



Future State: Perioperative - Case Cancellation

Cerner Workflow ID: 6272 (v. 14.0) Client Workflow ID: 1090

Last updated by Kristen Boichuk (Doan), May 07, 2024 8:28am (UTC -4 hours)

Workflow Details:

Workflow Name: Perioperative - Case Cancellation

Workflow State: Future State

Workstream: Other

Venue: Perioperative

Client Owner: Boichuk (Doan), Kristen Rachel

Cerner Owner: Chariton,Caitlin M

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line: Anesthesiology

Related Solution(s): Ambulatory Surgery Center

Anesthesia Management

Surgical Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 6272 (v. 14.0)

Client Workflow ID: 1090

Workflow Notes: This workflow outlines the steps that should be taken upon cancelling a Perioperative case, based on when in the workflow the cancellation occurs. This does not include procedures that were attempted and unable to be completed.

For additional details on what should be documented, refer to the recommended practices in the Design Perioperative Nursing Reference Page: <https://wiki.ucern.com/x/SKoK>

Introduced By: WS 7

Validated By: WS 8

Swim Lane:

Role(s): Surgeon

Proceduralist

Surgeon's Office [Custom]

Department(s):

Security Position(s):

Start/Stop [8]

Description: Case requires cancellation per Surgeon/ Proceduralist (prior to day of procedure)

Future State: Perioperative - Case Cancellation

Cerner Workflow ID: 6272 (v. 14.0) Client Workflow ID: 1090

Last updated by Kristen Boichuk (Doan), May 07, 2024 8:28am (UTC -4 hours)

Work Step [435]

Description: Provider to place cancellation in ATC for scheduler to pick up

Comments: If past 12 pm day prior to procedure - please call appropriate department to verify cancellation per policy

Swim Lane:

Role(s): Surgical Scheduler [Custom]

Department(s):

Security Position(s): Perioperative - Scheduler

Work Step [11]

Description: Cancel appointment from within the Appointment Book

Method: Scheduling Appointment Book

System [225]

Description: Case displays as Cancelled in Scheduling, Case Selection, and Perioperative Tracking

Method: PowerChart

Comments: The Perioperative Tracking display will update initially, typically for 30 minutes, before dropping off the view.

System [438]

Description: Cancellation flows to update ATC

Method: Novari ATC

Swim Lane:

Role(s): Day Surgery Nurse [Custom]

PARR Nurse [Custom]

Endoscopy Nurse [Custom]

APU Nurse [Custom]

Department(s):

Security Position(s): Perioperative - Nurse

Decision [235]

Description: Case requires cancellation per Surgeon/ Proceduralist/ Anesthesia (on day of procedure in Pre Procedure Department)

Future State: Perioperative - Case Cancellation

Cerner Workflow ID: 6272 (v. 14.0) Client Workflow ID: 1090

Last updated by Kristen Boichuk (Doan), May 07, 2024 8:28am (UTC -4 hours)

Work Step [34]

Description: Notify the appropriate Nurse (OR) or Clerk (Endo/APU) to cancel the case

Method: Scheduling Appointment Book

Work Step [14]

Description: Complete documentation of any nursing care provided and sign form(s)

Method: PowerForm or IView

Work Step [422]

Description: Notify Bed Monitor if planned admission

System [423]

Description: Case displays as Cancelled in Scheduling, Case Selection, and Perioperative Tracking

Swim Lane:

Role(s): Anesthesiologist

Department(s):

Security Position(s): Physician - Anesthesiology

Physician - Anesthesiology Resident

Perioperative - CRNA

Perioperative - CRNA Independent

Decision [250]

Description: Has the Anesthesia Record been opened?

Decision [253]

Description: Has any care been provided to the patient, outside of the Preanesthesia Evaluation?

Comments: i.e. Has the patient entered the OR, have they received a block in preop, etc.

Work Step [58]

Description: Complete documentation of care provided and finalize the anesthesia record

Method: Anesthesia Module

Future State: Perioperative - Case Cancellation

Cerner Workflow ID: 6272 (v. 14.0) Client Workflow ID: 1090

Last updated by Kristen Boichuk (Doan), May 07, 2024 8:28am (UTC -4 hours)

Work Step [255]

Description: Contact IT department to have the Anesthesia Record dissociated from record and then deleted

Decision [257]

Description: Has anesthesia started the Pre-Anesthesia evaluation for the patient?

