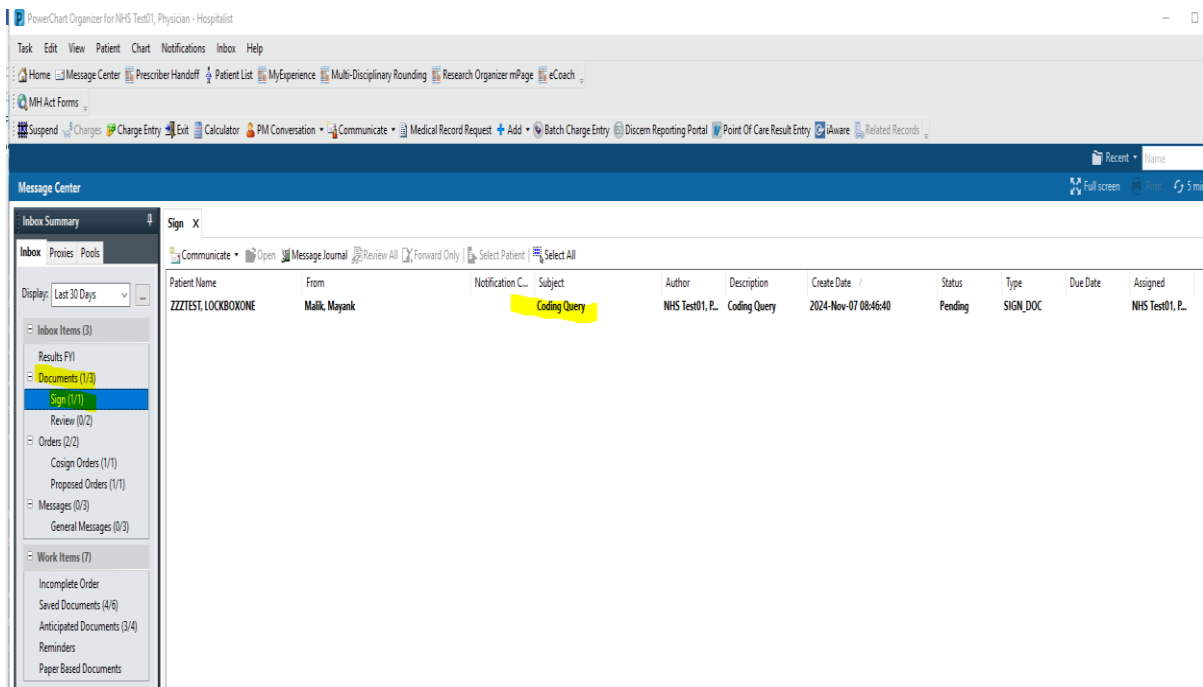


RESPONDING TO CODING QUERY, BY PHYSICIANS

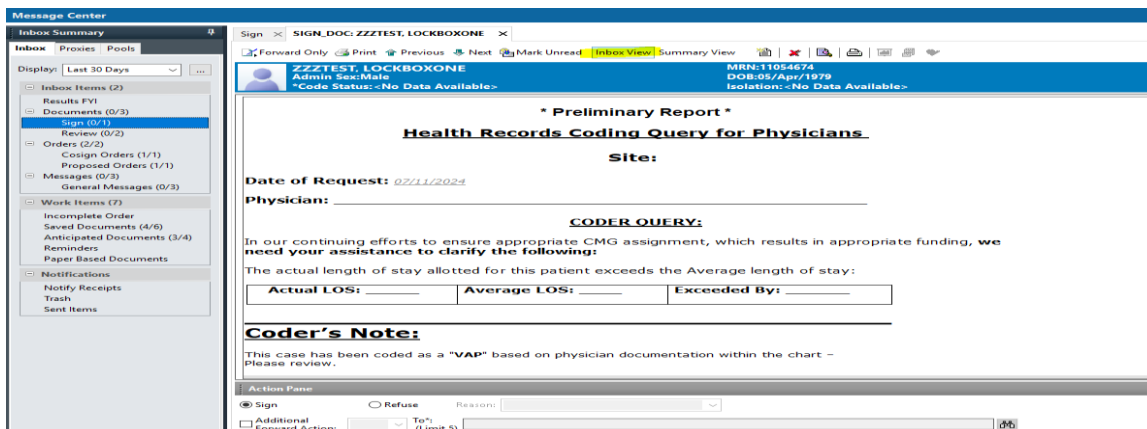
FOLLOW THE STEPS TO RESPOND TO CODING QUERY

