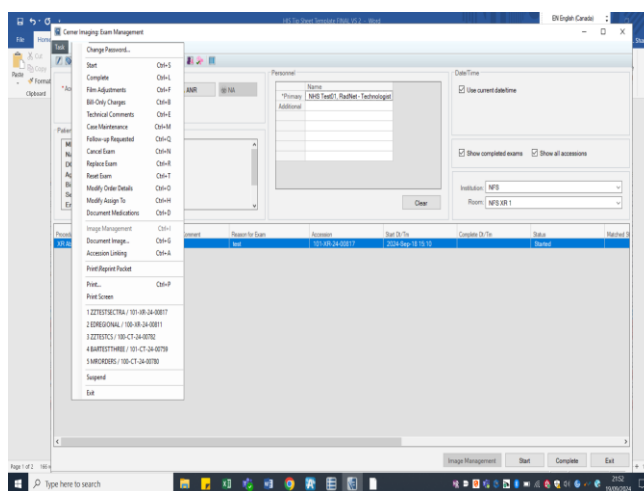**Message Routing of Cancelled Diagnostic Imaging Orders (Radnet) to Ordering Providers**

1. **Cancelling within Exam Management App.**

The Communication Type, within the cancel window, will default to however the order was initially placed. If the order was placed as a CPOE order by the provider (Internal orders), the Communication Type defaults to 'Written'. If the tech cancels the order without changing this Comm Type, the cancellation notice will <u>not</u> go back to the ordering prescriber's Message Centre.
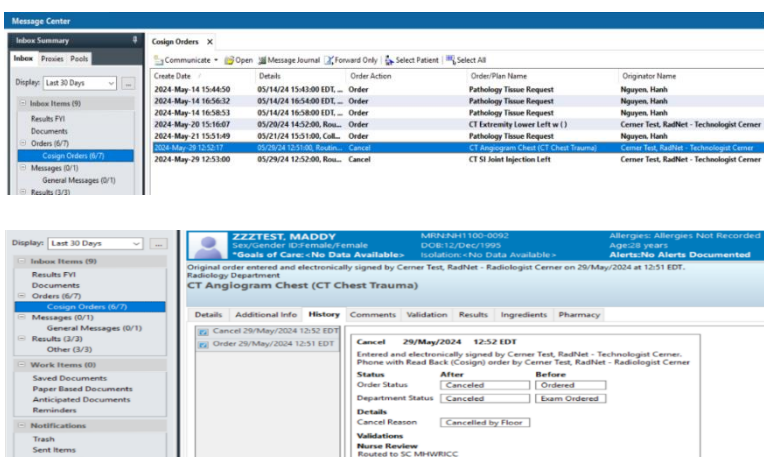
Choosing Phone with Read back/Verbal with Read back (cosign) routes to the ordering prescriber's Message Centre
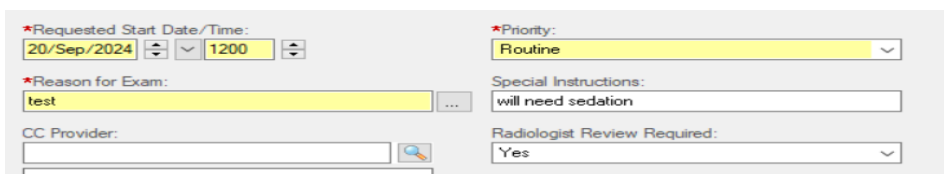

These will be displayed under their Cosign Orders category as this is treated as a cancellation that needs cosign/acknowledgement.

Within the details (double clicking message) they can see the Cancel Reason selected from the dropdown. The free-text notes are <u>not</u> visible here.

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2. Radiologist cancel(rejecting) Exam RDT application

The Technologist can use the Vetting function from on line Worklist to push the order to the Radiologist

If the   Radiologist chooses the Cancel action inside of their RDT Application
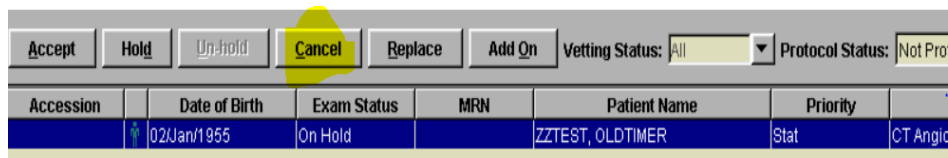

Under their protocolling worklist they will locate the patient to review

If they choose to Cancel (reject) the exam this will always provide a message back to the Internal ordering provider's Message Centre. These messages flow to the category of Message and will show both the dropdown cancel reason and any free-text cancel comments that the radiologist writes.

Ordering Provider's View in Message Centre