Niagara Health System





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Future State: Oncology - Treatment Calendar - Send Scheduling Requests

Cerner Workflow ID: 35762 (v. 3.0) Client Workflow ID: 642

Last updated by Nancy Flight, Mar 21, 2024 11:18am (UTC -4 hours)

Workflow Details:

Workflow Name: Oncology - Treatment Calendar - Send Scheduling Requests Workflow State: Future State Workstream: Ongoing Assessment and Treatment Venue: Ambulatory Client Owner: Cerner Owner: Standard: Yes Related Workflow(s): Tags:

Workflow Summary:

Service Line:OncologyRelated Solution(s):Cerner Oncology
Revenue Cycle SchedulingProject Name:Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFPTestBuilder Script(s):S762 (v. 3.0)Client Workflow ID:35762 (v. 3.0)Client Workflow Notes:642Workflow Notes:Introduced By:Validated By:WS 7

Swim Lane:

Role(s): Ambulatory Unit Clerk [Custom] Department(s): Infusion Center Security Position(s):

Start/Stop [3]

- Description: End of exam appt, next cycle appointments need to be pushed to the scheduling queue to be scheduled.
- Comments: This step occurs prior to the next cycle of treatment being ordered by the provider.

Work Step [18]

Description: Within the Calendar Items column, click on the first date of the next cycle.

Method: PowerChart

Comments: Italic Dates = Estimated dates, not in the scheduling queue yet.



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Asterisk Date = Scheduling request in the scheduling queue, not a confirmed appointment yet.

Regular Text/Font = Scheduled/confirmed appointment.

Decision [7]

Description: Is the correct date selected within the Add to Patient Treatment Calendar window? Method: PowerChart

Work Step [19]

Description: Choose appropriate date and select "Send Scheduling Requests for Current Cycle and Adjust All Future Cycle Dates."

Method: PowerChart

Decision [31]

Description: Do days of treatment need to be rescheduled?

Comments: Once an appointment has be sent to the queue, reschedule workflow needs to occur within the PowerPlan, not the Treatment Calendar.

Work Step [27]

Description: Select "Send Scheduling Requests for Current Cycle" and Sign Method: PowerChart

Off Page Reference [32]

Workflow Link: Oncology - Reschedule Treatment Orders Method: PowerOrders

Work Step [37]

- Description: Dates appear in normal font with asterisk indicating they are in the scheduling queue to be scheduled.
 - Method: PowerChart
- Comments: When the date appears as normal text (not italicized) and with an asterisk, it indicates that the scheduling order is in the scheduling queue, but not a confirmed appointment.



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Off Page Reference [24]

Workflow Link: Scheduling - ESM - Reschedule Appointment

Swim Lane:

Role(s): Oncology Ambulatory Nurse Department(s): Security Position(s):

Work Step [42]

Description: During/after infusion, confirm with the patient if they have the details for next appt

Start/Stop [44]

Description: Patient confirms

