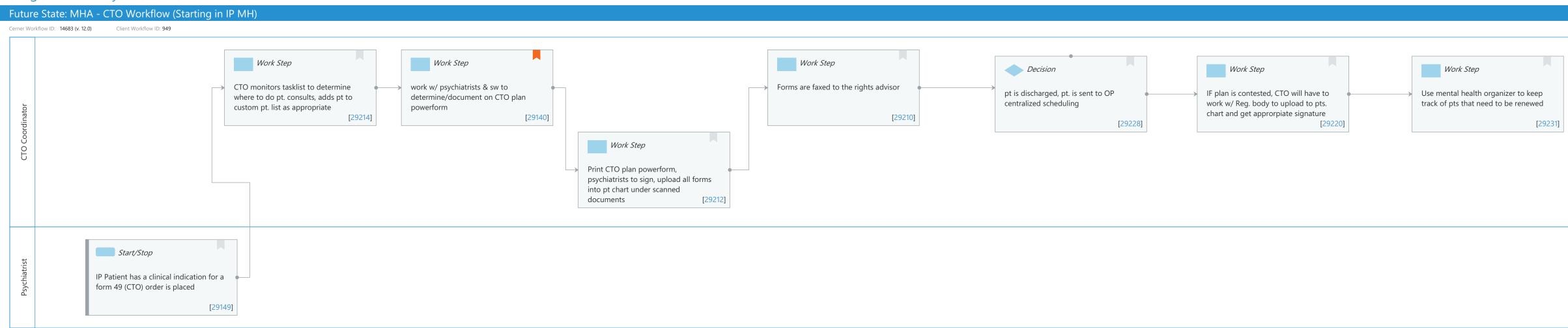
# Niagara Health System





Last updated by Maitreyi Ramachandran, Jan 10, 2024 3:05pm (UTC -4 hours)

## Niagara Health System

### Future State: MHA - CTO Workflow (Starting in IP MH)

Cerner Workflow ID: 14683 (v. 12.0) Client Workflow ID: 949

# **Workflow Details:**

Workflow Name: MHA - CTO Workflow (Starting in IP MH) Workflow State: Future State Workstream: Ongoing Assessment and Treatment Venue: Community Based Behavioral Health Client Owner: Cerner Owner: Standard: No Related Workflow(s): Tags:

# **Workflow Summary:**

Service Line: Related Solution(s): PowerChart Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP TestBuilder Script(s): Cerner Workflow ID: 14683 (v. 12.0) Client Workflow ID: 949 Workflow Notes: Introduced By: WS 3 Validated By: WS 5

# Swim Lane:

Role(s): CTO Coordinator [Custom] Department(s): Security Position(s): Physician - Emergency Medicine Emergency Medicine - Medical Director Emergency Medicine - Nurse Practitioner

Emergency Medicine - Physician Assistant

# Work Step [29214]

Description: CTO monitors tasklist to determine where to do pt. consults, adds pt to custom pt. list as appropriate

# Work Step [29140]

Description: work w/ psychiatrists & sw to determine/document on CTO plan powerform Comments: "

# Work Step [29210]

Description: Forms are faxed to the rights advisor



Page 2 of 3

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# Future State: MHA - CTO Workflow (Starting in IP MH)

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Oct 11, 2024

### **Decision** [29228]

Description: pt is discharged, pt. is sent to OP centralized scheduling

### Work Step [29220]

Description: IF plan is contested, CTO will have to work w/ Reg. body to upload to pts. chart and get approrpiate signature

### Work Step [29231]

Description: Use mental health organizer to keep track of pts that need to be renewed

### Work Step [29212]

Description: Print CTO plan powerform, psychiatrists to sign, upload all forms into pt chart under scanned documents

### Swim Lane:

Role(s): Psychiatrist Department(s): Security Position(s): Physician - Psychiatry

### **Start/Stop** [29149]

Description: IP Patient has a clinical indication for a form 49 (CTO) order is placed

