



Future State: HIM - Coding: Coding Query (Send to Provider)

Cerner Workflow ID: 1636 (v. 19.0) Client Workflow ID: 474

Last updated by Debbie Begin, Jan 23, 2024 12:05pm (UTC -4 hours)

Workflow Details:

Workflow Name: HIM - Coding: Coding Query (Send to Provider)

Workflow State: Future State

Workstream: Post-Discharge/Post-Visit

Venue: Acute Care

Emergency Medicine

Perioperative

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Health Information Management

PowerChart

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes: For the steps to configure and follow the workflow, see [Understand Coding Query Workflows](#).

Coders submit coding queries to providers in PowerChart to obtain clarification on documentation. When

using this workflow, coders select the desired coding query template which eliminates the need to manually type their question in each coding query. A coding query deficiency is automatically created for the provider when the coder submits the query.

Additionally, coders save the coding task as draft and select an appropriate pass reason, which updates the task to an On Hold status.

Introduced By: WS 1

Validated By: WS 6

Swim Lane:

Role(s): HIM Coder

Department(s): Health Information Management

Security Position(s):

Future State: HIM - Coding: Coding Query (Send to Provider)

Cerner Workflow ID: 1636 (v. 19.0) Client Workflow ID: 474

Last updated by Debbie Begin, Jan 23, 2024 12:05pm (UTC -4 hours)

Off Page Reference [\[25226\]](#)

Workflow Link: HIM - Coding: Integrated Encoder (Inpatient/Outpatient Coding)

Step Impact: Financial

Off Page Reference [\[25343\]](#)

Workflow Link: HIM - Coding: Embedded Encoder (Inpatient/Outpatient Coding)

Step Impact: Financial

Work Step [\[25160\]](#)

Description: Select the Notes tab

Method: PowerChart

Work Step [\[25203\]](#)

Description: Click Add

Method: PowerChart

Work Step [\[25205\]](#)

Description: Select Coding Query in the Type box

Method: PowerChart

Work Step [\[25208\]](#)

Description: Type the provider's name in the Author box or search using the Provider Selection

Method: PowerChart

Work Step [\[25229\]](#)

Description: Type a subject in the Subject field, if desired

Method: PowerChart

Work Step [\[25233\]](#)

Description: Click Insert Template

Method: PowerChart

Work Step [\[25235\]](#)

Description: Select the appropriate Coding Query template and click Insert

Method: PowerChart

Future State: HIM - Coding: Coding Query (Send to Provider)

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Work Step [25237]

Description: Edit template (if necessary)

Method: PowerChart

Work Step [25239]

Description: Click Submit

Method: PowerChart

Work Step [25269]

Description: Close PowerChart

Method: PowerChart

Work Step [25251]

Description: In Task Queue, right click on task and click Add Note

Method: HIM Task Queue

Work Step [25254]

Description: Select Encounter Note Type

Method: HIM Task Queue

Work Step [25257]

Description: Enter note indicating details around coding query (as needed)

Method: HIM Task Queue

Work Step [25259]

Description: Click Save Note

Method: HIM Task Queue

Work Step [25261]

Description: Access 3rd party coding solution and save codes

Method: HIM Task Queue

Work Step [25263]

Description: Right click on task and select pass reason "Coding - Waiting for Coding Query"

Method: HIM Task Queue

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Work Step [25265]

Description: Click Next Task

Method: HIM Task Queue

Off Page Reference [25303]

Workflow Link: HIM - Coding: Coding Query (Review Provider Response)

Off Page Reference [25267]

Workflow Link: HIM - Coding: Integrated Encoder (Inpatient/Outpatient Coding)

Off Page Reference [25351]

Workflow Link: HIM - Coding: Embedded Encoder (Inpatient/Outpatient Coding)

System [25301]

Description: Task updates to "Coding - Received Coding Query"

Method: HIM Task Queue

Swim Lane:

Role(s): Provider

Department(s): Health Information Management

Security Position(s):

Decision [25245]

Description: Does the provider take action on the coding query?

Method: PowerChart

System [25243]

Description: Coding query deficiency for signature is automatically assigned to the provider

Method: Deficiency Analysis

System [25241]

Description: Coding Query populates the provider's Documents to Sign folder in Message Center

Method: PowerChart

System [25309]

Description: Coding Query deficiency for provider is replaced with a deficiency for the Refusal Inbox

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Method: Deficiency Analysis

Decision [25277]

Description: Does the provider refuse the coding query?

Method: PowerChart

Decision [25293]

Description: Does the coding query request an update to the original document(s)?

Method: PowerChart

Work Step [25296]

Description: Open encounter and update the appropriate document(s)

Method: PowerChart

Work Step [25299]

Description: Sign the coding query

Method: PowerChart

System [25312]

Description: Deficiency is updated to complete

Method: Deficiency Analysis

Work Step [25305]

Description: Click Modify on the Coding Query

Method: PowerChart

Work Step [25315]

Description: Enter comments

Method: PowerChart

Swim Lane:

Role(s): HIM Department

Department(s): Health Information Management

Security Position(s): HIM - Specialist

HIM - Managers

Off Page Reference [25278]

Workflow Link: HIM - Deficiency Management: Letters (Deficiency Review)

Off Page Reference [[25291](#)]

Workflow Link: HIM - Deficiency Management: Refusals (Documents to Sign)