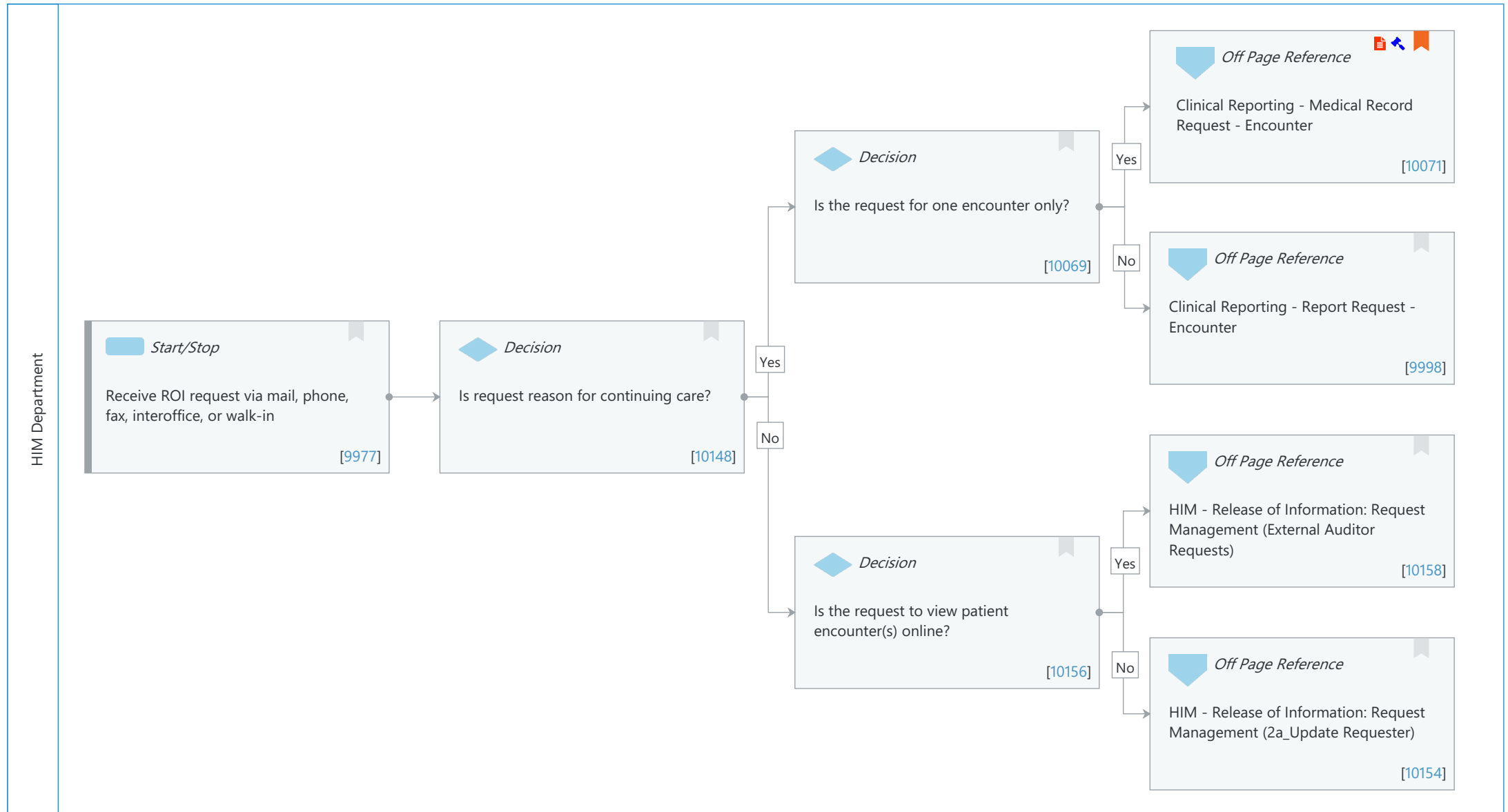## Future State: HIM - Release of Information: Request Management (1_Receive Request)

Cerner Workflow ID: 294 (v. 24.0)   Client Workflow ID: 510

HIM Department

Start/Stop

Receive ROI request via mail, phone, fax, interoffice, or walk-in

[9977]

Decision

Is request reason for continuing care?

[10148]

Yes →

Decision

Is the request for one encounter only?

[10069]

Yes →

Off Page Reference

Clinical Reporting - Medical Record Request - Encounter

[10071]

No →

Off Page Reference

Clinical Reporting - Report Request - Encounter

[9998]

No →

Decision

Is the request to view patient encounter(s) online?

[10156]

Yes →

Off Page Reference

HIM - Release of Information: Request Management (External Auditor Requests)

[10158]

No →

Off Page Reference

HIM - Release of Information: Request Management (2a_Update Requester)

[10154]

Future State: HIM - Release of Information: Request Management (1_Receive Request)

Cerner Workflow ID: 294 (v. 24.0)   Client Workflow ID: 510   Last updated by Debbie Begin, Jan 26, 2024 5:07pm (UTC -4 hours)

Workflow Details:

Workflow Name: HIM - Release of Information: Request Management (1_Receive Request)
Workflow State: Future State
Workstream: Post-Discharge/Post-Visit
Venue: Acute Care
Emergency Medicine
Perioperative
Facilities:
Client Owner:
Cerner Owner:
Standard: Yes
Related Workflow(s):
Tags:

Workflow Summary:

Service Line:
Related Solution(s): Health Information Management
Clinical Reporting XR
Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):
Cerner Workflow ID: 294 (v. 24.0)
Client Workflow ID: 510
Workflow Notes: For the steps to configure and follow the workflow, see Understand
Request Management Workflows.

With this workflow, the ROI Specialist receives a release of information request. This
workflow references additional ROI workflows that provide the steps
for logging and processing a request, depending on the type of
request received.
Introduced By: WS 4
Validated By: WS 6

Swim Lane:

Role(s): HIM Department
Department(s): Health Information Management
Security Position(s): HIM - ROI

Off Page Reference [10071]

Workflow Link: Clinical Reporting - Medical Record Request - Encounter

Cerner Workflow ID: 294 (v. 24.0)   Client Workflow ID: 510   Last updated by Debbie Begin, Jan 26, 2024 5:07pm (UTC -4 hours)

Step Impact: Policy/Procedure
Regulatory

Regulatory Details: Health Insurance Portability and Accountability Act (HIPAA)
Information Blocking

Decision [10069]
Description: Is the request for one encounter only?

Off Page Reference [9998]
Workflow Link: Clinical Reporting - Report Request - Encounter

Start/Stop [9977]
Description: Receive ROI request via mail, phone, fax, interoffice, or walk-in

Decision [10148]
Description: Is request reason for continuing care?

Off Page Reference [10158]
Workflow Link: HIM - Release of Information: Request Management (External Auditor Requests)

Decision [10156]
Description: Is the request to view patient encounter(s) online?

Off Page Reference [10154]
Workflow Link: HIM - Release of Information: Request Management (2a_Update Requester)