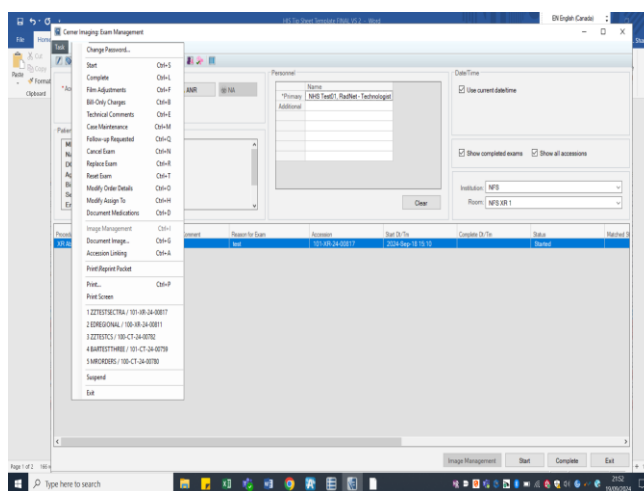


Message Routing of Cancelled Diagnostic Imaging Orders (Radnet) to Ordering Providers

1. Cancelling within Exam Management App.



The **Communication Type**, within the cancel window, will default to however the order was initially placed. If the order was placed as a CPOE order by the provider (Internal orders), the Communication Type defaults to **'Written'**. If the tech cancels the order without changing this Comm Type, the cancellation notice will not go back to the ordering prescriber's Message Centre.

Order Details for 102-XR-24-00181: XR Orbits Pre MRI

*Cancel Reason:

*Canceling physician:

*Communication type:

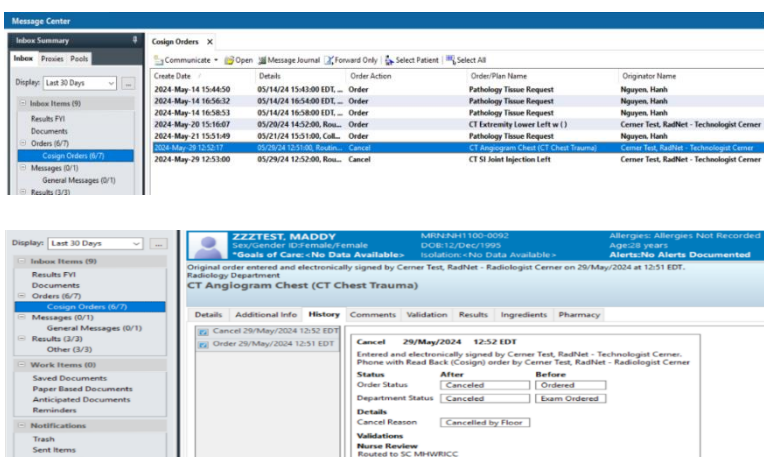
Cancel DT/TM: 29/May/2024 1307

Cancel Comment:

Choosing Phone with Read back/Verbal with Read back (cosign) routes to the ordering prescriber's Message Centre

Code Value Display	allow_rx_auto_verify	skip_cosign_ind
Initiate Plan	YES	1
Proposed	YES	1
IPAC Isolation Order	YES	1
Medical Directive	YES	1
Policy/Clinical Scope	YES	1
Phone with Read Back (Cosign)	YES	0
Verbal with Read Back (Cosign)	YES	0
Written	YES	1
Interprofessional Consult	YES	1
Electronic	YES	1
Paper or Fax	YES	1
Downtime Back Entry	YES	1
ESI Default	YES	1
Discern Expert	YES	1

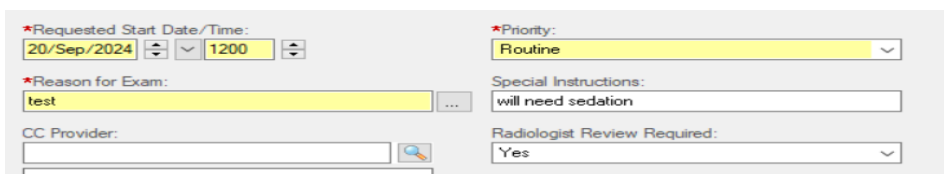
These will be displayed under their Cosign Orders category as this is treated as a cancellation that needs cosign/acknowledgement. Within the details (double clicking message) they can see the Cancel Reason selected from the dropdown. The free-text notes are not visible here.



The screenshot shows the Message Center interface. The top section displays a list of messages, with 'Cosign Orders (6/7)' selected. The bottom section shows the details of a cancelled order for 'CT Angiogram Chest (CT Chest Trauma)' on 29/May/2024 at 12:52 EDT. The order status is 'Cancelled', and the cancel reason is 'Cancelled by Flow'. The interface also shows patient information for 'ZZZTEST, MADDY' and various navigation options.

2. Radiologist cancel(rejecting) Exam RDT application

The Technologist can use the Vetting function from on line Worklist to push the order to the Radiologist



*Requested Start Date/Time: 20/Sep/2024 1200
 *Priority: Routine
 *Reason for Exam: test
 Special Instructions: will need sedation
 Radiologist Review Required: Yes

If the Radiologist chooses the Cancel action inside of their RDT Application

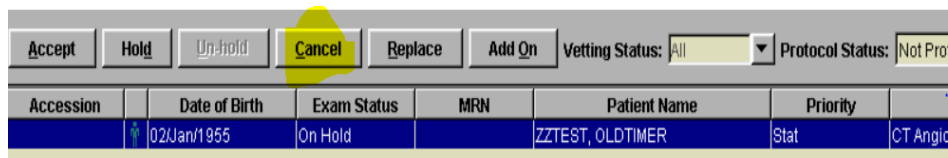


Under their protocolling worklist they will locate the patient to review



Protocol: All SCS CT Protocols More

If they choose to Cancel (reject) the exam this will always provide a message back to the Internal ordering provider's Message Centre. These messages flow to the category of Message and will show both the dropdown cancel reason and any free-text cancel comments that the radiologist writes.



Accept Hold Un-Hold **Cancel** Replace Add On Vetting Status: All Protocol Status: Not Pro

Accession	Date of Birth	Exam Status	MRN	Patient Name	Priority	
	02/Jan/1955	On Hold		ZZTEST, OLDTIMER	Stat	CT Angio



TIP SHEET

HOSPITAL INFORMATION SYSTEM (HIS)

Ordering Provider's View in Message Centre

