

OCCUPATIONAL THERAPY, PHYSIOTHERAPY, CASE MANAGEMENT

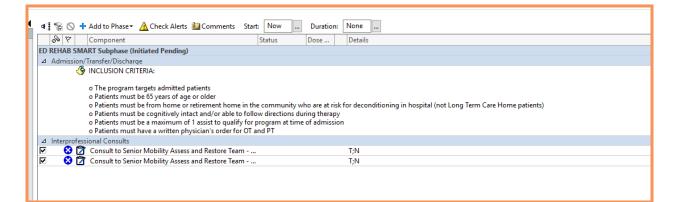
SMART Program

The SMART Program, which stands for Senior Mobility Assess and Restore Team, is a Provincially funded program. It exclusively involves Occupational Therapy and Physiotherapy. This program is offered at the larger Niagara Health sites.

SMART Program Order

The Prescriber in the Emergency Department, will order ED REHAB SMART Subphase.

The order details include the *Inclusion Criteria* and automatic, individual consult orders to Occupational Therapy and Physiotherapy.



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Consult to SMART - OT

⊿		onal Consults		
☑	🙁 🖄	Consult to Senior Mobility Assess and Restore Team	T;N	
•	8 🕅	Consult to Senior Mobility Assess and Restore Team - Occupational Therapy (Consu SMART - OT)	lt to	

Consult to SMART – PT

⊿	Interprofessi	onal Consults	
☑	🛛 🙁 🖄	Consult to Senior Mobility Assess and Restore Team	T;N
☑	🛛 🙁 🗇	Consult to Senior Mobility Assess and Restore Team	T;N
		Consult to Senior Mobility Assess and Restore Team - Physiotherapy (C	onsult to SMART - PT)



PowerForm Tasking

Occupational Therapy and Physiotherapy will be tasked with the SMART Assessment, the Admission Barthel Index of Activities of Daily Living, and the Discharge Barthel Index of Activities of Daily Living PowerForms

Occupational Therapy-

Multi-Patient Task List Viewpoint

Name	Location/Room/Bed	Medical Record Number	Task Status	Scheduled Date	and Time	Task Description	Order Details
ZZTEST, REHABONE 1/Jan/1985 *Name Alert		11054443	Overdue	2024-Oct-19 1	6:48	OT SMART Assessment	10/19/24 16:48:00 EDT, OT Ass
ZZTEST, REHABONE 1/Jan/1985 *Name Alert		11054443	Pending	2024-Oct-19 1	6:48	Admission Barthel Index of Activities of Daily Living	
ZZTEST, REHABONE 1/Jan/1985 *Name Alert		11054443	Pending	2024-Oct-19 1	16:48	Discharge Barthel Index of Activities of Daily Living	

Rehab Organizer Viewpoint

ZZTEST, REHABONE 39 yrs Female DOB: 01 JAN 1985 MRN: 11054443 FIN: 22-005759 Occupationa
Tasks (4) Physiothera
✓ Assessments (2) Assessment Bathele
© OT SMART Assessment 10/19/24 16:48:00 EDT, OT Assessment and Treatment Document Not Done
© PT SMART Assessment 10/19/24 16:48:00 EDT, PT Assessment and Treatment, Modular 10/19/24 16:48:00 EDT
▼ Treatment (2)
Admission Barthel Index of Activities of Daily Living Document Not Done
Discharge Barthel Index of Activities of Daily Living Document Done Not Done

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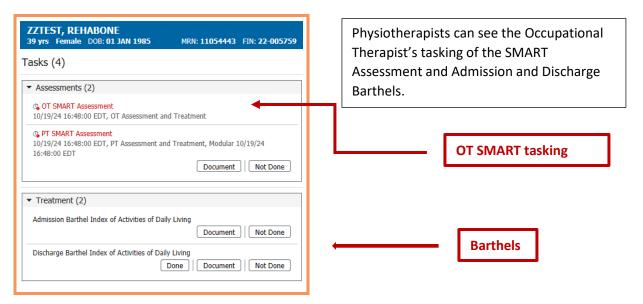


