



Future State: ED - Emergency Medicine/Patient Access - ED Quick Registration

Cerner Workflow ID: 514 (v. 23.0) Client Workflow ID: 406

Last updated by Rachael Cooke, Jun 12, 2024 12:29pm (UTC -4 hours)

Workflow Details:

Workflow Name: ED - Emergency Medicine/Patient Access - ED Quick Registration

Workflow State: Future State

Workstream: Intradepartmental

Venue: Emergency Medicine

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Emergency Medicine

Revenue Cycle Registration

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes: For steps to follow the workflow and configure functionality, see [Understand ED Quick Registration Workflow](#)

The ED Quick Registration workflow is followed in FirstNet (FirstNet.exe), an emergency

department application, and allows users to be immediately registered and displayed on the ED Tracking Board to be triaged.

The following recommendations are based on the Model Experience standard configuration: Require the minimum number of elements to allow the patient to be added quickly to the ED Tracking Board.

Facilities must have local policies in place for naming conventions when patients cannot identify themselves on arrival. According to the Emergency Medical Treatment and Active Labor Act (EMTALA), anyone coming to an emergency department must be stabilized and treated regardless of their insurance status or ability to pay. To comply with this law, the ED Quick Registration conversation does not ask for insurance information.

Introduced By: WS 1

Validated By: WS 3

Swim Lane:

Role(s): ED Registration Clerk

ED Nurse

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Department(s):

Security Position(s): Emergency Medicine - Nurse

Start/Stop [17878]

Description: Patient presents to the Emergency Department

Comments: Patient Arrives via Walk-In or EMS.

Work Step [17877]

Description: Begin Quick Registration

Comments: ED Quick Registration conversation from LaunchPoint.

Work Step [17879]

Description: Search for the patient via health card number/swipe (preferred) or manual search

Comments: DDM Quick Registration 07 (ID 328)

Decision [17880]

Description: Does the patient exist in the system?

Work Step [17883]

Description: Select the Add Encounter button

Start/Stop [28272]

Description: Receives alert of incoming

Work Step [17881]

Description: Select the Add person button

Work Step [17884]

Description: Fill in required fields

Comments: If arriving by EMS enter run# and patient #.

If this is a pending arrival click yes,
enter date and estimated arrive time.

Work Step [28264]

Description: Complete ED Quick Registration Conversation

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System [28266]

Description: Patient appears on Tracking Board and LaunchPoint

Comments: If this is a pending arrival. Right click on the patients name and arrive them when they arrive a the the ED.

If they arrive by EMS, EMS TOC task populates in activity column.

Work Step [28269]

Description: Prints armband.