EMERGENCY DEPARTMENT

Zones

The Zones are the different views/locations in which to see patients in specific assigned beds. Each Hospital site will have customized zones to that specific site.
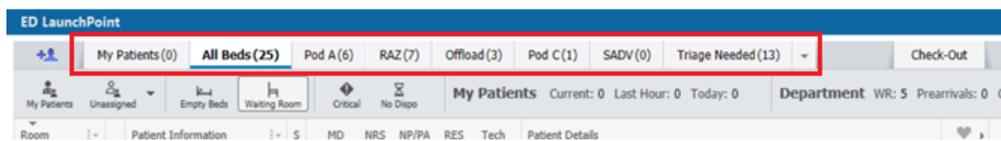

Filters

These filters are used to narrow down your view on LaunchPoint to see a specific group of patients. Select or deselect the filters as needed.

If you are unable to see your patient on the board, it is possible you have one of these filters on, stopping you from seeing all patients.

Check-Out

The **check-out tab** is where patients' charts go once they have been discharged. If further charting is required once they have left, charts can be accessed and modified through this tab. You can change the date range to search for patients on those specific dates. Patient's charts will never leave this tab.
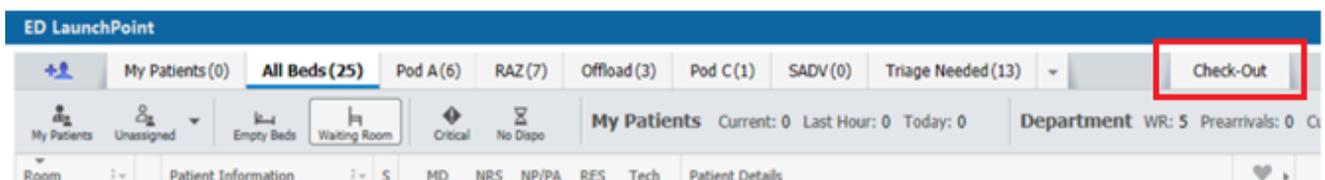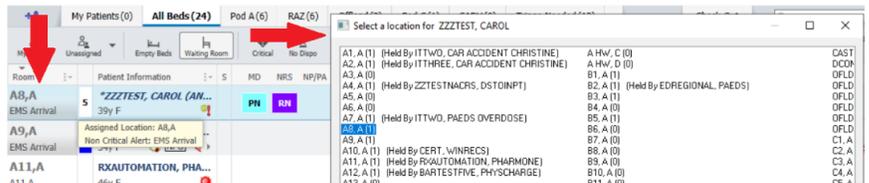
Room Column

The room column is found to the far left of the LaunchPoint screen. It is used to indicate which room the patient is in.

It will also display alerts such as SIRS and Sepsis and indicate if they have arrived by EMS or Police.

Move a patient to a different room by clicking on the room number in this column and selecting the new location from the list.


Acuity

The acuity column is listed in between the room column and the patient information column. This acuity level is decided by the CEDIS complaint and CTAS score selected and submitted at triage. This column cannot be modified once that score is submitted.

Patient Information

This column displays the patient's name, age, and gender. It will also display certain icons for staff to see such as NPO, allergies, falls risk, etc. Patients with the same surname are displayed in italics with an asterisk (*).
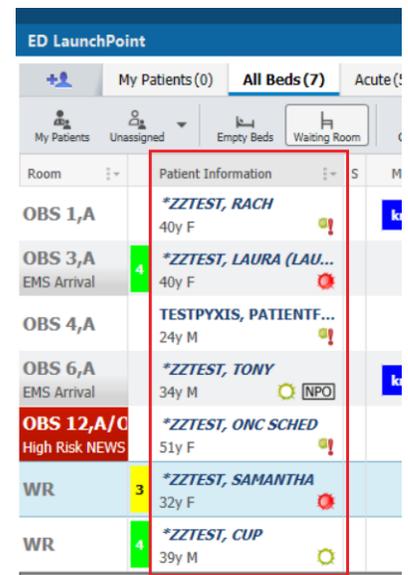
Listed here are icons you may see below the patients' name:

Alert Problem: A problem is flagged.

Critical Notes: A note specified by your organization is available. For example, excessive CTs.

