



Future State: MHA - Hep C Care Clinic Intake & Progress

Cerner Workflow ID: Client Workflow ID: 975

Last updated by Hannah Hemaue, Apr 05, 2024 1:22pm (UTC -4 hours)

Workflow Details:

Workflow Name: MHA - Hep C Care Clinic Intake & Progress

Workflow State: Future State

Workstream: Admission/Intake

Venue: Hospital Based Behavioral Health
Community Based Behavioral Health

Client Owner: Hemaue, Hannah

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Cerner Community Behavioral Health
Community Behavioral Health
Millennium Behavioral Health

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID:

Client Workflow ID: 975

Workflow Notes:

Introduced By: WS 3

Validated By: WS 7

Swim Lane:

Role(s): Clerk

Department(s): Case Management/Social Services

Security Position(s):

Start/Stop [8]

Description: Client referral completed and received by clerical

Work Step [15]

Description: Appointment scheduled with Nurse & Clinician

Work Step [38]

Description: Paper documents are scanned into patients chart

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Work Step [63]

Description: Complete d/c using PM conversation

Off Page Reference [45]

Workflow Link: Registration - ERM - Outpatient Registration Process

Swim Lane:Role(s): Nurse (RN)
Social Worker

Department(s): Case Management/Social Services

Security Position(s):

Work Step [11]

Description: consents are completed with client(paper)

Work Step [12]

Description: MHA HEP C clinic care Intake Documentation and social work intake docuemntation completed with client (Powerforms)

Document [68]

Description: MHA Hep C Nursing Visit data

Work Step [32]

Description: POC testing completed if clinically indicated based on intake (NURSE)

Document [34]

Description: Document POC results in POCRE

Work Step [39]

Description: Client is scheduled for ongoing support/treatment

Work Step [61]

Description: Commnicate via message centre to clerical that client is d/c from program

Swim Lane:

Role(s): Outreach Worker [Custom]

Department(s): Case Management/Social Services

Security Position(s):

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Start/Stop [10]

Description: Client met in community & is requesting services and or consents to service

Work Step [59]

Description: Complete quick registration to create an encounter for client

Work Step [17]

Description: consents are completed with client(paper). If verbal consent is provided document in next step powerform

Work Step [82]

Description: POC testing completed if clinically indicated

Work Step [74]

Description: Communicate with clerical to complete registration (Message center or verbal) or d/c encounter

Document [65]

Description: Powerform MHA HepC -Outreach Data (powerform)

Work Step [57]

Description: Intake powerform completed

Document [83]

Description: POC results in POCRE

Work Step [94]

Description: Resources Provided

Decision [88]

Description: Is patient requiring ongoing support and/or treatment ?

Swim Lane:

Role(s): Accepting Physician/Service [Custom]

Department(s): Case Management/Social Services

Security Position(s):

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Work Step [36]

Description: Intake and POC results reviewed and HEP-Consult note is completed

Work Step [48]

Description: Hep - C progress note is completed during ongoing sessions