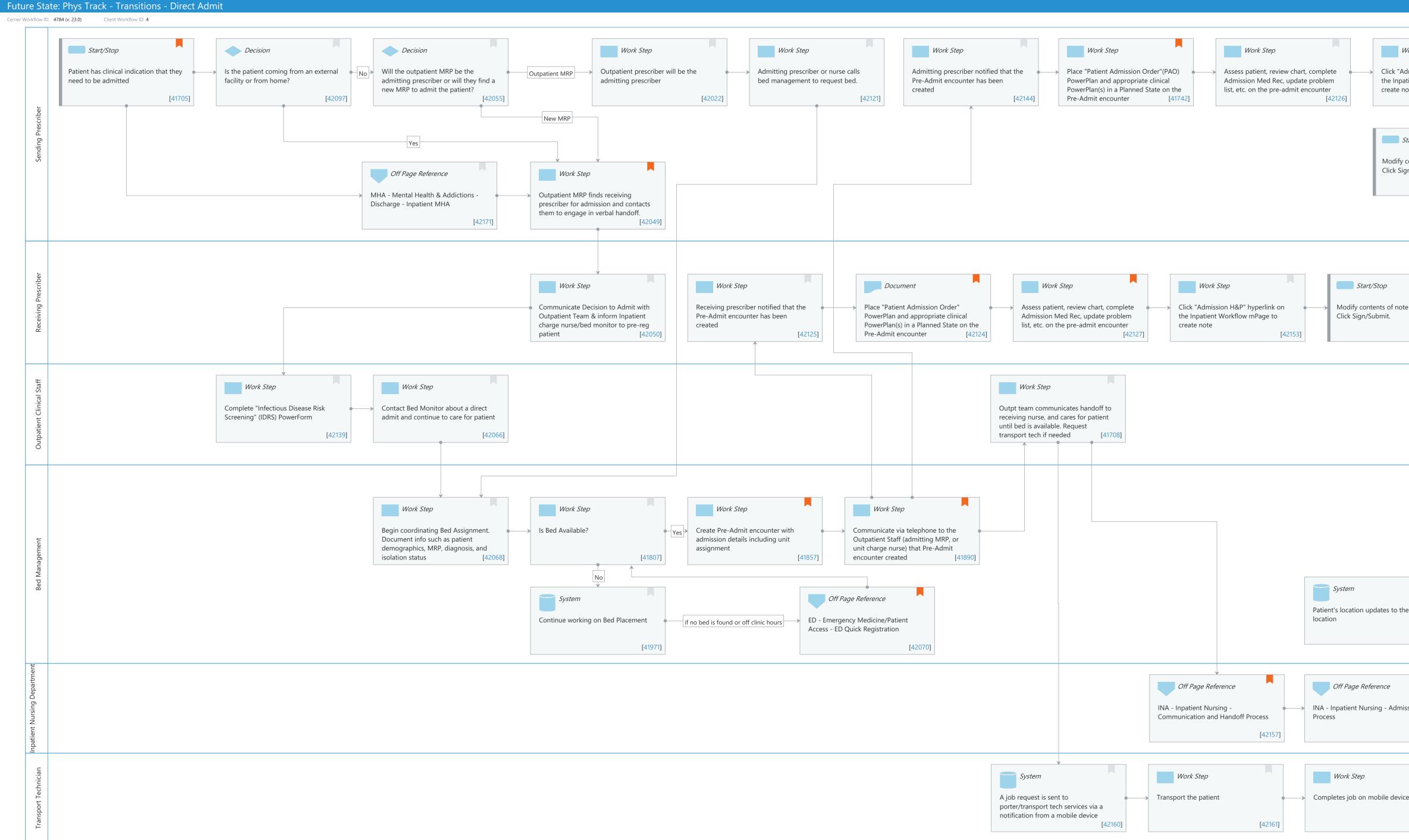
# Niagara Health System



Last updated by Tina Van Egmond, Aug 02, 2024 9:14am (UTC -	4 hou
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Cerner Workflow ID: 4784 (v. 23.0) Client Workflow ID: 4

Oct 11, 2024

# Workflow Details:

Workflow Name: Phys Track - Transitions - Direct Admit Workflow State: Future State Workstream: Admission/Intake Venue: Acute Care Critical Care Ambulatory **Client Owner:** Cerner Owner: Standard: Yes Related Workflow(s): Tags:

# **Workflow Summary:**

Service Line:	
Related Solution(s):	CareAware Patient Flow
	Cerner Millennium EMR - Acute
	Registration Management
	Rehab Therapies
	Revenue Cycle Registration
Project Name:	Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):	
Cerner Workflow ID:	4784 (v. 23.0)
Client Workflow ID:	4
Workflow Notes:	Regulatory

This workflow can be utilized by organizations who have bed control or transfer centers managing their direct admits. Introduced By: WS 3 Validated By: WS 8

# Swim Lane:

Role(s): Sending Prescriber [Custom] Department(s): Security Position(s):

# **Start/Stop** [41705]

Description: Patient has clinical indication that they need to be admitted



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Comments: This includes all NH and HDS sites.

The Mental Health and Addictions unit at SCS will follow the Direct Admit workflow when the patient has an acute medical condition that requires an admission to the inpatient unit in the hospital. They will be discharged from MHA and admitted to the inpatient unit. This is to facilitate the RAI workflow.

# **Decision** [42097]

Description: Is the patient coming from an external facility or from home?

