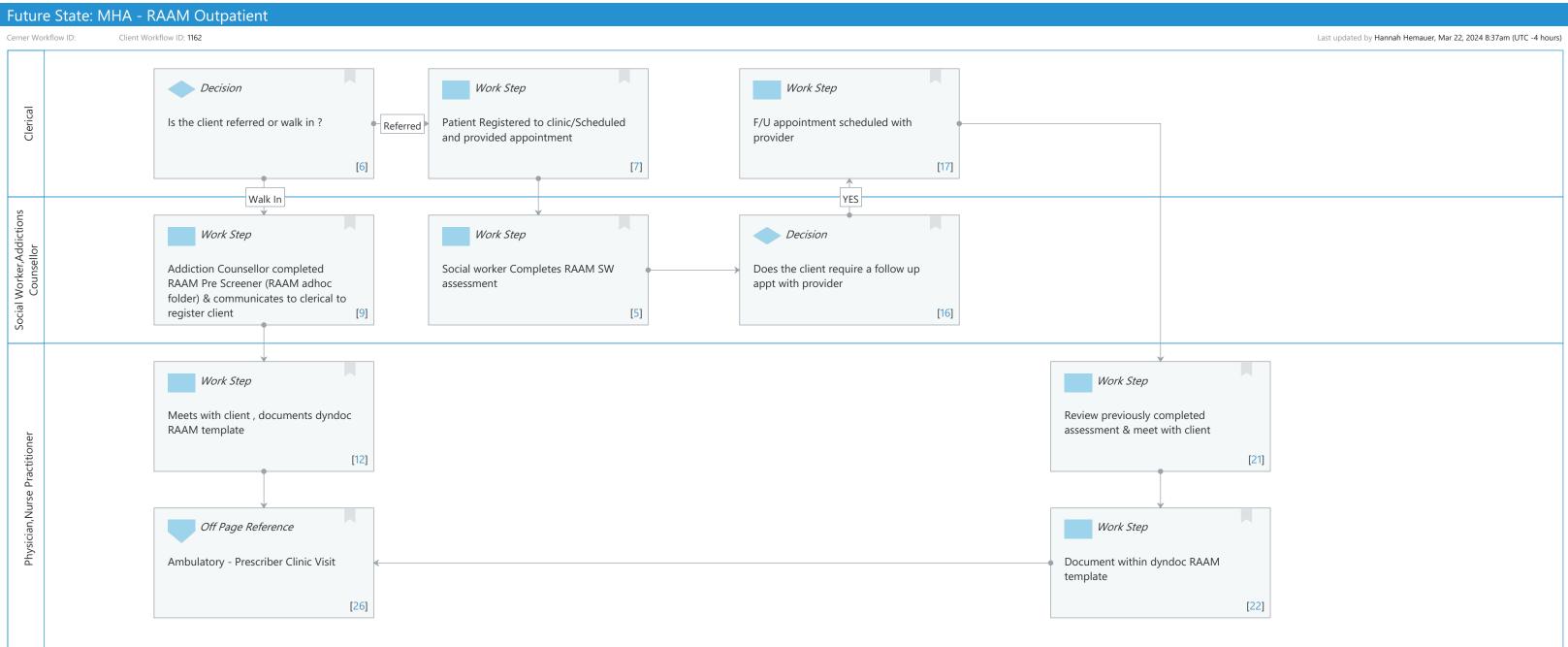
Niagara Health System





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Future State: MHA - RAAM Outpatient

Cerner Workflow ID: Client Workflow ID: 1162

Last updated by Hannah Hemauer, Mar 22, 2024 8:37am (UTC -4 hours)

Workflow Details:

| Workflow Name: | MHA - RAAM Outpatient |
|----------------------|-----------------------------------|
| Workflow State: | Future State |
| Workstream: | Ongoing Assessment and Treatment |
| Venue: | Community Based Behavioral Health |
| | Hospital Based Behavioral Health |
| Client Owner: | Hemauer, Hannah |
| Cerner Owner: | |
| Standard: | Yes |
| Related Workflow(s): | |
| Tags: | |

Workflow Summary:

Service Line: Related Solution(s): Millennium Behavioral Health Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP TestBuilder Script(s): Cerner Workflow ID: Client Workflow ID: 1162 Workflow Notes: Introduced By: WS 7 Validated By: WS 8

Swim Lane:

Role(s): Switchboard Resource Clerk [Custom] Department(s): Security Position(s):

Decision [6]

Description: Is the client referred or walk in ?

Work Step [7]

Description: Patient Registered to clinic/Scheduled and provided appointment

Work Step [17]

Description: F/U appointment scheduled with provider

Swim Lane:

Role(s): Social Worker Addictions Counsellor [Custom]



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Department(s):

Security Position(s):

Work Step [9]

Description: Addiction Counsellor completed RAAM Pre Screener (RAAM adhoc folder) & communicates to clerical to register client

Work Step [5]

Description: Social worker Completes RAAM SW assessment

Decision [16]

Description: Does the client require a follow up appt with provider

Swim Lane:

Role(s): Physician [Custom] Nurse Practitioner

Department(s): Security Position(s):

Work Step [12]

Description: Meets with client , documents dyndoc RAAM template

Work Step [21]

Description: Review previously completed assessment & meet with client

Off Page Reference [26]

Workflow Link: Ambulatory - Prescriber Clinic Visit

Work Step [22]

Description: Document within dyndoc RAAM template