Physiotherapy –

Multi-Patient Task List Viewpoint

ZZTEST, REHABONE ^I SC ED / WR D1/Jan/1985 *Name Alert	11054443	Overdue	2024-Oct-19	16:48	PT SMART Assessment	10/19/24 16:48:00 EDT, PT Asse
*ZZTEST, REHABONESC ED / WR D1/Jan/1985 *Name Alert	11054443	Pending	2024-Oct-19	16:48	Admission Barthel Index of Activities of Daily Living	
ZZTEST, REHABONE SC ED / WR D1/Jan/1985 *Name Alert	11054443	Pending	2024-Oct-19	16:48	Discharge Barthel Index of Activities of Daily Living	

Rehab Organizer Viewpoint



*****Note:** The Occupational Therapist and the Physiotherapist should be retrieving the SMART Assessment PowerForm from the task to document. From the Multi-Patient Task List, double-click the task to open the SMART Assessment PowerForm to document; from the Rehab Organizer, click on the **Document** tab in the Tasks box to open the SMART Assessment to document.





SMART Assessment PowerForm

The SMART Assessment PowerForm is the same as the QRT Assessment PowerForm. Therefore, the first section of this particular assessment PowerForm is a required field, to identify the type of assessment.

PT SMART/QRT Asses	sment - ZZZTEST, SARAH	
/ 🖬 🛇 🖄 🇖 🛧	◆ ■ 🕅 🗎	
*Performed on: 20/Oct/	2024 • V 10:21 • EDT	
Type of Referral	Type of Referral	
PT Consent		Choose SMART (Senior
History, Problems	*Type of Referral	Mobility Assess and
Pre-Admission Status	SMART (Senior Mobility Assess and Restore Team) QRT (Quick Response Team)	Restore Team) to
Case Management		
Current Status		satisfy the required
PT Discharge SMART G		field and to identify
OT Discharge SMART G		the type of assessment
PT Workload		

*****Note:** The sections to the left of the PowerForm are clearly identified, including areas for the PT and OT to document. Since this assessment PowerForm is the same as the QRT Assessment PowerForm, there is a section dedicated to the Case Manager. For the purposes of the SMART Assessment, the Case Management section of this PowerForm is not necessary.

Last Charted Value Feature

The History, Problems, Pre-Admission Status, Current Status, PT Discharge SMART Goals, and the OT Discharge SMART Goals sections of this PowerForm utilize **Last Charted Value (LCV)** functionality. This means that the last information placed into these areas, that data will flow into the next opened PowerForm.

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For example, if a PT opens their SMART Assessment PowerForm to complete first, their data will flow into the OT's SMART Assessment PowerForm.

Physiotherapist Entry – Last Charted Value (LCV) Feature

PT SMART/QRT Asses	sment - ZZZTEST, SARAH						
🗸 🖬 🚫 🔌 🕅 🛧	+ 🔳 🔠 🗎						Show Sign Confirmat
*Performed on: 20/Oct/	2024	EDT				Ву	NHS Test01, Physiotherap
✓ Type of Referral PT Consent History, Problems	Current Stat	us	-/ - ● - ※	h 🔒 B I	178		
Pre-Admission Status Case Management Current Status PT Discharge SMART Gr	Patient reports feeling w				210		
OT Discharge SMART G							
	Current Cognition Status Patient is alert and oriented x 3. Patient able to follow directions, and responses are appropriate.						
	Current Functional St. Toileting Bathing Dressing Supine to Sit Sit to Supine Sit to Stand Stand to Sit Bed to Chair/Wheelchair Chair/Wheelchair to Bed Functional Mobility Stairs	Independent	Modified	Assist Needed X X X X X X X	Dependent	Comment Assist x 1 Assist x 1 Assist x 1 Assist x 1 with rollator walker Assist x 1 with rollator walker	

*****Note:** The OT Discharge SMART Goals section will flow into the PT's SMART Assessment PowerForm as Last Charted Value. The PT should not be writing in the OT Discharge SMART Goals section.





