharmacy information is documented within a form titled "Community Pharmacy Information".

Swim Lane:

Role(s): Nurse (RN)
RPN [Custom]
Ward Clerk [Custom]

Department(s):

Security Position(s):

Work Step [127]

Description: Confirm patient preferred pharmacy is documented on the chart

Comments: Custom Patient Preferred Pharmacy MPage is in development.

Work Step [136]

Description: Fax prescription to pharmacy and file paper in chart via scanning post discharge

Comments: Pharmacy information will pull into Pharmacy Requisition for convenience.

Off Page Reference [138]

Workflow Link: HIM - Deficiency Management: Analysis (Scanned Documents)

Facilities:

Facility Name: Niagara Health System (All five acute hospitals) and Hotel Dieu Shaver
Status: Pending Approval
Facility Cerner Owner: Baker,Chrissy M
Facility Client Owner: Van Egmond, Tina
Authorize Date:
Facility Comments: