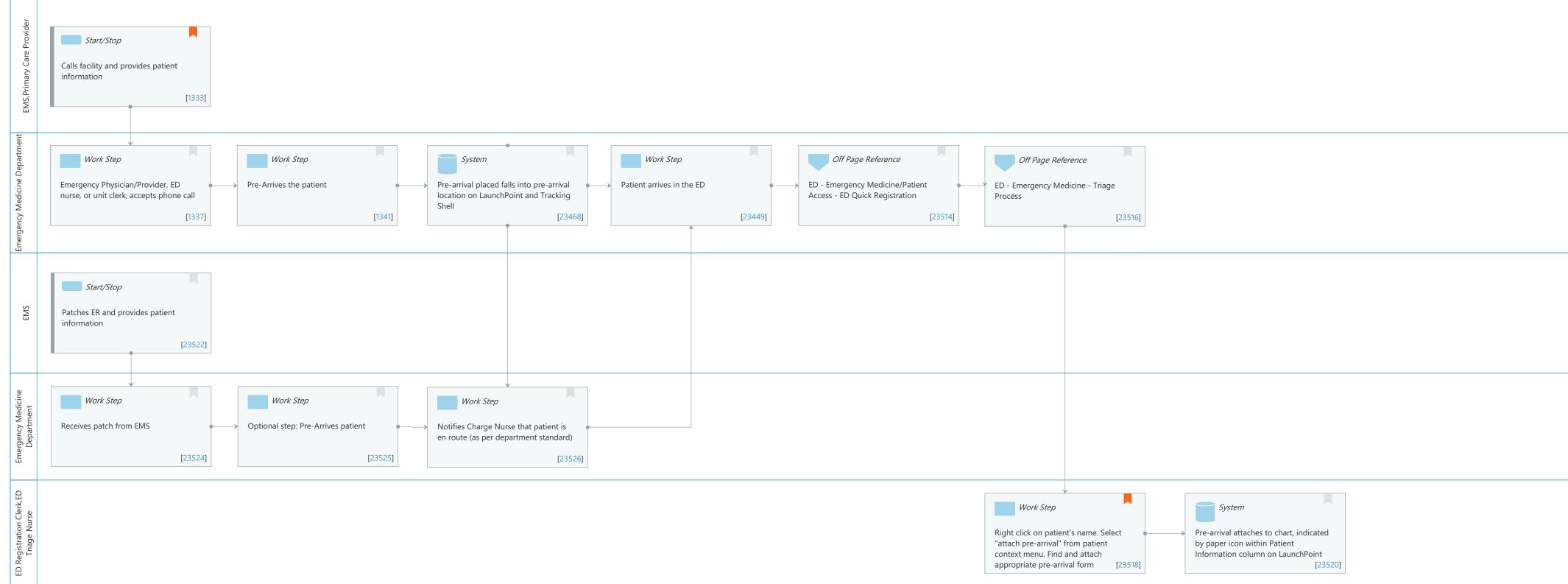
Niagara Health System

Future State: ED - Emergency Medicine - Pre-Arrival Workflow

Last updated by Sophia Di Pelino, Jan 30, 2024 1:17pm (UTC -4 hours)

Client Workflow ID: 395





Niagara Health System Oct 11, 2024

Future State: ED - Emergency Medicine - Pre-Arrival Workflow

Cerner Workflow ID: 56 (v. 18.0) Client Workflow ID: 395

Last updated by Sophia Di Pelino, Jan 30, 2024 1:17pm (UTC -4 hours)

Workflow Details:

Workflow Name: ED - Emergency Medicine - Pre-Arrival Workflow

Workflow State: Future State

Workstream: Pre-Admission/Pre-Visit

Venue: Emergency Medicine

Client Owner: Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): Emergency Medicine

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 56 (v. 18.0)

Client Workflow ID: 395

Workflow Notes:

Introduced By: WS 1 Validated By: WS 2

Swim Lane:

Role(s): EMS

Primary Care Provider

Department(s):

Security Position(s): Physician - Primary Care

Physician - Urgent Care

Start/Stop [1333]

Description: Calls facility and provides patient information

Comments: Reason for Visit, Arrival mode, and any additional information.

Swim Lane:

Role(s): Emergency Medicine Department

Department(s):

Security Position(s): Emergency Medicine - Nurse

Emergency Medicine - Nurse Practitioner Emergency Medicine - Physician Assistant

Physician - Emergency Medicine



Niagara Health System Oct 11, 2024

Future State: ED - Emergency Medicine - Pre-Arrival Workflow

Cerner Workflow ID: 56 (v. 18.0) Client Workflow ID: 395

Last updated by Sophia Di Pelino, Jan 30, 2024 1:17pm (UTC -4 hours)

Physician - Pediatric Emergency

Work Step [1337]

Description: Emergency Physician/Provider, ED nurse, or unit clerk, accepts phone call

Work Step [1341]

Description: Pre-Arrives the patient

System [23468]

Description: Pre-arrival placed falls into pre-arrival location on LaunchPoint and Tracking Shell

Work Step [23449]

Description: Patient arrives in the ED

Off Page Reference [23514]

Workflow Link: ED - Emergency Medicine/Patient Access - ED Quick Registration

Off Page Reference [23516]

Workflow Link: ED - Emergency Medicine - Triage Process

Swim Lane:

Role(s): EMS

Department(s):

Security Position(s): Emergency Medicine - Registration Clerk

Start/Stop [23522]

Description: Patches ER and provides patient information

Swim Lane:

Role(s): Emergency Medicine Department

Department(s): Security Position(s):

Work Step [23524]

Description: Receives patch from EMS

Work Step [23525]

Description: Optional step: Pre-Arrives patient

Niagara Health System Oct 11, 2024

Future State: ED - Emergency Medicine - Pre-Arrival Workflow

Cerner Workflow ID: 56 (v. 18.0) Client Workflow ID: 395

Last updated by Sophia Di Pelino, Jan 30, 2024 1:17pm (UTC -4 hours)

Work Step [23526]

Description: Notifies Charge Nurse that patient is en route (as per department standard)

Swim Lane:

Role(s): ED Registration Clerk

ED Triage Nurse

Department(s): Security Position(s):

Work Step [23518]

Description: Right click on patient's name. Select "attach pre-arrival" from patient context

menu. Find and attach appropriate pre-arrival form

Comments: Pre-Arrival should be attached after Quick Reg/Triage

System [23520]

Description: Pre-arrival attaches to chart, indicated by paper icon within Patient Information

column on LaunchPoint