Occupational Therapist Entry and Viewpoint of Last Charted Value (LCV) Feature

P OT SMART/QRT Assessment - ZZZ	TEST, SARAH	
🗸 🖬 🚫 🗞 🗖 🛧 🕂 🎟 🛙		Show Sig
*Performed on: 20/Oct/2024	↓ 10:56 ÷ EDT	By: NHS Test01, Occupat
✓ Type of Referral		
OT Consent	Current Status	
History, Problems	Subjective Statement	
Pre-Admission Status	Segoe UI 🗸 9 🗸 🕲 🛍 🛍 🖪 🖳 7 등 들 🗐 🗐	B
Case Management	Patient reports feeling weak, with a fear of falling.	
Current Status	· · · · · · · · · · · · · · · · · · ·	
OT Discharge SMART Goals		
PT Discharge SMART Goals		
OT Workload		
	Current Cognition Status Palient is alert and oriented x 3. Palient able to follow directions, and responses are appropriate. Current Functional Status	B+
	Independent Modified Assist Needed Dependent Comment	
	Toileting X	
	Bathing	
	Dressing Control Contr	
	Supine to Sit	
	Sit to Stand X	
	Stand Costand	
	Bed to Chair/Wheelchair	
	Chair/Wheelchair to Bed	
	Functional Mobility X	
	Stairs Stairs	

*****Note:** The PT Discharge SMART Goals section will flow into the OT's SMART Assessment PowerForm as Last Charted Value. The OT should not be writing in the PT Discharge SMART Goals section.



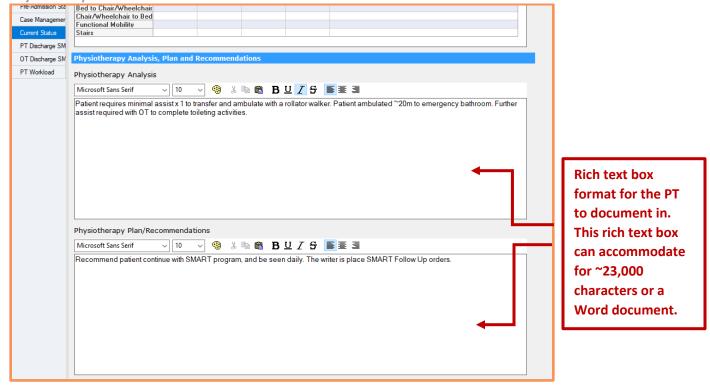


Smart Template Feature

The PTs Analysis, Plan and Recommendations will flow into the OTs SMART Assessment as a smart template, and vice-versa. This is located in the **Current Status** section of the PowerForm.

✓ Type of Referral
OT Consent
History, Problems
Pre-Admission Status
Case Management
Current Status
OT Discharge SMART Goals
PT Discharge SMART Goals
OT Workload

Physiotherapist's View Within the PT SMART Assessment PowerForm



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Occupational Therapist's View Within the OT SMART Assessment PowerForm of the Physiotherapist's Analysis and Plan/Recommendations

Current Status OT Discharge SM PT Discharge SM OT Workload		
	Physiotherapy Analysis, Plan and Recommendations	
	Physiotherapy Analysis Patient requires minimal assist x 1 to transfer and ambulate with a rollator walker. Patient ambulated ~20m to emergency bathroom. Further assist required with OT to complete toileting activities.	
		The PT's text boxes are now in smart template format in the OT's SMART Assessment. The OT
	Physiotherapy Plan/Recommendations	can only read what
	Recommend patient continue with SMART program, and be seen daily. The writer is place SMART Follow Up orders.	the PT has written in the PT's Analysis and Plan/ Recommendations section.

This format is also true to for the OT. When the OT completes the Occupational Therapy Analysis and Plan/Recommendations rich text boxes within the OT SMART Assessment PowerForm, the PT will see that text as a smart template in their PowerForm.

*****Note:** Whomever completes the SMART Assessment first and publishes it, the Last Charted Value (LCV) and smart template information will flow into the other therapist's SMART Assessment PowerForm. If the PT opens the SMART Assessment before the OT completes theirs, no information will be present as LCV and no information will be available to pull in into the smart template.

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The last published SMART Assessment document will contain each therapist's data.





