



Future State: Oncology - New Patient Referral and BPMH

Cerner Workflow ID: Client Workflow ID: 1139

Last updated by Brianna Blahut, Jul 17, 2024 9:08am (UTC -4 hours)

Workflow Details:

Workflow Name: Oncology - New Patient Referral and BPMH

Workflow State: Future State

Workstream: Ongoing Assessment and Treatment

Venue: Ambulatory

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Cerner Oncology

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID:

Client Workflow ID: 1139

Workflow Notes:

Introduced By: WS 6

Validated By: WS 8

Swim Lane:

Role(s): New Patient Referral [Custom]

Department(s):

Security Position(s):

Start/Stop [4]

Description: Referral for oncology is received

Decision [99]

Description: Is this an internal or external referral?

Off Page Reference [35]

Workflow Link: Ambulatory - Referrals (Receiving)

Off Page Reference [82]

Workflow Link: Ambulatory - Referrals (Receiving)

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Document [5]

Description: Enter diagnosis in millenium and mosaiq

Off Page Reference [98]

Workflow Link: Work Queue Management - Enterprise Document Management - WQM with Referral Management

Off Page Reference [37]

Workflow Link: Oncology - Encounter

Work Step [112]

Description: Review details of the triage form, send requests for appropriate documentation and required tests as applicable.

Method: PowerChart

Comments: When Oncotype Dx is requested; forward the response to "WFCC Nurse Clinic Charge" pool in message center

Work Step [33]

Description: Schedule as needed (e.g, BPMH, Orientation Class, consult appointment)

Work Step [9]

Description: Communication is sent to appropriate pool/person for triage

Off Page Reference [42]

Workflow Link: Scheduling - ESM - Schedule Appointment

Comments: Go to the scheduling tab under the patient in referral management. Click on "new appointment" to open scheduling book with patient name pre populated. View > Options > reorder so that " appointment location" is at the top

Swim Lane:

Role(s): Oncologist
Radiation Team [Custom]

Department(s):

Security Position(s):

Work Step [12]

Description: Triage referral; using message center and autotext .OncTriage, fill out required fields and reply to New patient referral pool

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Method: PowerChart

Swim Lane:

Role(s): Patient educator [Custom]

Department(s):

Security Position(s):

Work Step [47]

Description: Provide new patient orientation class

Swim Lane:

Role(s): Pharmacy Outpatient Technician

Department(s):

Security Position(s):

Work Step [46]

Description: Call pt before day of visit to conduct BPMH + smoking cessation

Swim Lane:

Role(s): Palliative Team [Custom]

Department(s):

Security Position(s):

Work Step [63]

Description: Internal referral through quick orders entered

Method: PowerChart

Work Step [64]

Description: Referral recieved through message center to Palliative pool

Method: PowerChart

Work Step [24]

Description: Send message to appropriate provider to review and triage

Method: PowerChart

Work Step [25]

Description: Communicate Decision to clerical staff using message center. Fill out appropriate fields using auto text .onctriage

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Method: PowerChart

Swim Lane:

Role(s): Oncology Clerk [Custom]

Department(s):

Security Position(s):

Work Step [73]

Description: Review message center for referrals

Method: PowerChart

Work Step [75]

Description: Is the referral accepted?

Off Page Reference [79]

Workflow Link: Scheduling - ESM - Schedule Appointment

Work Step [86]

Description: Send rejection details to referring provider using message center

Swim Lane:

Role(s): Allied Health [Custom]

Department(s):

Security Position(s):

Work Step [90]

Description: Internal referral through quick orders entered

Work Step [91]

Description: Message received to the appropriate pool

Work Step [92]

Description: Review chart and triage referral

Decision [93]

Description: Is the referral accepted?

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Work Step [94]

Description: Enter appropriate scheduling order

Work Step [95]

Description: Send rejection details to referring provider using message center