



Future State: ED - Emergency Medicine - SADV/DVSARP Process

Cerner Workflow ID: 2753 (v. 15.0) Client Workflow ID: 307

Last updated by Rachael Cooke, Sep 13, 2024 12:44pm (UTC -4 hours)

Workflow Details:

Workflow Name: ED - Emergency Medicine - SADV/DVSARP Process

Workflow State: Future State

Workstream: Pre-Admission/Pre-Visit

Venue: Acute Care
Emergency Medicine

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Emergency Medicine
Registration Management
Revenue Cycle Registration

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 2753 (v. 15.0)

Client Workflow ID: 307

Workflow Notes:

Introduced By: WS 3

Validated By: WS 5

Swim Lane: None

Department(s):

Security Position(s):

Swim Lane:

Role(s): ED Triage Nurse

Department(s):

Security Position(s): Emergency Medicine - Registration Clerk

Start/Stop [55]

Description: Patient presents to ED

Comments: If medically cleared from another facility the patient will go directly to SADV nurse and documentation will be complete on OP recurring encounter.

Work Step [56]

Description: Completes Quick Registration

Work Step [57]

Description: SADV concern is disclosed

Work Step [58]

Description: Complete triage process. Document 'SADV Concern Disclosed'

Off Page Reference [59]

Workflow Link: DMH - Inpatient Nursing - Nurse Manager

Off Page Reference [60]

Workflow Link: DMH Inpatient Nursing - Foundational Nurse Overview (Ongoing Care)

Swim Lane:

Role(s): ED Registration Clerk

Department(s):

Security Position(s): Emergency Medicine - Nurse

Work Step [61]

Description: Creates encounter flag 'Reveal No Information'

Work Step [62]

Description: Completes Registration process.

Off Page Reference [63]

Workflow Link: DMH - Inpatient Nursing - Charge Nurse

Swim Lane:

Role(s): ED Nurse

Department(s):

Security Position(s): Emergency Medicine - Nurse

Work Step [13]

Description: Patient is placed in a treatment room

Work Step [14]

Description: Assesses patient, completes orders and documents as appropriate.

Work Step [47]

Description: If patient consents, place order 'SADV Consult'. (This can be completed by ED Nurse, ED Unit Clerk, or ED Physician)

Decision [98]

Description: Is there coverage?

Work Step [48]

Description: SADV nurse is contacted to inform them that the patient is medically cleared and ready for assessment

Decision [99]

Description: Provide patient options - Transfer or stay until there is coverage

Off Page Reference [103]

Workflow Link: Emergency Medicine - ED External Transfer [Note: Deleted]

Work Step [115]

Description: Notify SADV to contact patient and schedule follow-up

Swim Lane:

Role(s): ED Provider

Department(s):

Security Position(s):

Work Step [73]

Description: Assess patient. Places order as appropriate.

Work Step [74]

Description: Reassess patient. If no further treatment is required, patient is ready for SADV nurse. Patient is medically cleared

Swim Lane:

Role(s):

Role(s): SA/DV Nurse

Department(s):

Security Position(s): Emergency Medicine - Nurse

Work Step [17]

Description: Patient is placed in designated location

Comments: If patient is violent, they will remain in ED Proper bed

Work Step [18]

Description: Logs into FirstNet. When initially opening the patient's chart establish relationship of SADV nurse.

Work Step [51]

Description: Performs physical exam and collects physical evidence as per SADV protocol and facility-specific policy

Work Step [76]

Description: Treatment offered and initiated. SADV nurse completes documentation.

Work Step [77]

Description: Determine follow up appointments and communicate to patient. Scheduling remains on paper.

Work Step [157]

Description: SADV nurse will ask patient if they would like the ED encounter to be lockboxed.

Work Step [78]

Description: Patient is released with discharge instructions including when to return. Discharge ED Encounter.

Work Step [79]

Description: Scan documents into patient's chart under the "SADV Docs" note type

Work Step [129]

Description: Patient arrives for follow-up visit.

Work Step [130]

Description: Complete Recurring Revisit conversation from Access Management Office. (Can be done by the clerk as well)

Work Step [131]

Description: Access recurring visit from SADV location patient list.

Work Step [132]

Description: Place Medical Directive (as needed) and complete treatment as appropriate.

Comments: Medications are accessed from SADV med cart.

Decision [134]

Description: Does the patient require a follow-up visit?

Work Step [135]

Description: Discharge OP encounter (if appropriate) via the Discharge/Admit mpage

Work Step [144]

Description: Provide Follow-up information to patient.

Swim Lane:

Role(s):

Role(s): SADV Clerk

Department(s):

Security Position(s): Emergency Medicine - Unit Secretary

Work Step [124]

Description: Create Outpatient Encounter at St. Catherine's - sensitive.

Comments: This can be completed by the SADV nurse if the SADV clerk is not available. Can back date/time to ED visit time.

Swim Lane:

Role(s):

Role(s): SADV Physician

Department(s):

Security Position(s): Physician - Emergency Medicine

Work Step [153]

Description: Access recurring visit from SADV location patient list.

Work Step [152]

Description: Complete note (as needed) using the "SADV Note" note type

Swim Lane:

Role(s): HIM Department

Department(s):
Security Position(s):

Off Page Reference [161]

Workflow Link: HIM - ERM: Lockbox Process [Note: Deleted]

Start/Stop [55]

Description: Patient presents to ED

Comments: If medically cleared from another facility the patient will go directly to SADV nurse and documentation will be complete on OP recurring encounter.

Work Step [56]

Description: Completes Quick Registration

Work Step [57]

Description: SADV concern is disclosed

Work Step [58]

Description: Complete triage process. Document 'SADV Concern Disclosed'