Patient Appropriate for SMART Program

SMART Follow Up Order

If the patient is to remain under the SMART Program, the disciplines will have to initiate their respective **"SMART Follow Up"** orders. This will ensure they remain under the SMART Program for funding purposes.

The Follow Up Orders are titled, *Physiotherapy SMART Follow Up* and *Occupational Therapy SMART Follow UP*

Details for Physiothera	apy SMART Follow Up	P		
Details Details Order Commo	ents 📄 Diagnoses			
+ 51				
*Requested Start Date/Time:	12/Jul/2024	EDT	*Treatment Type:	
*Frequency:			Duration	
Duration Unit:	×	1	Stop Date/Time	ED

If the patient continues treatment under the SMART Program, the documentation will be tasked and identified as "*PT SMART Treatment*" and "*OT SMART Treatment*" in the Multi-Patient Task List and the Rehab Organizer. This will ensure continued visibility to all team members that this patient is being treated under the SMART Program.

Name	Location/Room/Bed	Medical Record Number	Task Status	Scheduled Da	ite and Time	Task Desc	ription	¥	Order Det
*ZZZTEST, SARAH 10/Oct/1990	SC ED / WR	11000117	Pending	2024-Oct-21	08:59	PT SMART	Treatment		10/21/24
*Name Alert									
			SMART	Treat	ment Tasking				

Patient Inappropriate for SMART Program – Patient Requires Further PT and/or OT

Initiate Standard Follow Up Order

If the patient isn't appropriate for the SMART Program, but requires ongoing PT and/or OT, the disciplines will have to initiate their respective **"Follow Up"** orders. This will ensure they remain on caseload, but no longer under the SMART Program.

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*****Note:** If the patient was initially appropriate for the SMART Program and SMART Follow Up Orders were initiated, if the patient becomes inappropriate, the PT and OT can Cancel/Discontinue their SMART Follow Up Order, and initiate their standard Follow Up Orders.

Admission and Discharge Barthels Index of Activities of Daily Living

The Admission and Discharge Barthels Index of Activities of Daily Living PowerForms are tasked with the ED REHAB SMART Subphase Order, to Physiotherapy and Occupational Therapy. Both disciplines will have these PowerForms in their MPTL and Rehab Organizer.

Multi-Patient Task List Viewpoint - Barthels

ZTEST, REHABONESC ED / WR /Jan/1985 "Name Alert	11054443	Pending	2024-Oct-19	16:48	Admission Barthel Index of Activities of Daily Living	
ZTEST, REHABONESC ED / WR /Jan/1905 "Name Alert	11054443	Pending	2024-Oct-19	16:48	Discharge Barthel Index of Activities of Daily Living	

Rehab Organizer Viewpoint – Barthels

▼ Treatment (2)
Admission Barthel Index of Activities of Daily Living Document Not Done
Discharge Barthel Index of Activities of Daily Living Done Ocument Not Done

The PT **OR** the OT can complete the Admission Barthel PowerForm. The first therapist to complete the Admission Barthel and publish it, the task will disappear for both disciplines.

The Discharge Barthel PowerForm tasking acts the same way, however will remain on the MTPL and Rehab Organizer as *Overdue* for 90 days.

Rescheduling This Task Function

The SMART Assessment PowerForm task and Admission Barthel PowerForm task will remain on the MPTL and Rehab Organizer for 7 days or 168 hours from when the original ED REHAB SMART Subphase was placed. Therapists can Reschedule This Task.

Please refer to Rescheduling a Task – Rehab Reschedule Reason Note Tip Sheet.

In contrast, the Discharge Barthel PowerForm will remain on the MPTL and Rehab Organizer for 90 days. The status will remain as *Overdue*. This can be rescheduled closer to the 90-day task time, as needed.

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QRT Program

The QRT Program, which stands for Quick Response Team, is a quality improvement program offered at the larger Niagara Health sites. It includes a multidisciplinary approach including, Occupational Therapy, Physiotherapy, and Case Management.

QRT Program Order

The Prescriber in the Emergency Department, will order ED REHAB QRT Subphase.