Allergies: Confirmed allergy information exists on the patient's medical record.

No Known Allergies: No known allergies exist.

Falls Risk

NPO Status (triggered by an order)

Goals Of Care (when you hover over this, it will display further details)

No Known Medication Allergies: No known medication allergies exist.

Allergies Not Checked: No allergy documentation has taken place.

Prearrival: Click to view the prearrival note.

Isolation: Isolation precautions have been ordered for this patient.

24-Hour Return: The patient had a previous visit in the last 24 hours.

48-Hour Return: The patient had a previous visit in the last 48 hours.

72-Hour Return: The patient had a previous visit in the last 72 hours.

Specialty Column

The specialty column is used to stream the patient to a specific area in ED. This can be decided and changed by any nurse. It can be used at the quick look/triage windows to communicate with staff where the patient will be going.

The box outlined in yellow is how the different stream options will look when you click on the column in your patients' row. Options may look slightly different at each site.
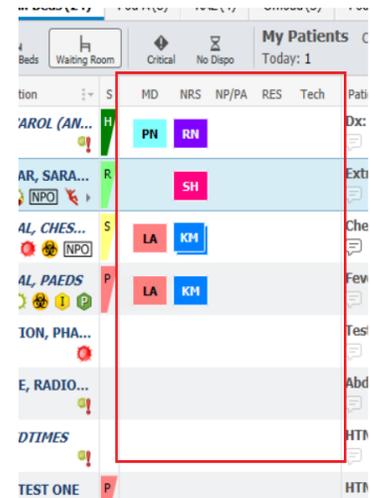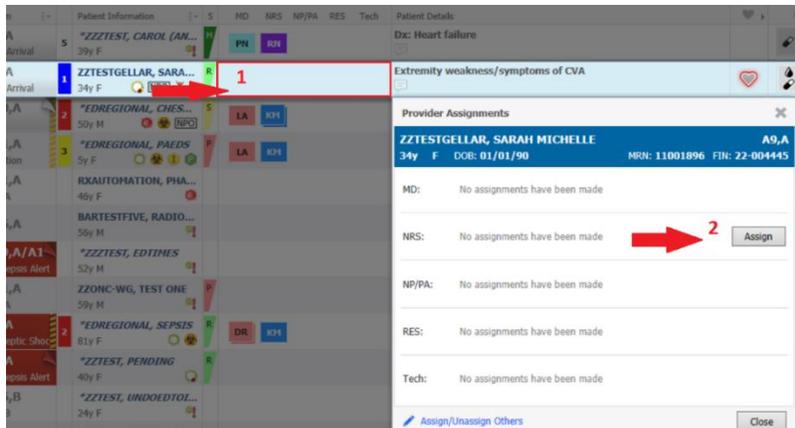
Provider Assign Columns

This section is where you will assign yourself to your patient's.

Once you have checked in for your shift, you will

1) click within your patients' row within these columns

2) select assign.

Patient Details

This column shows the patients' initial complaint (1), CEDIS complaint (2) and then Provider's diagnosis (3). This updates automatically as those options are entered into the patients' chart throughout their visit.
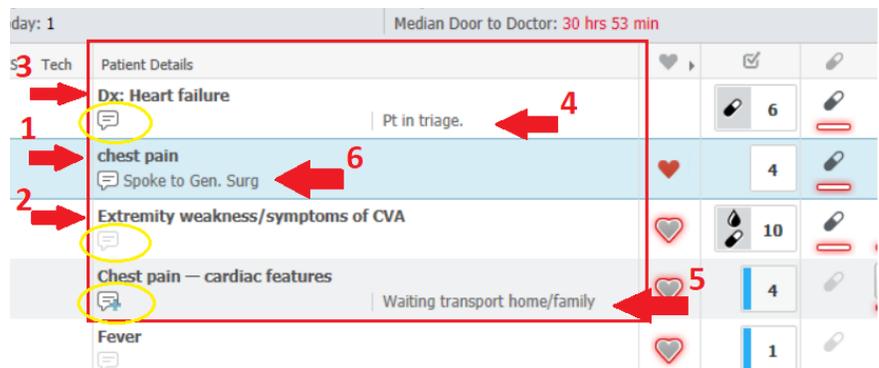
Nurses can also add comments (4,5) as well as physicians (6). To add a comment, you click on the comment bubble in the patient's row (noted here by the yellow circles).

