

# **TIP SHEET** HOSPITAL INFORMATION SYSTEM (HIS)

### **Oncology** – New Patient Referral and BPMH

**Targeted Users:** <u>Allied Health, New Patient Referral, Oncologist, Radiation Team, Oncology Clerk,</u> <u>Palliative Team, Patient educator, Pharmacy Outpatient Technician</u>

 The Oncology – NPR/ Health Records Tech receives Internal Referral in Referral Management

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- 2. Follow Ambulatory Referrals (Receiving) workflow
- 3. Follow the Oncology Encounter workflow

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4. Send communication to appropriate pool/person for triage. Click the dropdown arrow next to **"Communicate"** button in the Organizer Toolbar, select **"Message".** 

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5. Medical Oncology/ Radiation Oncology Team receives the message in the Message Center. Using the auto text .OncTriage, fill out required fields and reply to New Patient Referral Pool.

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- 6. The **Oncology NPR/ Health Records Tech** reviews details of the triage form, send requests for appropriate documentation and required tests as applicable.
- 7. After documents are completed, the Oncology NPR/ Health Records Tech will continue following the Ambulatory Referral (Receiving) and the Referral gets Accepted.
- The Oncology NPR/ Health Records Tech enters the diagnosis in Millennium and Mosaiq. In Millennium, open the patient's chart and navigate to the NPR/Coder Workflow MPage. In The Problem List component, search the appropriate Diagnosis in the Add Problem field. Select the Diagnosis. The diagnosis should be added in the Problem list.

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Schedule as needed and follow the Scheduling – ESM – Schedule Appointment workflow.
 The Patient Educator provides the New Patient Orientation Class









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## **TIP SHEET** HOSPITAL INFORMATION SYSTEM (HIS)

- 1. The Oncology BPMH Tech/DAF Calls the Patient before Day of Visit to conduct BPMH + Smoking cessation.
- 2. To Complete BPMH, Navigate to patient's chart and go to Orders. Click Document Medication by Hx. This opens the Home Medication List.



**3.** To complete the Smoking Cessation Form, Navigate to **Quick Visit Workflow MPage**, Click the **Vital Signs** component and click the **dropdown arrow** within the Vital Signs component. Then Select **Oncology Smoking Cessation**. This will open the PowerForm. Complete the Form and Sign.

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# **TIP SHEET** HOSPITAL INFORMATION SYSTEM (HIS)

#### PALLIATIVE TEAM AND ALLIED HEALTH TEAM:

1. Open the Patient's chart and Navigate to the Orders Tab (Quick Orders MPage). Select the Referral to Palliative Clinic (WFCC Only) or any Referral Order to Allied Health Team. Click the Orders for Signature Inbox, attach a Diagnosis as needed and click Modify. This will ask for **Reason for Referral** and is a required field. Select the Reason and click Sign.

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2. The message is generated in the Message Center – WFCC Palliative Care Pool or any Allied Health Pool.

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- 3. Send message to appropriate Provider to review and triage.
- 4. Communicate Decision to Clerical Staff using Message Center. Fill Out appropriate Fields using auto text **.OncTriage**.



 The Oncology Reg/Sched Clerk reviews the Message Center for Referrals. If the Referral is accepted, follow the Scheduling – ESM – Schedule Appointment workflow. If the Referral is not accepted, send Rejection Details to the referring provider using the Message Center.



