



Future State: Phys Track - Transitions - Prescriber Workflow - Medical Assistance in Dying (MAiD)

Cerner Workflow ID: Client Workflow ID: 1227

Last updated by Tina Van Egmond, Oct 17, 2024 2:47pm (UTC -5 hours)

Workflow Details:

Workflow Name: Phys Track - Transitions - Prescriber Workflow - Medical Assistance in Dying (MAiD)

Workflow State: Future State

Workstream: Intradepartmental

Venue: Acute Care

Client Owner: Van Egmond, Tina

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): PowerChart

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID:

Client Workflow ID: 1227

Workflow Notes: written request or verbal request is done by patient

Introduced By: WS 7

Validated By: WS 8

Swim Lane:

Role(s): Inpatient Nursing Department

Allied Health [Custom]

Prescriber [Custom]

Department(s):

Security Position(s):

Start/Stop [5]

Description: Patient makes initial inquiry for MAiD to any healthcare provider. Acknowledge request & notify MRP and Charge Nurse

Comments: HDS doesn't provide MAiD, so if a patient at HDS requested this service, HDS prescribers will refer/transfer the patient to NHS for pre-assessment and/or provisioning of MAiD. In extenuating circumstances that don't allow a patient to be transported to NHS for assessment, HDS will complete the first assessment.

NH Policy information: DOCUMENT ID: 440-003-003, Medical Assistance in Dying

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(MAiD)

HDS Policy information: Policy Number: I-30, Request for Medical Assistance in Dying

Off Page Reference [132]

Workflow Link: Phys Track - Transitions - Patient Deceased

Swim Lane:

Role(s): Attending Prescriber [Custom]

Department(s):

Security Position(s):

Work Step [7]

Description: Prescriber has fulsome discussion with patient as per policy. Place "Consult to Palliative Care" order

Work Step [11]

Description: Contact Medical Affairs Lead in the Chief of Staff Office who organizes appropriate assessments and next steps

Comments: To contact the Medical Affairs office, send an email to NHMaidRequests@niagarahealth.on.ca

Work Step [110]

Description: Prescriber places "Consult to Spiritual Care" and/or "Consult to Social Work" orders

Work Step [8]

Description: Patient confirms that they want MAiD. Pt completes formal written request for MAiD (Clinician Aid A form)

Comments: Complete Clinician Aid forms outside of system (paper form)

Decision [56]

Description: Is the patient at NH or HDS?

Work Step [57]

Description: HDS prescriber contacts NH Medical Affairs Office who organizes appropriate assessments and next steps

Comments: To contact the Medical Affairs office, send an email to

NHMaidRequests@niagarahealth.on.ca

Work Step [126]

Description: Patient confirms that they want MAiD. Pt completes formal written request for MAiD (Clinician Aid A form)

Work Step [129]

Description: Patient needs to be discharged from HDS and admitted to NH site

Off Page Reference [32]

Workflow Link: Phys Track - Transitions - Inpatient Discharge

Off Page Reference [143]

Workflow Link: Phys Track - Transitions - Direct Admit

Swim Lane:

Role(s): MAiD Provider/Prescriber [Custom]

Department(s):

Security Position(s):

Work Step [65]

Description: NH Prescriber completes the primary assessment of the patient to determine eligibility for MAiD (Clinician Aid B form)

Comments: Complete Clinician Aid forms outside of system (paper form)

Work Step [68]

Description: NH Prescriber engages an independent secondary prescriber to confirm patient eligibility

Comments: If patient stops the MAiD provisioning process, Prescriber who completed Aid A or B forms must complete Federal Reporting to Health Canada within 30 days.

Decision [113]

Description: Is this patient 79 years old or younger?

Comments: If patients are over 79, they cannot be candidates for organ donation.

Work Step [72]

Description: Inform Trillium Gift of Life. If patient consents, reference Organ and Tissue Donation workflow

Comments: Reference the DCC pathway in Organ Donation workflow

Decision [90]

Description: Is MAiD being provisioned in an NH hospital or the community?

Comments: NH does not admit patients from the Community strictly for MAiD purposes. This workflow is for patients who are already in the hospital but would like to receive MAiD provisioning in the community.

Work Step [88]

Description: Prescriber PLANS "Medical Assistance in Dying (MAiD)" order set on the patient's Order Profile

Comments: Medical Affairs to contact the Site Pharmacy Manager so that they're aware for pharmacist coverage purposes.

Work Step [178]

Description: Order set must be initiated on day of MAiD provisioning for pharmacist verification and medication preparation.