ED REHAB QRT Subphase

The order details include the purpose of the QRT program and criteria, and automatic, individual consult orders to Occupational Therapy, Physiotherapy, and Case Management.

Not Component	Status	Dose	Details
ED REHAB QRT Subphase (Initiated Pending)			
⊿ Admission/Transfer/Discharge			
prioritize the assessment of non-admitted patients. The Quick Response Team (QRT) model consists of an Oc	cupational Th	erapist (OT),	yy that is utilized in the Emergency Department at the Niagara Falls Site (NFS), St Catharines Site (SCS), and the Welland Site (WS) to Physiotherapist (PT) and a Case Manager. The purpose of the QRT is to avoid admission of patients whose needs may be supported in ission. All diagnostics need to be completed before intervention by the team.
⊿ Interprofessional Consults			
Consult to Quick Response Team - Case Management			T;N
Consult to Quick Response Team - Occupational Ther			T;N
Consult to Quick Response Team - Physiotherapy (Co			T;N

Consult to QRT - CM

⊿	Interprofessional Consults	-
	🔀 Consult to Quick Response Team - Case Management	T;N
☑	Consult to Quick Response Team - Case Management (Consult to QRT - CM)	T;N
☑	Consult to Quick Response Team - Physiotherapy (Co	T;N

Consult to QRT - OT

⊿	Interprofessional Con	sults	
☑	🖄 Consult f	to Quick Response Team - Case Management	T;N
	🔀 Consult 1	to Quick Response Team - Occupational Ther	T;N
₽	Consult	to Quick Response Team - Occupational Therapy (Consult to QRT - OT)	T;N

Consult to QRT – PT

	•	
	· · · · · · · · · · · · · · · · · · ·	
⊿	Interprofessional Consults	
☑	🖄 Consult to Quick Response Team - Case Management	T;N
☑	🖄 Consult to Quick Response Team - Occupational Ther	T;N
$\mathbf{\nabla}$	🖄 Consult to Quick Response Team - Physiotherapy (Co	T;N
	Consult to Quick Response Team - Physiotherapy (Consult to QRT - PT)	

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PowerForm Tasking

Case Management, Occupational Therapy, and Physiotherapy will be tasked with the QRT Assessment PowerForm.

Multi-Patient Task List Tasking Viewpoint

Case Manager

Name	Medical Record Number	Location/Room/Bed	Task Status	Scheduled Date and Time	Task Description	Order De
*ZZZTEST, SARAH 10/Oct/1990	11000117	SC ED / WR	Pending	2024-Oct-21 11:49	Case Management SMART/QRT Assessment	10/21/24
*Name Alert						

Occupational Therapy

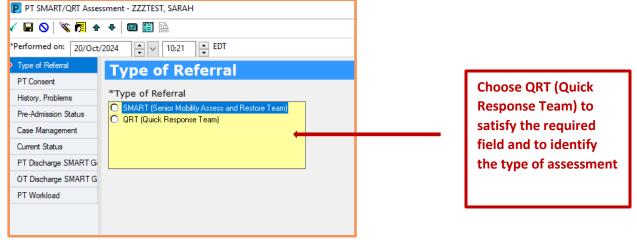
*ZZZTEST, SARAH SC ED / WR 10/Oct/1990	11000117	Pending	2024-Oct-21 11:49	OT QRT Assessment	10/21/24 11:49:00
*Name Alert					

Physiotherapy

*ZZZTEST, SARAH 10/Oct/1990	SC ED / WR	11000117	Pending	2024-Oct-21 11:49	PT QRT Assessment	10/21/24 11:49:00 8
*Name Alert						

QRT Assessment PowerForm

The QRT Assessment PowerForm is the same as the SMART Assessment PowerForm. Therefore, the first section of this particular assessment PowerForm is a required field, to identify the type of assessment.



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Last Charted Value Feature

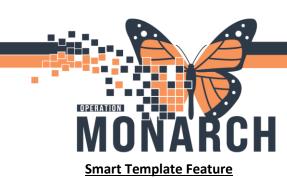
The History, Problems, Pre-Admission Status, Case Management, Current Status, PT Discharge SMART Goals, and the OT Discharge SMART Goals sections of this PowerForm utilize **Last Charted Value (LCV)** functionality. This means that the last information placed into these areas, that data will flow into the next opened PowerForm.

