



Future State: Perioperative - Charge Audit

Cerner Workflow ID: 1795 (v. 15.0) Client Workflow ID: 1056

Last updated by Kristen Boichuk (Doan), Mar 26, 2024 3:09pm (UTC -4 hours)

Workflow Details:

Workflow Name: Perioperative - Charge Audit

Workflow State: Future State

Workstream: Post-Discharge/Post-Visit

Venue: Perioperative

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Anesthesia Management

Charge Services

Surgical Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes: This workflow covers the steps a perioperative charge auditor would typically follow to ensure charges are posting accurately.

This same

workflow can be followed if any charges are triggered from the Anesthesia Record, it would just be an anesthesia provider correcting/completing the documentation when necessary.

Refer to the

accompanying Best Practice Guide for additional information - <https://wiki.cerner.com/display/cernerstandardreportsHP/Understand+Best+Practice%3A+Surgery+and+Preoperative+Charge+Reconciliation>.

Introduced By: WS 7

Validated By: WS 8

Swim Lane:

Role(s): Decision Support [Custom]

Department(s):

Security Position(s): Physician - Anesthesiology

Perioperative - CRNA

Perioperative - Nurse Team Lead

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Perioperative - Billing Clerk
Perioperative - Nurse Management

Start/Stop [34454]

Description: Perioperative documentation is completed and Anesthesia records finalized

Work Step [34418]

Description: Run non-finalized document report for applicable documents and communicate to Clinical Manager

Method: Application SN Report Manager

Step Impact: Financial

Comments: Nursing Records:

Run reports via snreportmgr.exe or a report created in DA2.exe to look for non-finalized records.

Anesthesia Record:

Run audits via sarecordviewer.exe

DECISION SUPPORT

Swim Lane:

Role(s): Clinical manager [Custom]

Department(s):

Security Position(s):

Decision [34411]

Description: Are there any Non-Finalized Documents?

Comments: DECISION SUPPORT WOULD NOTIFY CLINICAL MANAGERS

Work Step [34426]

Description: Clinical Manager to follow up with Documenting Nurse or Charge Nurse to correct & (re) finalize applicable documentation

Step Impact: Financial

Comments: Could include Nursing Records, Pick Lists, or Anesthesia Records.

Eg. If an implant was freetexted, and later added to the item dictionary, add the item as an implant in the pick list and

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remove the freetexted fields.

Eg. if the documented Case Level isn't appropriate for the performed procedure(s), update it accordingly within the General Case Data segment of the Nursing Record. While this type of update could be completed by the documenting nurse, Case Level changes are often handled by a charge auditor role who is more familiar with the charging impact of each Case Level.

Work Step [34557]

Description: Management review Implant log Summary Report (run as an Ops Job)

System [34501]

Description: Documentation and/or pick list information posts to Charge Review

Work Step [34558]

Description: Notify Supply Chain of any Implants that were freetexted/ need to be added to Item Dictionary.

System [34503]

Description: Charge job runs

Decision [34438]

Description: Are there any cases remaining in Charge Review with errors?

Comments: CLINICAL MANAGER

System [34294]

Description: Charges post to Charge Viewer

Step Impact: Financial

Comments: Charging tier identifies appropriate billing information and then posts the charges to Charge Viewer

Decision [34309]

Description: Are there any charges that are inaccurate or in a suspended status?

System [34405]

Description: Charges posted for Billing/ Case Costing

Step Impact: Financial

Comments: If charges are interfaced, they will enter a pending status until

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the batch job exports them to 3rd party. Then it will say Interfaced.

Work Step [34522]

Description: Manually run charge job

Work Step [34442]

Description: Once charging build is completed/corrected, mark the item to Recharge within Charge Review

Work Step [34310]

Description: Notify Finance to address missing or inaccurate build

Step Impact: Financial

Comments: Could include things like missing bill code or missing price information.

Swim Lane:

Role(s): Supply Chain Team [Custom]

Department(s):

Security Position(s):

Work Step [34588]

Description: Add applicable Implants to the Item Dictionary and notify the Clinical Manager when complete.

Work Step [34584]

Description: Create missing or amend inaccurate build.