Work Step [46]

Description: Complete documentation of the Preanesthesia Evaluation, including the Cancellation Reason, and sign the note

Method: PowerChart

Swim Lane:

Role(s): Circulator/Procedure Nurse

Department(s):

Security Position(s): Perioperative - Nurse

Decision [271]

Description: Has the patient entered the OR?

Work Step [307]

Description: Complete pick list documentation appropriately

Method: Perioperative Document

Work Step [309]

Description: Modify procedure to "Procedure Not Performed"

Method: Perioperative Document

Work Step [311]

Description: Document segments appropriately based on care provided, including "Case Cancelled" segment

Method: Perioperative Document

Comments: In addition to the Case Cancelled segment, this must include the Case Attendees, Case Times, General Case Data, and Surgical Procedures segments, and likely others as well (e.g. Safety Checklist - Sign In).

Future State: Perioperative - Case Cancellation

Cerner Workflow ID: 6272 (v. 14.0) Client Workflow ID: 1090

Last updated by Kristen Boichuk (Doan), May 07, 2024 8:28am (UTC -4 hours)

Work Step [313]

Description: Discontinue unused segments and select a reason of Case Cancelled in OR

Method: Perioperative Document

Work Step [315]

Description: Finalize Intraop/Procedure record

Method: Perioperative Document

System [323]

Description: Intraop/Procedure Record and Pick List charges post to Charge Review application (case costing)

Step Impact: Regulatory

Regulatory Details: Medicare

Work Step [325]

Description: Add case cancelled event to case on perioperative tracking board

Method: PowerChart

System [328]

Description: Case displays as Cancelled within Perioperative Tracking

Method: PowerChart

Comments: The Perioperative Tracking display will update initially, typically for 30 minutes, before dropping off the view.

Work Step [331]

Description: Coordinate with appropriate personnel to ensure all subsequent perioperative records are terminated

Method: Perioperative Document

Value Impact: Patient Safety

Decision [293]

Description: Have any pick list items been physically opened, or been marked as Filled on the Case Pick List?

Work Step [299]

Description: Complete pick list documentation appropriately

Method: Perioperative Document

Future State: Perioperative - Case Cancellation

Cerner Workflow ID: 6272 (v. 14.0) Client Workflow ID: 1090

Last updated by Kristen Boichuk (Doan), May 07, 2024 8:28am (UTC -4 hours)

Work Step [301]

Description: Terminate Intraop/Procedure Record and select appropriate Termination Reason

Method: Perioperative Document

Work Step [305]

Description: Select option to Send Pick List Charges

Method: Perioperative Document

System [321]

Description: Pick List charges (case costing) post to Charge Review application

Method: Perioperative Document

Comments: Charges will not post to patient record - used for case costing/item usage

System [442]

Description: Sends a message to ATC to complete the case.

Method: Novari ATC

Decision [428]

Description: Has Intraoperative record been opened?

Work Step [295]

Description: Terminate Intraop/Procedure Record and select appropriate Termination Reason

Method: Perioperative Document

Work Step [431]

Description: Notify the appropriate Nurse (OR) or Clerk (Endo/APU) to cancel the case

System [433]

Description: Case displays as Cancelled in Scheduling, Case Selection, and Perioperative Tracking

Swim Lane:

Role(s): Recovery Nurse

Department(s):

Security Position(s): Perioperative - Nurse

Future State: Perioperative - Case Cancellation

Cerner Workflow ID: 6272 (v. 14.0) Client Workflow ID: 1090

Last updated by Kristen Boichuk (Doan), May 07, 2024 8:28am (UTC -4 hours)

Off Page Reference [401]

Workflow Link: Perioperative - Phase I Recovery

Off Page Reference [403]

Workflow Link: Perioperative - Phase II Recovery/Depart (incl. Endo/APU)

Facilities:

Facility Name: Niagara Falls Site

Status: Approved

Facility Cerner Owner: Kearns,Caitlin M

Facility Client Owner: Boichuk (Doan), Kristen Rachel

Authorize Date: Feb 16, 2024

Facility Comments:

Facility Name: St. Catharines

Status: Approved

Facility Cerner Owner: Kearns,Caitlin M

Facility Client Owner: Boichuk (Doan), Kristen Rachel

Authorize Date: Feb 16, 2024

Facility Comments:

Facility Name: Welland

Status: Approved

Facility Cerner Owner: Kearns,Caitlin M

Facility Client Owner: Boichuk (Doan), Kristen Rachel

Authorize Date: Feb 16, 2024

Facility Comments: