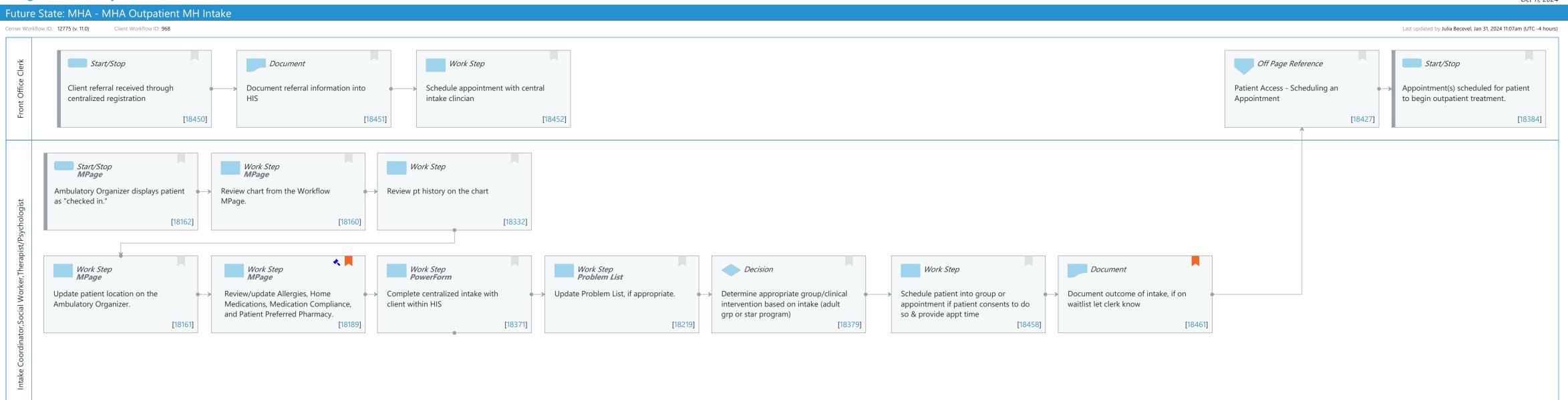
# Niagara Health System





# Future State: MHA - MHA Outpatient MH Intake

Cerner Workflow ID: 12775 (v. 11.0) Client Workflow ID: 968

## **Workflow Details:**

Workflow Name: Workflow State:	MHA - MHA Outpatient MH Intake
Workstream:	Admission/Intake
Venue:	Hospital Based Behavioral Health
	Ambulatory
	Community Based Behavioral Health
Client Owner:	Hemauer, Hannah
Cerner Owner:	
Standard:	Yes
Related Workflow(s):	
Tags:	

# Workflow Summary:

Service Line:	
Related Solution(s):	Cerner Community Behavioral Health
	Community Behavioral Health
	Millennium Behavioral Health
Project Name:	Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):	
Cerner Workflow ID:	12775 (v. 11.0)
Client Workflow ID:	968
Workflow Notes:	
Introduced By:	WS 7
Validated By:	WS 8

# Swim Lane:

Role(s):	Front Office Clerk
Department(s):	Patient Access
Security Position(s):	Scheduling - Clerk
	Scheduling - Clerk Advanced
	Registration - Clerk

#### **Start/Stop** [18450]

Description: Client referral received through centralized registration

# **Document** [18451]

Description: Document referral information into HIS



Last updated by Julia Becevel, Jan 31, 2024 11:07am (UTC -4 hours)

#### Future State: MHA - MHA Outpatient MH Intake

Cerner Workflow ID: 12775 (v. 11.0) Client Workflow ID: 968

Last updated by Julia Becevel, Jan 31, 2024 11:07am (UTC -4 hours)

#### Work Step [18452]

Description: Schedule appointment with central intake clincian

# Off Page Reference [18427]

Workflow Link: Patient Access - Scheduling an Appointment

# **Start/Stop** [18384]

Description: Appointment(s) scheduled for patient to begin outpatient treatment.

#### Swim Lane:

Role(s): Intake Coordinator Social Worker Therapist/Psychologist

Department(s):

Security Position(s): BH - Intake Coordinator

- BH Psychologist
- BH Social Worker
- BH Therapist

# **Start/Stop** [18162]

Description: Ambulatory Organizer displays patient as "checked in." Method: MPage

# Work Step [18160]

Description: Review chart from the Workflow MPage. Method: MPage

# Work Step [18332]

Description: Review pt history on the chart

#### Work Step [18161]

Description: Update patient location on the Ambulatory Organizer. Method: MPage

# Work Step [18189]

Description: Review/update Allergies, Home Medications, Medication Compliance, and Patient Preferred Pharmacy.

Method: MPage



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Value Impact:	Patient Safety
Step Impact:	Regulatory

Regulatory Details: Certified Health IT (CHIT)

Medicaid Promoting Interoperability Medicare Promoting Interoperability Merit-based Incentive Payment System-IA Merit-based Incentive Payment System-PI Merit-based Incentive Payment System-Quality

Comments: Medication compliance is completed by the clinical staff. Medication Reconciliation is completed by the Provider. Do not stop or D/C medications just add compliance and provider will remove, if indicated, during Med Rec.

> **MIPS Quality Measures Considerations:** Documentation of Current Medications in the Medical Record

**MIPS Improvement Activities Considerations:** Implementation of medication management practice improvements

# Work Step [18371]

Description: Complete centralized intake with client within HIS Method: PowerForm

#### Work Step [18219]

Description: Update Problem List, if appropriate. Method: Problem List

#### **Decision** [18379]

Description: Determine appropriate group/clinical intervention based on intake (adult grp or star program)

#### Work Step [18458]

Description: Schedule patient into group or appointment if patient consents to do so & provide appt time

# **Document** [18461]

Description: Document outcome of intake, if on waitlist let clerk know Comments: scheduling will determine waitlists, still in design phase,

