Future State: HIM - Deficiency Management: Analysis (Scanned Documents - Loose)



Last updated by Debbie Begin, Nov 30, 2023 11:16am (UTC -4 hours)





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Cerner Workflow ID: 12270 (v. 10.0) Client Workflow ID: 496

Last updated by Debbie Begin, Nov 30, 2023 11:16am (UTC -4 hours)

Workflow Details:

Workflow Name:HIM - Deficiency Management: Analysis (Scanned Documents - Loose)Workflow State:Future StateWorkstream:Post-Discharge/Post-VisitVenue:Acute CareEmergency MedicineClient Owner:Emergency MedicineStandard:YesRelated Workflow(s):Tags:

Workflow Summary:

Service Line: Related Solution(s): Health Information Management Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP TestBuilder Script(s): Cerner Workflow ID: 12270 (v. 10.0) Client Workflow ID: 496 Workflow Notes: For the steps to configure and follow the workflow, see <u>Understand</u> Scanned Documents - Loose Workflow .

With this workflow, a task is added to the HIM Analysis - Loose Scanned Document task queue if

a deficiency document is batch scanned on an encounter that has already been analyzed in Patient Deficiency Analysis. This ensures that any loose documents collected from the floors and batch scanned are still analyzed for signatures. If this workflow is not followed, scanned documents with missing signatures will remain unsigned in the patient's chart. This will lead to compliance issues, especially during audits and when releasing medical records.

Introduced By: WS 2 Validated By: WS 4

Swim Lane:

Role(s): System Automation Department(s): Health Information Management Security Position(s):



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Start/Stop [10]

Description: No action occurs

Off Page Reference [3]

Workflow Link: Enterprise Document Management - HIM Batch Capture Value Impact: Quality

Decision [4]

Description: Is the document a deficiency document type? Comments: Deficiency documents are defined in HIM Event Extension Tool.

Decision [6]

Description: Is there an analysis task in a Complete status for the encounter?

System [15]

Description: HIM Analysis - Loose Scanned Document task is created Method: Deficiency Analysis

Swim Lane:

Role(s): HIM Specialist Department(s): Health Information Management Security Position(s): HIM - Specialist

Start/Stop [19]

Description: Log in to AppBar.exe

Work Step [20]

Description: Open Patient Deficiency Analysis Method: Deficiency Analysis

Work Step [22]

Description: Click Analysis Queue Method: Deficiency Analysis

System [27]

Description: Tasks appear based on the user's preferences, sort order, and filters Method: Deficiency Analysis



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Work Step [29]

Description: Click Choose Task Type Method: Deficiency Analysis

Work Step [31]

Description: Select HIM Analysis - Loose Scanned Document task type and click OK Method: Deficiency Analysis

System [38]

Description: Loose scanned document tasks populate in the task queue Method: Deficiency Analysis

Work Step [40]

Description: Double-click on the first pending task to open the chart in Patient Deficiency Analysis

Method: Deficiency Analysis

System [44]

Description: Electronic, transcribed, and scanned deficiency documents display in the Documents Pane (if applicable) Method: Deficiency Analysis

Work Step [46]

Description: Review any scanned document that is either not authenticated or does not have a signature assigned

Method: Deficiency Analysis

Step Impact: Policy/Procedure

Off Page Reference [48]

Workflow Link: HIM - Deficiency Management: Analysis (Scanned Documents)

Decision [52]

Description: Are there any outstanding questions on the encounter?

Work Step [56]

Description: Click Complete Analysis Task and click OK



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Method: Deficiency Analysis

Start/Stop [54]

Description: Select blue arrow to move to next task Method: Deficiency Analysis

Off Page Reference [59]

Workflow Link: HIM - Deficiency Management: Analysis (Pass on Task)

