Clerical

Decision

Is the client referred or walk in ?

[6]

— Referred →

Work Step

Patient Registered to clinic/Scheduled and provided appointment

[7]

Work Step

F/U appointment scheduled with provider

[17]

Social Worker,Addictions Counsellor

Walk In

Work Step

Addiction Counsellor completed RAAM Pre Screener (RAAM adhoc folder) & communicates to clerical to register client

[9]

Work Step

Social worker Completes RAAM SW assessment

[5]

Decision

Does the client require a follow up appt with provider

[16]

YES

Physician,Nurse Practitioner

Work Step

Meets with client , documents dyndoc RAAM template

[12]

Off Page Reference

Ambulatory - Prescriber Clinic Visit

[26]

Work Step

Review previously completed assessment & meet with client

[21]

Work Step

Document within dyndoc RAAM template

[22]

Future State: MHA - RAAM Outpatient

Cerner Workflow ID: Client Workflow ID: **1162**

Last updated by Hannah Hemauer, Mar 22, 2024 8:37am (UTC -4 hours)

Workflow Details:

Workflow Name: MHA - RAAM Outpatient
Workflow State: Future State
Workstream: Ongoing Assessment and Treatment
Venue: Community Based Behavioral Health
Hospital Based Behavioral Health
Client Owner: Hemauer, Hannah
Cerner Owner:
Standard: Yes
Related Workflow(s):
Tags:

Workflow Summary:

Service Line:
Related Solution(s): Millennium Behavioral Health
Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):
Cerner Workflow ID:
Client Workflow ID: 1162
Workflow Notes:
Introduced By: WS 7
Validated By: WS 8

Swim Lane:

Role(s): Switchboard Resource Clerk [Custom]
Department(s):
Security Position(s):

Decision [6]
Description: Is the client referred or walk in ?

Work Step [7]
Description: Patient Registered to clinic/Scheduled and provided appointment

Work Step [17]
Description: F/U appointment scheduled with provider

Swim Lane:

Role(s): Social Worker
Addictions Counsellor [Custom]

Future State: MHA - RAAM Outpatient

Department(s):
Security Position(s):

Work Step [9]

Description: Addiction Counsellor completed RAAM Pre Screener (RAAM adhoc folder) & communicates to clerical to register client

Work Step [5]

Description: Social worker Completes RAAM SW assessment

Decision [16]

Description: Does the client require a follow up appt with provider

Swim Lane:

Role(s): Physician [Custom]
Nurse Practitioner
Department(s):
Security Position(s):

Work Step [12]

Description: Meets with client , documents dyndoc RAAM template

Work Step [21]

Description: Review previously completed assessment & meet with client

Off Page Reference [26]

Workflow Link: Ambulatory - Prescriber Clinic Visit

Work Step [22]

Description: Document within dyndoc RAAM template