System Automation

Off Page Reference
HIM - Coding: Coding Query (Send to Provider)
[58]

HIM Coder,HIM - Health Records Technician

Start/Stop
HIM Task Queue $ 🔖
Log Into HIM Task Queue to review on hold tasks in the Task Queue
[75]

Work Step
HIM Task Queue
Filter to view On Hold and organize by Reason
[77]

Work Step
HIM Task Queue
Locate Task related to Coding Queries
[81]

System
HIM Task Queue
All tasks with an On Hold task status load in the Task Queue Perspective
[86]

Work Step
HIM Task Queue
Review tasks with "Coding - Received Coding Query" reason (sort by Coder and Reason column if needed)
[85]

Work Step
HIM Task Queue
Double click on task to open the encounter
[89]

Work Step
PowerChart
Launch PowerChart and access 3rd party coding solution
[91]

Work Step
PowerChart
Click on Notes to locate the Coding Query (or documentation to be updated)
[96]

Work Step
PowerChart
Review document(s) as needed
[93]

Decision
PowerChart
Does the provider provide sufficient information or update the documentation as needed?
[8]

No →

Work Step
PowerChart
Click Forward
[99]

Work Step
PowerChart
Select "Sign" as the Additional Forward Action
[101]

Work Step
PowerChart
Enter the physician's name or search for the physician using the address box
[103]

Work Step
PowerChart
Add comment "Second Request"
[105]

Work Step
PowerChart
Click OK
[107]

Yes ↓

Work Step
HIM Task Queue
Code account and save as final
[108]

Work Step
PowerChart
Close PowerChart
[111]

Work Step
HIM Task Queue
In Task Queue, click on Notes tab and click Add Note
[113]

Work Step
HIM Task Queue
Select Encounter Note Type
[157]

Work Step
HIM Task Queue
Enter note indicating details around the second request (as needed)
[159]

Start/Stop
HIM Task Queue
Proceed to the next "On Hold" task until all have been reviewed
[50]

Work Step
HIM Task Queue
Click Save Note
[162]

Work Step
HIM Task Queue
Right click on task and select Pass
[171]

Work Step
HIM Task Queue
Select reason "Coding - Waiting for Coding Query"
[173]

Provider

Off Page Reference
HIM - Coding: Coding Query (Send to Provider)
[178]

System
Deficiency Analysis
Coding query deficiency for signature is automatically re-assigned to the provider
[182]

System
PowerChart
Coding query repopulates Documents to Sign Message Center folder
[43]

Future State: HIM - Coding: Coding Query (Review Provider Response)

Cerner Workflow ID: 6087 (v. 18.0)   Client Workflow ID: 473   Last updated by Mayank Malik, Feb 14, 2024 6:55pm (UTC -4 hours)

Workflow Details:

Workflow Name: HIM - Coding: Coding Query (Review Provider Response)
Workflow State: Future State
Workstream: Post-Discharge/Post-Visit
Venue: Acute Care
Emergency Medicine
Perioperative
Client Owner:
Cerner Owner:
Standard: Yes
Related Workflow(s):
Tags:

Workflow Summary:

Service Line:
Related Solution(s): Health Information Management
PowerChart
Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):
Cerner Workflow ID: 6087 (v. 18.0)
Client Workflow ID: 473
Workflow Notes: For the steps to configure and follow the workflow, see Understand
Coding Query Workflows .

When a provider signs the coding query, the pass reason automatically updates in
the coding task queue,
notifying the coders that they can review the provider's response
and then finalize coding. This eliminates the need for coders to
have to manually look in PowerChart to see if the coding query has
been completed yet or not. If the provider does not provide
sufficient information for the coding query, the coder can forward
the coding query to the provider again.
Introduced By: WS 1
Validated By: WS 6

Swim Lane:

Role(s): System Automation
Department(s):
Security Position(s):

Future State: HIM - Coding: Coding Query (Review Provider Response)

Off Page Reference [58]

Workflow Link: HIM - Coding: Coding Query (Send to Provider)

Swim Lane:

Role(s): HIM Coder

HIM - Health Records Technician [Custom]

Department(s): Health Information Management

Security Position(s): HIM - Coders

Start/Stop [75]

Description: Log Into HIM Task Queue to review on hold tasks in the Task Queue

Method: HIM Task Queue

Step Impact: Financial

Work Step [77]

Description: Filter to view On Hold and organize by Reason

Method: HIM Task Queue

Work Step [81]

Description: Locate Task related to Coding Queries

Method: HIM Task Queue

System [86]

Description: All tasks with an On Hold task status load in the Task Queue Perspective

Method: HIM Task Queue

Work Step [85]

Description: Review tasks with "Coding - Received Coding Query" reason (sort by Coder and Reason column if needed)

Method: HIM Task Queue

Work Step [89]

Description: Double click on task to open the encounter

Method: HIM Task Queue

Work Step [91]

Description: Launch PowerChart and access 3rd party coding solution

Method: PowerChart

Cerner Workflow ID: **6087 (v. 18.0)**   Client Workflow ID: **473**

Last updated by Mayank Malik, Feb 14, 2024 6:55pm (UTC -4 hours)

Work Step [96]

    Description: Click on Notes to locate the Coding Query (or documentation to be updated)

          Method: PowerChart

Work Step [93]

    Description: Review document(s) as needed

          Method: PowerChart

Decision [8]

    Description: Does the provider provide sufficient information or update the documentation as needed?

          Method: PowerChart

Work Step [99]

    Description: Click Forward

          Method: PowerChart

Work Step [101]

    Description: Select "Sign" as the Additional Forward Action

          Method: PowerChart

Work Step [103]

    Description: Enter the physician's name or search for the physician using the address box

          Method: PowerChart

Work Step [105]

    Description: Add comment "Second Request"

          Method: PowerChart

Work Step [107]

    Description: Click OK

          Method: PowerChart

Work Step [108]

    Description: Code account and save as final

          Method: HIM Task Queue

Work Step [111]

    Description: Close PowerChart

    Method: PowerChart

Work Step [113]

    Description: In Task Queue, click on Notes tab and click Add Note

    Method: HIM Task Queue

Work Step [157]

    Description: Select Encounter Note Type

    Method: HIM Task Queue

Work Step [159]

    Description: Enter note indicating details around the second request (as needed)

    Method: HIM Task Queue

Start/Stop [50]

    Description: Proceed to the next "On Hold" task until all have been reviewed

    Method: HIM Task Queue

Work Step [162]

    Description: Click Save Note

    Method: HIM Task Queue

Work Step [171]

    Description: Right click on task and select Pass

    Method: HIM Task Queue

Work Step [173]

    Description: Select reason "Coding - Waiting for Coding Query"

    Method: HIM Task Queue

Swim Lane:

    Role(s): Provider

    Department(s):

    Security Position(s):

Cerner Workflow ID: 6087 (v. 18.0)   Client Workflow ID: 473

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Off Page Reference [178]

    Workflow Link: HIM - Coding: Coding Query (Send to Provider)

System [182]

    Description: Coding query deficiency for signature is automatically re-assigned to the provider

    Method: Deficiency Analysis

System [43]

    Description: Coding query repopulates Documents to Sign Message Center folder

    Method: PowerChart