Comments: Orders in a planned state will not cross to pharmacy and so need to be initiated on the day of provisioning.

Work Step [101]

Description: On day of provisioning, meets in person with Site Pharmacist and receives two MAiD medication kits from Pharmacist

Comments: Prior to provisioning, paper MAR to be printed on the inpatient unit where provisioning to occur and can be printed by selecting the "Print" button in the top right when in the eMAR. Paper MAR to be utilized by the prescriber for prescriber documentation of medication administration. MAR to be scanned in paper chart.

Work Step [108]

Description: Provisioning is complete

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Work Step [154]

Description: Prescriber to document medication administration on paper MAR. Both order set and MAR to be scanned into chart.

Comments: Orders built to not fire a task for MAR documentation as prescriber administration will not be captured on the eMAR and will remain on paper. Paper MAR to be utilized by the prescriber for prescriber documentation of medication administration. Both order set and MAR to be scanned into paper chart.

Work Step [117]

Description: Post-MAiD debrief occurs with CRT and Spiritual Care and/or Social Work

Comments: If any further follow ups post-provisioning are needed, please email Medical Affairs at NHMaidRequests@niagarahealth.on.ca

Start/Stop [139]

Description: Patient not an Organ Donor candidate. Workflow ends.

Off Page Reference [137]

Workflow Link: Phys Track - Transitions - Organ and Tissue Donation

Work Step [93]

Description: Order "Consult to Ontario Health at Home" for setting up service needs at home. Send medical orders via fax.

Work Step [115]

Description: Mandatory reporting to coroner and certification of death completed

Work Step [120]

Description: If additional concerns are raised, Medical Affairs arranges a post-MAiD debrief meeting for support and quality improvement

Work Step [177]

Description: Mandatory reporting to Health Canada via the Canadian MAiD Data Collection Portal

Swim Lane:

Role(s): Independent Assessor [Custom]

Department(s):

Security Position(s):

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Work Step [25]

Description: Independent physician/NP confirms in writing that patient meets eligibility criteria for MAiD (Clinician Aid C form)

Comments: Complete Clinician Aid forms outside of system (paper form)

Work Step [146]

Description: Independent physician/NP emails Medical Affairs Office to indicate that Clinician Aid C form is complete

Comments: To contact the Medical Affairs office, send an email to NHMaidRequests@niagarahealth.on.ca

Work Step [86]

Description: Medical Affairs to arrange teleconference/pre-brief meeting within 24 hrs with Clinical Resource Team (CRT) and steering committee

Comments: Medical Affairs will provide MRP/NP, secondary assessor and patient care manager with a standard checklist once approvals have been obtained. During teleconference, provision date and setting are confirmed.

For HDS patients, the Directors of Access and Flow at NHS site and HDS need to attend the teleconference to coordinate patient transport. HDS Director would be the one contacting Medical Affairs.

Swim Lane:

Role(s): Pharmacist

Department(s):

Security Position(s):

Start/Stop [156]

Description: Receives communication order "Notification to Pharmacy" through MAiD PowerPlan that provisioning is planned

System [157]

Description: Initiation of MAiD PowerPlan sends the medication orders to pharmacy for verification and dispensing

Comments: Medication orders will default to 2359 on the day of provisioning

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Work Step [162]

Description: Oversees preparation of main medication kit and supplemental medication kit on day of provisioning

Step Impact: Policy/Procedure

Work Step [37]

Description: Arrives 15-30min before scheduled provisioning, gives the medication kit(s) to prescriber

Work Step [104]

Description: Pharmacist remains on the ward until provisioning is complete, returns any unused medication back to site pharmacy

Work Step [159]

Description: Credits the unused medication back to inventory. Discontinues the MAiD medication orders.

Work Step [106]

Description: Reports to Health Canada via the Canadian MAiD Data Collection Portal within 30 days after the day of dispensing

Swim Lane:

Role(s): Organ Donation Coordinator [Custom]

Department(s):

Security Position(s):

Start/Stop [96]

Description: Patient from Community is interested in Organ Donation after MAiD provisioning

Comments: NH does not admit patients from the Community strictly for MAiD purposes. Those in the community would reach out to the Provincial Care Coordination Service and they would find a MAiD provider and assessor for the community client to be done in the client's residence, LTCH, etc. The only exception is we would bring someone to the hospital for MAiD is if they meet criteria for organ donation.

Work Step [97]

Description: Organize committee meeting with CRT to discuss patient care needs