1. Coding query is received in physicians' powerchart/message center under inbox items → Document → Sign



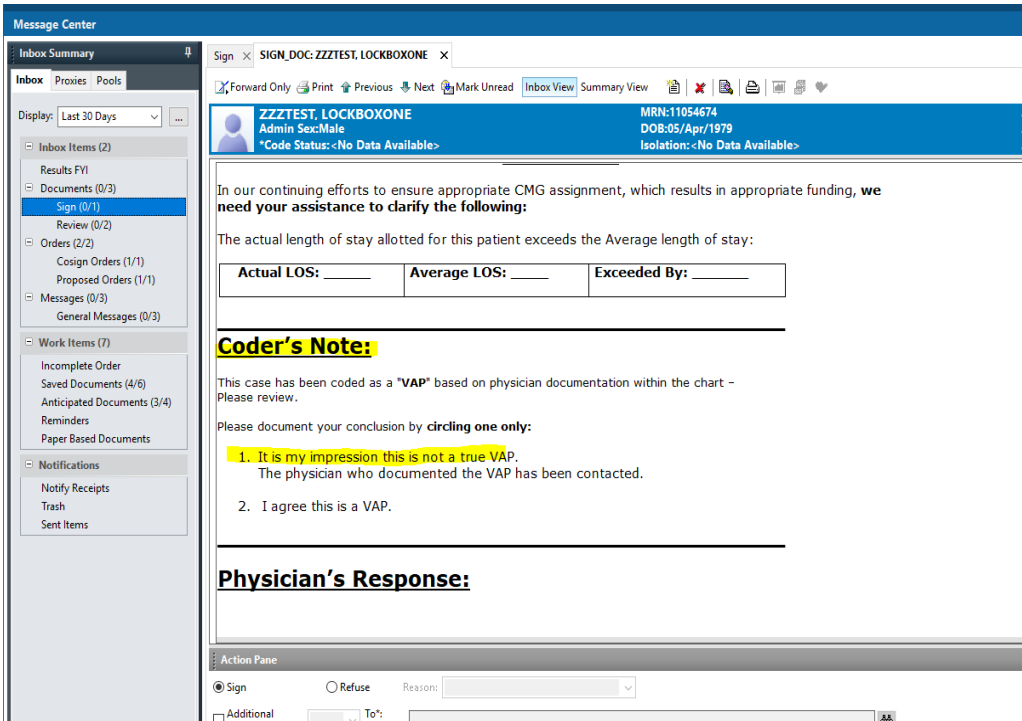
The screenshot shows the PowerChart Organizer interface. The 'Message Center' is open, displaying a list of messages. A message from 'ZZZTEST, LOCKBOXONE' with the subject 'Coding Query' is highlighted. The message details show it is a 'SIGN_DOC' type, pending, and assigned to 'NHS Test01, P.'. The left sidebar shows the 'Inbox Summary' with 'Documents (1/3)' and 'Sign (1/1)' highlighted.

2. Click open on the message to review coding query to respond to HIM's request



The screenshot shows the 'Health Records Coding Query for Physicians' form. The form includes fields for 'Date of Request' (07/11/2024) and 'Physician'. The 'CODER QUERY:' section contains the text: 'In our continuing efforts to ensure appropriate CMG assignment, which results in appropriate funding, we need your assistance to clarify the following: The actual length of stay allotted for this patient exceeds the Average length of stay:'. Below this, there are input fields for 'Actual LOS', 'Average LOS', and 'Exceeded By'. The 'CODER'S NOTE:' section contains the text: 'This case has been coded as a "VAP" based on physician documentation within the chart - Please review.' The bottom of the form has an 'Action Panel' with 'Sign' selected and 'Additional Forward Action' set to 'To'.

3. Scroll to the question and the response area on the upper pane



Message Center

Inbox Summary

Sign X SIGN_DOC.ZZZTEST, LOCKBOXONE X

Forward Only Print Previous Next Mark Unread Inbox View Summary View

ZZZTEST, LOCKBOXONE MRN:11054674
Admin Sex:Male DOB:05/Apr/1979
*Code Status:<No Data Available> Isolation:<No Data Available>

In our continuing efforts to ensure appropriate CMG assignment, which results in appropriate funding, **we need your assistance to clarify the following:**

The actual length of stay allotted for this patient exceeds the Average length of stay:

Actual LOS: _____	Average LOS: _____	Exceeded By: _____
-------------------	--------------------	--------------------

Coder's Note:

This case has been coded as a "VAP" based on physician documentation within the chart - Please review.