For example, if a Case Manager opens their QRT Assessment PowerForm to complete first, their data will flow into the PT and OT's QRT Assessment PowerForms.

DT SMART/QRT Assessment - ZZZTEST, SARAH			
🗸 🖬 🛇 🗞 🕅 🛧 🕂 🎟 🖾 🖻		🗹 Show Sigi	n Confirmation
*Performed on: 21/Oct/2024 + 13:42 = EDT	By:	NHS Test03, Occupati	onal Therapist
✓ Type of Referral Case Management			
OT Consent			
history, housing			
			124
			ET
Patient lives with spouse. Patient wants to return home, however feels weak. PT and OT to assess patient.			
PT Discharge SM Family supportive and at bedside.			
OT Workload			

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The PTs Analysis, Plan and Recommendations will flow into the Case Manager's and OTs QRT Assessment as a smart template. This is also true for the OTs Analysis, Plan and Recommendations are in the **Current Status** section of the PowerForm.

	•
✓ Type of Referral	
OT Consent	
History, Problems	
Pre-Admission Status	
Case Management	
Current Status	
OT Discharge SMART Goals	
PT Discharge SMART Goals	
OT Workload	

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Physiotherapist's View Within the PT QRT Assessment PowerForm

OPERATION

th text box rmat for the PT document in. is rich text box n accommodate ~23,000 aracters or a ord document.
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Occupational Therapist's View Within the OT SMART Assessment PowerForm of the Physiotherapist's Analysis and Plan/Recommendations

Current Status OT Discharge SM PT Discharge SM OT Workload	Physiotherapy Analysis, Plan and Recommendations Physiotherapy Analysis Patient requires minimal assist x 1 to transfer and ambulate with a rollator walker. Patient ambulated ~20m to emergency bathroom. Further	•	
	assist required with OT to complete toileting activities.	L	The PT's text boxes are now in smart template format in the Case Manager's OT's QRT Assessment. The
	Physiotherapy Plan/Recommendations Recommend patient continue with SMART program, and be seen daily. The writer is place SMART Follow Up orders.		OT and Case Manager can only read what the PT has written in the PT's Analysis and Plan/ Recommendations section.

This format is also true to for the OT. When the OT completes the Occupational Therapy Analysis and Plan/Recommendations rich text boxes within the OT QRT Assessment PowerForm, the PT and Case Manager will see that text as a smart template in their QRT PowerForms.

*****Note:** Whomever completes the QRT Assessment first and publishes it, the Last Charted Value (LCV) and smart template information will flow into the other Health Care Providers' QRT Assessment PowerForm. If the Case Manager opens the QRT Assessment before the PT and OT completes theirs, no information will be present as LCV and no information will be available to pull in into the smart template.

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The last published QRT Assessment document will contain each Health Care Providers' data.

< > 🔹 🏫 Documentation					
🕂 Add 🔹 🖿 Sign 🚛 🙈 Forward 🔚 Provider Letter 🚰 Modify 🐂 🕊 🖤 📰 📭 In Error 🛄 Previe List					
Display : All V Advanced Filters					
	Service Date/Ti 🔻	Subject	Туре		
	2024-Oct-21 13:42:00	OT SMART/QRT Assessment	OT SMART/QRT Assessment - Text		
	2024-Oct-21 13:40:00	Case Management SMART/QRT Assessment	CM SMART/QRT Assessment - Text		
	2024-Oct-21 13:37:00	PT SMART/QRT Assessment	PT SMART/QRT Assessment - Text		

In the above example, the OT was the <u>last</u> Health Care Provider to SIGN and SUBMIT the QRT Assessment PowerForm. The OT's PowerForm when looking at it's textual rendition, will have all information from the Case Manager's and PT's QRT PowerForms.

*****Note:** The QRT Assessment <u>cannot</u> be rescheduled, as this is a time sensitive consult.