# **Decision** [42055]

Description: Will the outpatient MRP be the admitting prescriber or will they find a new MRP to admit the patient?

# Work Step [42022]

Description: Outpatient prescriber will be the admitting prescriber

# Work Step [42121]

Description: Admitting prescriber or nurse calls bed management to request bed.

# Work Step [42144]

Description: Admitting prescriber notified that the Pre-Admit encounter has been created

# Work Step [41742]

- Description: Place "Patient Admission Order" (PAO) PowerPlan and appropriate clinical PowerPlan(s) in a Planned State on the Pre-Admit encounter
- Comments: The prescriber can indicate in the special instructions of the PAO when the receiving nurse should initiate the Powerplan upon arrival to the unit/ward.

If Isolation Status is known, place Isolation Order on Pre-Admit Encounter.

# Work Step [42126]

Description: Assess patient, review chart, complete Admission Med Rec, update problem list, etc. on the pre-admit encounter



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# Work Step [42147]

Description: Click "Admission H&P" hyperlink on the Inpatient Workflow mPage to create note

# **Start/Stop** [42062]

Description: Modify contents of note as needed. Click Sign/Submit.

# Off Page Reference [42171]

Workflow Link: MHA - Mental Health & Addictions - Discharge - Inpatient MHA

# Work Step [42049]

- Description: Outpatient MRP finds receiving prescriber for admission and contacts them to engage in verbal handoff.
- Comments: The receiving prescriber takes the call from the external facility and decides to accept. The receiving prescriber communicates with the charge nurse so they can assess the admission with the sending facility to get the appropriate details sent over to receiving facility.

#### **Swim Lane:**

Role(s): Receiving Prescriber [Custom] Department(s): Security Position(s):

# Work Step [42050]

Description: Communicate Decision to Admit with Outpatient Team & inform Inpatient charge nurse/bed monitor to pre-reg patient

# Work Step [42125]

Description: Receiving prescriber notified that the Pre-Admit encounter has been created

# **Document** [42124]

- Description: Place "Patient Admission Order" PowerPlan and appropriate clinical PowerPlan(s) in a Planned State on the Pre-Admit encounter
- Comments: The prescriber can indicate in the special instructions of the PAO when the receiving nurse should initiate the Powerplan upon arrival to the unit/ward.

If Isolation Status is known, place Isolation Order on Pre-Admit



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Encounter.

# Work Step [42127]

Description: Assess patient, review chart, complete Admission Med Rec, update problem list, etc. on the pre-admit encounter

Comments: If Meds History (BPMH) not completed, can skip the med rec altogether until the BPMH is completed. To acknowledge this, click on Meds History, then review meds (if any) and then click Document History.

# Work Step [42153]

Description: Click "Admission H&P" hyperlink on the Inpatient Workflow mPage to create note

# **Start/Stop** [42128]

Description: Modify contents of note as needed. Click Sign/Submit.

# Swim Lane:

Role(s): Outpatient Clinical Staff [Custom]

Department(s):

Security Position(s):

# Work Step [42139]

Description: Complete "Infectious Disease Risk Screening" (IDRS) PowerForm

# Work Step [42066]

Description: Contact Bed Monitor about a direct admit and continue to care for patient

# Work Step [41708]

Description: Outpt team communicates handoff to receiving nurse, and cares for patient until bed is available. Request transport tech if needed

# Swim Lane:

Role(s): Bed Management [Custom]

Department(s): Security Position(s):

# Work Step [42068]

Description: Begin coordinating Bed Assignment. Document info such as patient demographics, MRP, diagnosis, and isolation status



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# Work Step [41807]

Description: Is Bed Available?

# Work Step [41857]

Description: Create Pre-Admit encounter with admission details including unit assignment Comments: The Pre-Admit registration conversation does not allow for bed

selection but you can Pre-Admit to the UNIT level.

#### Work Step [41890]

Description: Communicate via telephone to the Outpatient Staff (admitting MRP, or unit charge nurse) that Pre-Admit encounter created

Comments: Assigned bed location and encounter number

# System [41971]

Description: Continue working on Bed Placement

#### Off Page Reference [42070]

Workflow Link: ED - Emergency Medicine/Patient Access - ED Quick Registration Comments: If no bed available, contact ED internist to identify the MRP

#### **System** [42166]

Description: Patient's location updates to the new location

#### Swim Lane:

Role(s): Inpatient Nursing Department Department(s):

Security Position(s):

# Off Page Reference [42157]

Workflow Link: INA - Inpatient Nursing - Communication and Handoff Process

Comments: If isolation status has been determined and the isolation precaution order has been placed, then nothing for nurse to do. However, if the isolation order/status has not been addressed on the pre-admit encounter, then the inpatient nurse complete the IDRS PowerForm and/ or place the isolation order.

# Off Page Reference [42074]

Workflow Link: INA - Inpatient Nursing - Admission Process



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#### Swim Lane:

Role(s): Transport Technician

Department(s): Security Position(s):

# System [42160]

Description: A job request is sent to porter/transport tech services via a notification from a mobile device

# Work Step [42161]

Description: Transport the patient

# Work Step [42162]

Description: Completes job on mobile device

# **Facilities:**

Facility Name: Niagara Health System (All five acute hospitals) and Hotel Dieu Shaver Status: Pending Approval
Facility Cerner Owner: Baker, Chrissy M
Facility Client Owner: Van Egmond, Tina Authorize Date:
Facility Comments:

