Registration Clerk

Work Step — Activate patient encounter [4]

Decision — Does patient have a " NH violence risk" flag from previous encounter [44]
- YES → **Work Step** — Email alert sent via MDLink to security. [91]
- No ↓

nurse,Care Team

Work Step — Care team interacts with patient [11]

Decision — Is the patient displaying violent behaviors? [19]
- Yes → **Work Step** — Respond and treat patient. Place violence precaution order [22]
- No → **Work Step** — Proceed with plan of care through to discharge. [18]

Work Step — Complete VAT PowerForm along with other documentation and assessments. [28]

Decision — Did the patient score high risk (4+) for violence and was IRS completed? [8]
- Yes ↓
- No → **Work Step** — Place Flag on patient from LaunchPoint [64]

Decision — Is the patient ED or inpatient? [60]
- Inpatient → **Work Step** — Send Consult Order to Risk Management [9]
- ED → **Work Step** — Place Flag on patient from LaunchPoint [64]

Risk Management

Work Step — Consult appears in MPTL to review if flag needs to be placed on banner bar [37]
- Yes → **Work Step** — Place flag via PM Conversation. (HD Violence Flag at HDS & NH Violence Risk at NH) [78] → **Work Step** — Consult completed [40]
- No → Consult completed [40]

Future State: MHA - Violence Flagging Workflow (Enterprise)

Cerner Workflow ID: Client Workflow ID: 1189

Last updated by Hannah Hemauer, Jul 16, 2024 11:20am (UTC -4 hours)

Workflow Details:

Workflow Name: MHA - Violence Flagging Workflow (Enterprise)
Workflow State: Future State
Workstream: Ongoing Assessment and Treatment
Venue: Hospital Based Behavioral Health
Client Owner: Hemauer, Hannah
Cerner Owner:
Standard: Yes
Related Workflow(s):
Tags:

Workflow Summary:

Service Line:
Related Solution(s): Cerner Community Behavioral Health
Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):
Cerner Workflow ID:
Client Workflow ID: 1189
Workflow Notes: Patient Watch order notifies security re: printer
Introduced By: WS 7.2
Validated By: WS 8

Swim Lane:

Role(s): Registration Clerk
Department(s):
Security Position(s):

Work Step [4]

Description: Activate patient encounter

Decision [44]

Description: Does patient have a " NH violence risk" flag from previous encounter

Work Step [91]

Description: Email alert sent via MDLink to security.

Swim Lane:

Role(s): nurse [Custom]
Care Team
Department(s):

Future State: MHA - Violence Flagging Workflow (Enterprise)

Cerner Workflow ID: Client Workflow ID: **1189**   Last updated by Hannah Hemauer, Jul 16, 2024 11:20am (UTC -4 hours)

Security Position(s):

Work Step [11]
> Description: Care team interacts with patient

Decision [19]
> Description: Is the patient displaying violent behaviors?

Work Step [22]
> Description: Respond and treat patient. Place violence precaution order

Work Step [28]
> Description: Complete VAT PowerForm along with other documentation and assessments.

Decision [8]
> Description: Did the patient score high risk (4+) for violence and was IRS completed?
> Comments: Moderate/high score places violence precautions on patient

Decision [60]
> Description: Is the patient ED or inpatient?

Work Step [9]
> Description: Send Consult Order to Risk Management
> Comments: Email Security to inform high risk. Call code and or security if emergent
>
> IRS # needs to be in Order

Work Step [18]
> Description: Proceed with plan of care through to discharge.

Work Step [64]
> Description: Place Flag on patient from LaunchPoint
> Comments: Right click on the patient name on LaunchPoint > Request Event & gt; Violence Risk

> **Swim Lane:**
> Role(s): Risk Management [Custom]
> Department(s):

Future State: MHA - Violence Flagging Workflow (Enterprise)

Security Position(s):

Work Step [37]

    Description: Consult appears in MPTL to review if flag needs to be placed on banner bar

Work Step [78]

    Description: Place flag via PM Conversation. (HD Violence Flag at HDS & NH Violence Risk at NH)

Work Step [40]

    Description: Consult completed