Please document your conclusion by **circling one only:**

1. It is my impression this is not a true VAP.
The physician who documented the VAP has been contacted.
2. I agree this is a VAP.

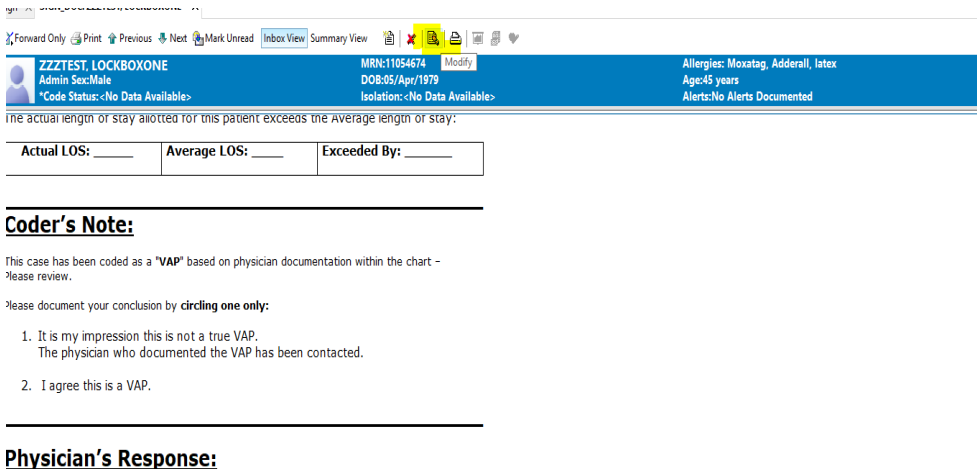
Physician's Response:

Action Pane

Sign Refuse Reason: _____

Additional To: _____

4. Click on "modify" on the top toolbar



Forward Only Print Previous Next Mark Unread Inbox View Summary View **Modify**

ZZZTEST, LOCKBOXONE MRN:11054674 Allergies: Moxatag, Adderall, latex
Admin Sex:Male DOB:05/Apr/1979 Age:45 years
*Code Status:<No Data Available> Isolation:<No Data Available> Alerts:No Alerts Documented

The actual length of stay allotted for this patient exceeds the Average length of stay:

Actual LOS: _____	Average LOS: _____	Exceeded By: _____
-------------------	--------------------	--------------------

Coder's Note:

This case has been coded as a "VAP" based on physician documentation within the chart - Please review.

Please document your conclusion by **circling one only:**

1. It is my impression this is not a true VAP.
The physician who documented the VAP has been contacted.
2. I agree this is a VAP.

Physician's Response:



TIP SHEET

HOSPITAL INFORMATION SYSTEM (HIS)

5. Enter your required response to the query

Modify Document: ZZZTEST, LOCKBOXONE - 11054674

*Type: *Author:

*Date: EST Status:

Subject:

Associated Providers:

*Editor:

Verdana

CODER QUERY:

In our continuing efforts to ensure appropriate CMG assignment, which results in appropriate funding, we need your assistance to clarify the following:

The actual length of stay allotted for this patient exceeds the Average length of stay:

Actual LOS: _____	Average LOS: _____	Exceeded By: _____
-------------------	--------------------	--------------------

Coder's Note:

This case has been coded as a "VAP" based on physician documentation within the chart - Please review.

Please document your conclusion by **circling one only**:

1. It is my impression this is not a true VAP. The physician who documented the VAP has been contacted.
2. I agree this is a VAP.

Physician's Response:

TEST Please

This is a VAP and I agree

Test Physician

Please direct any questions to the following

Coder: _____ at Ext.: _____

6. Sign at the bottom right button, this will submit the query response on the chart

Modify Document: ZZZTEST, LOCKBOXONE - 11054674

*Type: *Author:

*Date: EST Status:

Subject:

Associated Providers:

*Editor:

Verdana

Coder: _____ at Ext.: _____

Thank you for your assistance.