Vitals

The vitals column is noted by the heart icon. You can expand or collapse the column using the arrow to the right of the heart icon. Noted here is a legend for what the different icons mean.

Vital Signs

♥	Vital signs are available and critical.	🤍	Vital signs are available and not critical.
♥	Vital signs are critical and need to be reassessed by nursing.	♥	Vital signs are not critical and need to be reassessed by nursing.

Patient Summary

The patient's summary is accessed by clicking under the patient's name in the patient information column. The patient summary is an overview of the triage documentation, recent vitals, any relevant history as well as any critical notes.

NursingActivities Column

This Column will be used to indicate to nurses when they have activities they must complete such as new orders to review, vital signs to obtain, IV to insert, and even medications to review. **When there is a blue bar present beside the number, that indicates new orders.**

Click on the number in this column to get to "Activity View". From here, nurses will be able to document the review and even completion of these tasks.
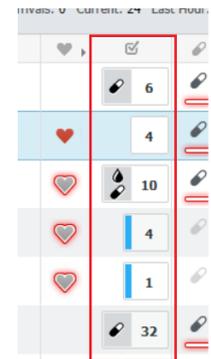
Order Status Columns

Displayed in this column is a quick glance overview of the orders that have been placed and their status. When an order is placed, that Icon will be visible with a bar beneath it. As the order progresses, that bar will fill and turn green once complete.

Ordered	—	The order has been placed.
Ordered and Critically Overdue	🔴	The order has been placed, but action is overdue.
Ordered and Partially Complete	⬛—	The order is in process and is partially complete.
Ordered and Partially Complete, Critically Overdue	🔴	The order is in process and partially complete, but the next action is critically overdue.
Complete	—	The order is complete.

Orders

This column displays the order status of a medication.

Medication Order Status Name	Medication Order Status Icon	Medication Order Status Description
Medication Ordered		The medication order has been placed but is not administered or completed. The icon is available and a status indicator is displayed.
Complete		The medication order has been administered and reviewed. The icon is unavailable and is displayed as faded.

Laboratory Orders and Results

This column displays the status of a laboratory order

Laboratory Order Status Name	Laboratory Order Status Icon	Laboratory Order Status Description
Ordered		The laboratory order has been placed.
Ready for Review With Normal Results		The order is ready for review with normal results.
Ready for Review With Critical Results		The order is ready for review with critical results.
Reviewed With Normal Results		The order has been reviewed with normal results.
Reviewed With Critical Results		The order has been reviewed with critical results.

ECG Orders and Results

This column displays the status of an ECG order.

ECG Order Status Name	ECG Order Status Icon	ECG Order Status Description
ECG in Process		The ECG order has been placed and the procedure is waiting to be completed or in process.
ECG Complete		The ECG is completed and reviewed.
ECG Ready for Review		The ECG is available for review.
ECG Signed		The report is signed.

Radiology Orders and Results

This column displays the status of a radiology order.

Radiology Order Status Name	Radiology Order Status Icon	Radiology Order Status Description
Ordered		The order has been placed.
Ready for Review		The image is ready for review.
Complete		The order is complete.
Image Available for Wet Read		The image is available for wet read.
Report Available		The report (such as preliminary or final) is available for review.

Patient Care Orders

This column displays the status of a patient care order.

Patient Care Order Status Name	Patient Care Order Status Icon	Patient Care Order Status Description
Ordered		The order has been placed.
Complete		The order is complete.

Consult Order

This column displays the status of a consult order.

Consult Order Status Name	Consult Order Status Icon	Consult Order Status Description
Ordered		The order has been placed.
Complete		The order is complete.

Patient Status Column

This column indicates the status of the patient at that current moment. It will automatically update as orders or processes occur during the patients' visit. You will note common status' of:

- Pending Arrival
- Pre-Arrival
- Triage Needed
- Triage Complete
- Consult in Progress
- Discharged (noted by blue door)
- Admission location (Noted by grey box with location specified)

They key icon (noted by the yellow circle) indicates that a full registration has been completed by registration.

To the right of the Status column, patient's LOS column is present. This is the total length of stay time.