



Future State: MHA - Ambulatory -Medication Clinic

Cerner Workflow ID: 12775 (v. 10.0) Client Workflow ID: 375

Last updated by Hannah Hemauer, Apr 03, 2024 12:17pm (UTC -4 hours)

Workflow Details:

Workflow Name: MHA - Ambulatory -Medication Clinic

Workflow State: Future State

Workstream: Admission/Intake

Venue: Hospital Based Behavioral Health

Client Owner: Crown, Robin

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Millennium Behavioral Health

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes:

Introduced By: WS 7

Validated By: WS 8

Swim Lane:

Role(s): Ambulatory Nurse

Department(s):

Security Position(s): BH - Nurse Ambulatory

Start/Stop [18162]

Description: Ambulatory Organizer displays "Patient in Waiting Room."

Method: MPage

Work Step [18160]

Description: Review chart from the Nurse View Workflow MPage.

Method: MPage

Work Step [18161]

Description: Update patient location on the Ambulatory Organizer.

Method: MPage

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Document [18429]

Description: Complete OP MHA Medication clinic Admission form if this is the initial visit (MHA OP adhoc folder)

Work Step [18165]

Description: Access Ambulatory Vitals Height Weight PowerForm from Ad Hoc.

Method: PowerForm

Work Step [18186]

Description: Obtain and record Vital Signs and measurements appropriate for age/condition.

Method: PowerForm

Step Impact: Regulatory

Regulatory Details: Certified Health IT (CHIT)

Merit-based Incentive Payment System-Quality

Comments: MIPS Quality Measure Considerations:

Preventive Care and Screening: Screening for High Blood Pressure and Follow-Up Documented Pain Assessment and Follow -Up

ACO Considerations:

ACO #18 Depression Screening

ACO #21 Proportion of Adults who had blood pressure screened in past 2 years

Patient height, weight may be taken prior to placement in exam room. If patient is under 2 years old, length should be measured in place of height (lying down).

MIPS Quality Measure Considerations:

Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up Plan Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents

ACO Considerations:

ACO #16 Adult Weight Screening and Follow-up

Work Step [18166]

Description: Document Chief Complaint/Reason for Visit.

Method: MPage

Work Step [18280]

Description: Document Family and Social History.

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Method: MPage

Step Impact: Regulatory

Regulatory Details: Certified Health IT (CHIT)

Merit-based Incentive Payment System-IA

Merit-based Incentive Payment System-Quality

Comments: MIPS Quality Measures Considerations:

Preventive Care and Screening: Tobacco Use: Screening and
Cessation InterventionPreventive Care and Screening: Unhealthy Alcohol Use: Screening & Brief
Counseling

MIPS Improvement Activities Considerations:

Tobacco Use

Unhealthy Alcohol

Use

ACO Considerations:

ACO #17 Tobacco Use Assessment and Cessation Intervention

Certified Health IT specifically United States Core Data
for Interoperability (USCDI) requires patient vital sign data.**Work Step [18189]**

Description: Review and update Allergies.

Method: MPage

Value Impact: Patient Safety

Work Step [18190]Description: Document/validate Patient Preferred Pharmacy, review/update Medications, and
document Medication Compliance.

Method: PowerChart

Step Impact: Regulatory

Regulatory Details: Certified Health IT (CHIT)

Medicaid Promoting Interoperability

Medicare Promoting Interoperability

Merit-based Incentive Payment System-IA

Merit-based Incentive Payment System-PI

Merit-based Incentive Payment System-Quality

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Comments: Medication compliance is completed by the clinical staff.
Medication Reconciliation is completed by the Provider. Do not stop or D/C medications just add compliance and provider will remove, if indicated, during Med Rec

MIPS Quality Measures Considerations:

Documentation of Current Medications in the Medical Record

MIPS Improvement Activities Considerations:
Implementation of medication management practice improvements

Work Step [18219]

Description: Review and update Problem List, if appropriate.

Method: Problem List

Work Step [18283]

Description: Document additional assessments according to organizational policy (BPMS, AIMS, MSE)

Method: PowerChart

Step Impact: Regulatory

Regulatory Details: Comprehensive Primary Care Plus (CPC+)
Merit-based Incentive Payment System-IA
Merit-based Incentive Payment System-Quality
The Joint Commission (TJC)

Comments: MIPS Quality Measures Considerations:
Advance Care Plan
Children Who Have Dental
Decay or Cavities
Dementia: Cognitive Assessment
Depression Utilization of
the PHQ-9 Tool
Falls: Screening for Future Fall Risk
Preventive Care and
Screening: Screening for Clinical Depression and Follow-Up Plan

Primary Caries Prevention Intervention as Offered by Primary Care Providers, including Dentists

MIPS Improvement Activities Considerations:

Depression Screening

Implementation of fall screening and assessment programs

CPC+ Considerations:

Patient health concerns, goals and self-management plans

Advance directives and preferences for care

TJC requires that patients are assessed and reassessed as necessary.

Interventions and health status evaluations and outcomes

ACO Considerations:

ACO #6 Shared Decision Making Health Status/Functional Status

ACO #13

Falls: Screening for Fall Risk

ACO #18 Depression Screening

Off Page Reference [18433]

Workflow Link: Ambulatory - In Clinic Medications

Work Step [18408]

Description: Document within <https://csan.my.site.com/>

Work Step [18314]

Description: Order/complete protocol Tests (i.e. urine drug screen), if appropriate.

Method: PowerOrders

Document [18425]

Description: Document when applicable: MHA medication clinic D/C note --ad hoc OPMH folder

Swim Lane:

Role(s): Switchboard Resource Clerk [Custom]

Department(s):

Security Position(s):

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Start/Stop [18431]

Description: patient checked in for appt

Work Step [18432]

Description: Arm band printed and placed on client

Start/Stop [18384]

Description: Arrange/schedule next appointment(s).