



Future State: MHA - Ongoing Assessment Inpatient

Cerner Workflow ID: 6211 (v. 18.0) Client Workflow ID: 892

Last updated by Hannah Hemaue, Feb 09, 2024 9:41am (UTC -4 hours)

Workflow Details:

Workflow Name: MHA - Ongoing Assessment Inpatient

Workflow State: Future State

Workstream: Ongoing Assessment and Treatment

Venue: Hospital Based Behavioral Health

Client Owner: Hemaue, Hannah

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Millennium Behavioral Health

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes:

Introduced By: WS 2

Validated By: WS 7

Swim Lane:

Role(s): Nurse (RN)

Department(s):

Security Position(s): BH - Nurse

Start/Stop [3]

Description: Shift begins.

Work Step [4]

Description: Off going Nurse gives updates on immediate/urgent issues.

Work Step [6]

Description: Nurse reviews Nurse View - Handoff Workflow MPage and document handoff completion in IView.

Work Step [8]

Description: Review clinical information & any new orders on CareCompass.

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Work Step [10]

Description: Administer meds per unit protocol.

Work Step [12]

Description: Update Interdisciplinary Plan of Care, as indicated, and attend Treatment Team Meetings as needed.

Work Step [14]

Description: Assess other problems requiring interventions, including seclusions, incidents, changes in precaution level, changes on C-SSRS.

Work Step [18]

Description: Performs shift assessment (review of systems, falls, education, etc.).

Work Step [113]

Description: Complete safety and attendance record throughout shift.

Work Step [89]

Description: End of shift handoff document in IView.

Swim Lane:

Role(s): Allied Health [Custom]

Department(s):

Security Position(s): BH - Therapist

Start/Stop [77]

Description: Review assigned patient list for tasks.

Work Step [28]

Description: Conduct any required assessment with patient.

Work Step [32]

Description: Document progress note (Adhoc powerforms specific to discipline)

Work Step [47]

Description: Update Interdisciplinary Plan of Care as indicated.

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Work Step [70]

Description: Facilitate and document group therapy sessions.

Comments: Utilize Therapeutic Documentation MPage for documentation of group therapy sessions.

Work Step [23]

Description: Attend/conduct Treatment Team Meetings.

Work Step [86]

Description: Assess other problems requiring interventions.

Swim Lane:

Role(s): PSW [Custom]

Department(s):

Security Position(s): BH - Tech

Start/Stop [91]

Description: Review assigned patient list for tasks.

Work Step [43]

Description: Obtain patient vital signs and document in IView.

Work Step [40]

Description: Conduct safety checks per unit policy.

Comments: Safety check documentation is completed using the Safety and Attendance MPage.

Work Step [94]

Description: Update Interdisciplinary Plan of Care, as indicated.

Work Step [96]

Description: Attend Treatment Team Meetings as required.

Work Step [45]

Description: Provide other care, as applicable.

Swim Lane:

Role(s): Psychiatrist

Department(s):

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Security Position(s): Physician - Psychiatry

Start/Stop [102]

Description: Access Message Center to review orders for cosignature, proposed orders, documents to sign or review, and/or messages.

Comments: Academic Considerations: If institutions have Residents and Medical Students, these providers will perform the Provider/Resident workflow steps by verbally reviewing the patient information with their Attending Physician and documenting in the EHR.

Off Page Reference [104]

Workflow Link: Provider Workflow - Physician Handoff

Work Step [55]

Description: Access patient chart and review results, documentation, and orders using the Provider View - Inpatient Workflow MPage.

Work Step [53]

Description: Assess patient. Update/modify problem list, review of systems, and/or place any new orders.

Step Impact: Regulatory

Regulatory Details: Inpatient Psychiatric Facility Quality Reporting Program

Comments: Quality Reporting - Relates to CMS IPFQR "TOB-2 and TOB-2a Tobacco Use Treatment Provided or Offered and the subset, Tobacco Use Treatment (during the hospital stay)". Additional details may be added to reference supplementary work steps and/or specific content. DISCLAIMER: This measure may be captured at another work step/workflow depending on hospital policy and/or patient scenario.

Work Step [57]

Description: Complete progress note documentation.

Comments: Academic Considerations: The note status for Resident and Medical Student notes can be based on organizational policy and state regulation. Please reference "Provider Workflow - Resident and Non Physician Practitioner Documentation."

Work Step [50]

Description: Participate in Treatment Team Meetings.

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Swim Lane:

Role(s): Unit Clerk

Department(s):

Security Position(s):

Start/Stop [110]

Description: Review unit patient list.

Work Step [60]

Description: Monitor patient care events including certifications, hold order expirations, precautions, and/or level of observations.

Work Step [116]

Description: Facilitate any paper forms being sent to centralized scanning