



Future State: INA - Case Management - ALC Designation

Cerner Workflow ID: Client Workflow ID: 1214

Last updated by Susan Hansen, May 21, 2024 7:03pm (UTC -4 hours)

Workflow Details:

Workflow Name: INA - Case Management - ALC Designation

Workflow State: Future State

Workstream: Other

Venue: Acute Care
Home & Community Care
Long Term Care
Rehabilitation

Client Owner:

Cerner Owner:

Standard: No

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Acute Case Management
Order Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID:

Client Workflow ID: 1214

Workflow Notes:

Introduced By:

Validated By: Other

Other value: 8.1

Swim Lane:

Role(s): Prescriber [Custom]

Department(s): Case Management/Social Services

Security Position(s):

Start/Stop [3]

Description: NHS: Place order Consult to Case Management - ALC Designation

Work Step [94]

Description: Place Discharge Patient order with disposition details for next level of care

Swim Lane:

Role(s): Case Manager

Future State: INA - Case Management - ALC Designation

Cerner Workflow ID: Client Workflow ID: 1214

Last updated by Susan Hansen, May 21, 2024 7:03pm (UTC -4 hours)

Department(s):
Security Position(s):

Work Step [6]

Description: Consult to Case Management - ALC Designation task appears on Multi Patient Task List

Work Step [9]

Description: Review patient chart.

Method: MPage

Decision [14]

Description: Is the patient appropriate for alternate level of care?

Document [21]

Description: Document WTIS - ALC Tracking PowerForm to designate patient as ALC

Method: PowerForm

Step Impact: Policy/Procedure

Comments: Policy in place for ALC designation for HDS

4.1 The Discharge Destination and Most

Appropriate Discharge Destination. Type and Detail and will be assigned as following:

a) The Discharge Destination will reflect the location determined by the patient and

the designate, in collaboration with the interprofessional team, as to where a patient is to be discharged or transferred.

b) The discharge destination detail will reflect the facility type or service required by the patient at the point of discharge or transfer.

d) The ALC discharge date will reflect the date when the decision is made by the physician or delegate in collaboration with the interprofessional team.

e) Each patient that is designated as requiring an alternate level of care will have an assigned Most Appropriate Discharge Destination (MADD) and detail that reflects where the patient should be discharged to, based on their clinical needs. A patient's MADD may or may not be the same as ALC discharge destination, because the latter is dependent on whether the location is currently available,

Future State: INA - Case Management - ALC Designation

Cerner Workflow ID: Client Workflow ID: 1214

Last updated by Susan Hansen, May 21, 2024 7:03pm (UTC -4 hours)

accessible, or exists.

4.2 The designate (utilization case managers) will:

- a) Identify patients that no longer require the intensity of resources/ services currently provided and meets the definition of ALC working with the interprofessional team.
- b) Assess and assign all relevant ALC data elements associated with each patient designated as requiring an Alternate Level of Care.
- c) If patient meets criteria; assign an ALC discharge destination using the ALC designation form and document accordingly in the patients' paper and electronic health record.
- d) When a patients' status and care needs change, discontinue the ALC designation and document in the patients' paper and electronic health record.

4.3 Home and Community Care Services (HCCSS) Care Coordinators will:

- a) Collaborate with patients and the interprofessional team in a timely manner to perform necessary assessments in determining eligibility for HCCSS programs and services.
- b) Reassess patient needs in relation to HCCSS programs/services on an ongoing basis, informed by any change in patient condition to ensure the ALC designation is the most appropriate.

Decision [80]

Description: Is the patient still appropriate for ALC Designation?

Comments: If an event happens and/or the patient decompensates and is no longer appropriate for their next level of care, ALC is to be discontinued via PowerForm.

Work Step [87]

Description: Document patient transition details in ALC PowerForm as needed

Work Step [79]

Description: Patient is ready for discharge to next level of care

Start/Stop [27]

Description: HDS - Patient is deemed eligible for ALC designation

Comments: At Hotel Dieu Shaver, ALC Designation decisions occur in Patient

Future State: INA - Case Management - ALC Designation

Cerner Workflow ID: Client Workflow ID: 1214

Last updated by Susan Hansen, May 21, 2024 7:03pm (UTC -4 hours)

Rounds with the entire Care Team, with Case Management being the group to officially designate patient.

Document [34]

Description: Chart Consult task as 'Not Done' on MPTL with appropriate reason

Method: PowerForm

System [38]

Description: Patient information, ALC status, interfaces over to WTIS system via PowerForm documentation

Comments: WTIS system - 3rd party interface for case management
Wait Time Information
System (WTIS)

Document [83]

Description: Document ALC Discontinuation in WTIS - ALC Tracking PowerForm

System [85]

Description: Patient information on ALC Discontinuation is interfaced over to WTIS system

Swim Lane:

Role(s): Inpatient Nurse

Department(s):

Security Position(s):

Start/Stop [89]

Description: Complete discharge conversation to discharge patient from the system

Facilities:

Facility Name: Niagara Health System (All five acute hospitals) and Hotel Dieu Shaver

Status: Approved

Facility Cerner Owner:

Facility Client Owner: Hansen, Susan Mia

Authorize Date: Apr 16, 2024

Facility Comments: