



## Future State: MHA - MHA Transitions - ED to Mental Health Same Building St. Catharines

Cerner Workflow ID: 5996 (v. 19.0) Client Workflow ID: 379

Last updated by Julia Becevel, Jan 31, 2024 11:00am (UTC -4 hours)

**Workflow Details:**

Workflow Name: MHA - MHA Transitions - ED to Mental Health Same Building St. Catharines

Workflow State: Future State

Workstream: Intradepartmental

Venue: Emergency Medicine

Hospital Based Behavioral Health

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

**Workflow Summary:**

Service Line:

Related Solution(s): Emergency Medicine

Millennium Behavioral Health

Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 5996 (v. 19.0)

Client Workflow ID: 379

Workflow Notes:

Introduced By: WS 4

Validated By: WS 5

**Swim Lane:**

Role(s): Emergency Medicine Department

Department(s):

Security Position(s):

**Start/Stop** [273]

Description: Performs Quick Registration in ED

**Work Step** [274]

Description: Completes ED Triage using ED triage and performs Mental Health Assessment.

**Decision** [278]

Description: Does the patient require consult to mental health?

**Work Step** [359]

Description: Does patient need to be medically cleared by ED provider? Does patient require Form?

**Work Step** [376]

Description: Patient moves to appropriate location and notifies PERT charge nurse.

**Off Page Reference** [354]

Workflow Link: ED - Emergency Medicine - Consult Workflow

**Work Step** [394]

Description: Perform ED workup.

**Work Step** [366]

Description: Patient medically cleared. Patient given Form 1 and 42 on paper.

**Swim Lane:**

Role(s): ED Registration Clerk

Department(s):

Security Position(s):

**Work Step** [285]

Description: Perform Full Registration of patient

**Swim Lane:**

Role(s): ED Nurse

Department(s):

Security Position(s):

**Work Step** [404]

Description: Performs ED secondary +/- MH secondary.

**Off Page Reference** [372]

Workflow Link: ED - Emergency Medicine - Nursing Handoff/Report

**Swim Lane:**

Role(s): Pert Nurse [Custom]

Department(s):

Security Position(s): BH - Nurse

**Work Step [289]**

Description: Patient monitored as per protocol (2x15 min checks)

**Work Step [293]**

Description: Performs secondary assessment: PERT Intake Powerform + Valuables powerform

**Work Step [294]**

Description: Performs ongoing documentation as necessary

**Work Step [392]**

Description: Schedules/ coordinates OPT to McMaster for pediatric patient accepted by McMaster

**Work Step [347]**

Description: Provide community resources and complete personal safety plan at clinical discretion upon discharge

**Work Step [352]**

Description: Complete referral to Outpatient mental health rapid response or any other OPMH services

**Swim Lane:**

Role(s): ED Provider

Department(s):

Security Position(s): BH - Therapist

**Work Step [308]**

Description: Perform ED work-up

**Decision [309]**

Description: Determine disposition

**Work Step [341]**

Description: Form patient if appropriate. Add form 42 for detainment (S1 facility: SCS)

Comments: form 1 is from community

st catherines: when they reach the facility form 42 gets initiated as its a

schedule 1 facility

**Work Step** [312]

Description: Consult psychiatry once the patient is medically stable

**Off Page Reference** [345]

Workflow Link: ED - Emergency Medicine - ED Discharge

**Work Step** [310]

Description: If no further interventions are required, discharge patient

**Swim Lane:**

Role(s): Psychiatrist

Department(s):

Security Position(s):

**Work Step** [327]

Description: Place 'Discharge Patient' order

**Start/Stop** [329]

Description: Discharge patient with appropriate follow-up arrangements

**Start/Stop** [389]

Description: On-call Psychiatrist will arrive to Pert to do EVAL

**Work Step** [298]

Description: Performs face-to-face or telephone/virtual evaluation(welland/niagara) of patient

**Decision** [325]

Description: Determine disposition & document on psych consult note

**Work Step** [326]

Description: Place 'Patient Admission Order (PAO)' & if patient requires Pediatric McMaster admission complete referral form & fax

**Start/Stop [328]**

Description: Admit patient to psychiatry when bed becomes available