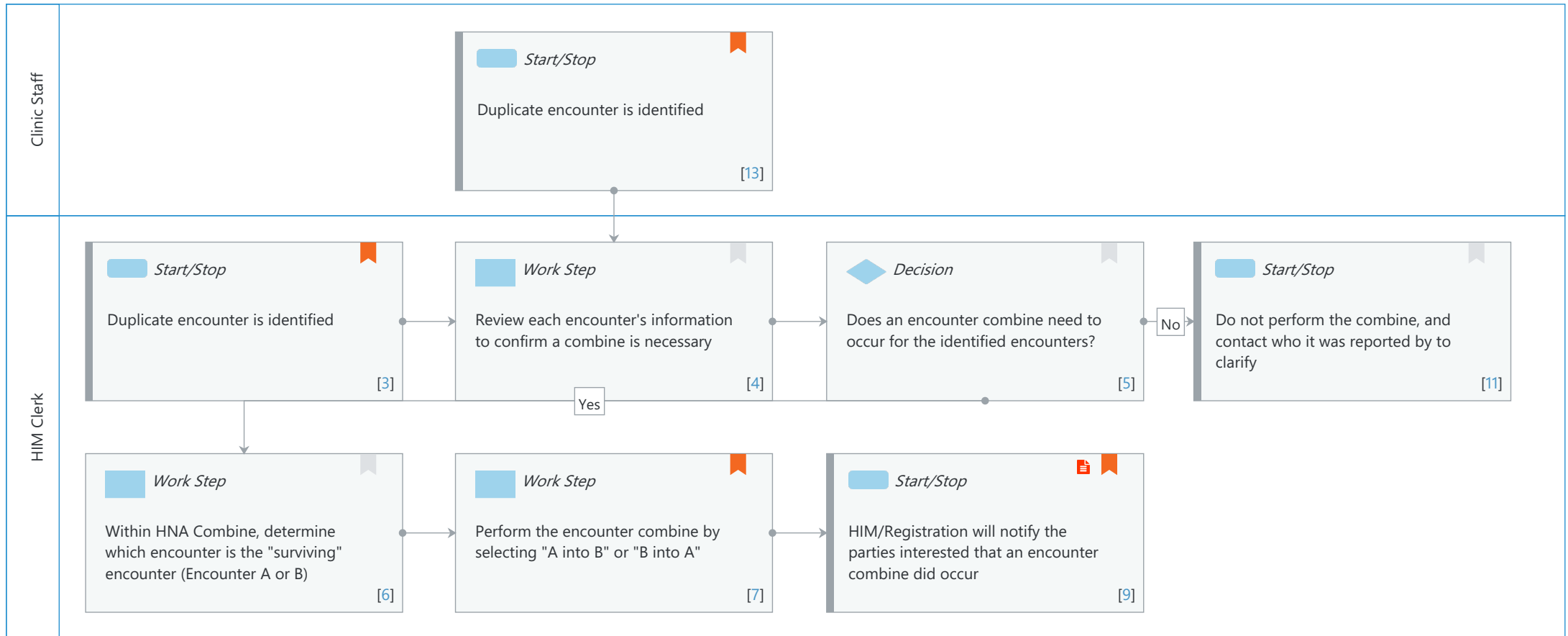


Future State: HIM - EMPI: Combine Encounter

Cerner Workflow ID: 4311 (v. 15.0)

Client Workflow ID: 507

Last updated by Debbie Begin, Apr 08, 2024 10:03am (UTC -4 hours)



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Workflow Details:

Workflow Name: HIM - EMPI: Combine Encounter

Workflow State: Future State

Workstream: Other

Venue: Acute Care
Emergency Medicine
Perioperative

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Health Information Management

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 4311 (v. 15.0)

Client Workflow ID: 507

Workflow Notes: For the steps to configure and follow the workflow, see [Understand Combine Encounter Workflow](#).

The Combine Encounter workflow uses Combine to combine two encounters into a single encounter. If two encounters were registered for the same services on the same day, the encounters need to be combined using the Combine Encounters functionality in Combine. It is crucial for organizations to maintain their EMPI and combine duplicate encounters so patient safety and record integrity are not compromised.

If the HIM coder finalized coding on the surviving encounter before the encounters were combined, a HIM Coding - Combines task is added to the coding task queue. The coder must save coding on the surviving encounter again, because grouper information is erased during the encounter combine process. It is important to save coding as final again because missing grouper information can result in denials or rework, as well as inaccurate case mix index reporting. Additionally, since clinical documentation is moved during an encounter combine, codes may need to be added or modified, which can impact grouper information and

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reimbursement.

Introduced By: WS 4

Validated By: WS 6

Swim Lane:

Role(s): Clinic Staff

Department(s):

Security Position(s): Nurse

Start/Stop [13]

Description: Duplicate encounter is identified

Value Impact: Patient Safety

Swim Lane:

Role(s): HIM Clerk [Custom]

Department(s): Health Information Management

Security Position(s):

Start/Stop [3]

Description: Duplicate encounter is identified

Value Impact: Patient Safety

Work Step [4]

Description: Review each encounter's information to confirm a combine is necessary

Decision [5]

Description: Does an encounter combine need to occur for the identified encounters?

Start/Stop [11]

Description: Do not perform the combine, and contact who it was reported by to clarify

Work Step [6]

Description: Within HNA Combine, determine which encounter is the "surviving" encounter (Encounter A or B)

Work Step [7]

Description: Perform the encounter combine by selecting "A into B" or "B into A"

Comments: The incorrect encounter should be moved/combined with the master/surviving encounter. For example, if the incorrect encounter is

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encounter A and the master/surviving encounter is encounter B, then A should be moved to B.

Start/Stop [9]

Description: HIM/Registration will notify the parties interested that an encounter combine did occur

Step Impact: Policy/Procedure