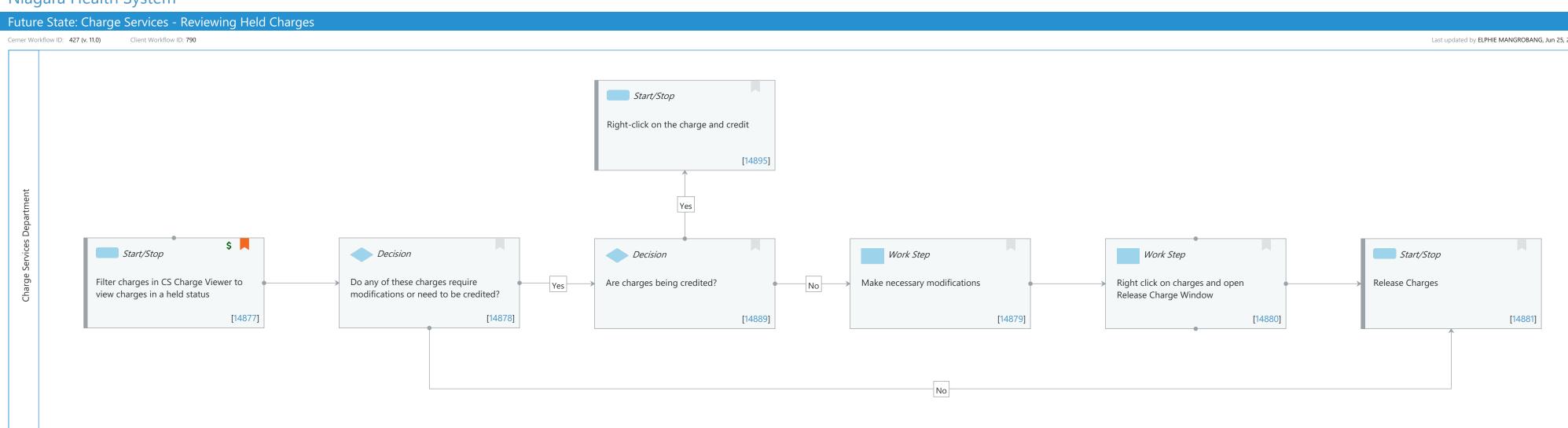
# Niagara Health System





Last updated by ELPHIE MANGROBANG, Jun 25, 2024 11:32am (UTC -4 hours)

## Future State: Charge Services - Reviewing Held Charges

Cerner Workflow ID: 427 (v. 11.0) Client Workflow ID: 790

Last updated by ELPHIE MANGROBANG, Jun 25, 2024 11:32am (UTC -4 hours)

## **Workflow Details:**

Workflow Name:	Charge Services - Reviewing Held Charges
Workflow State:	Future State
Workstream:	Other
Venue:	Acute Care
	Post Acute
	Ambulatory
Client Owner:	MANGROBANG, ELPHIE
Cerner Owner:	Craig,Terri D
Standard:	Yes
Related Workflow(s):	
Tags:	

## **Workflow Summary:**

Service Line:	
Related Solution(s):	
2	Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):	
Cerner Workflow ID:	
Client Workflow ID:	
Workflow Notes:	This workflow allows an end user to review and subsequently post/ clean up held charges.
	Application Experience
	Reference build would have to allow encounters to qualify for holding charges.
	Process Alignment
	Clients should define a process for reviewing held charges.
	Outcomes Excellence
Introduced By: Validated By:	

## Swim Lane:

Role(s): Charge Services Department Department(s): Patient Accounting



#### Future State: Charge Services - Reviewing Held Charges

Cerner Workflow ID: 427 (v. 11.0) Client Workflow ID: 790

Oct 16, 2024

Security Position(s): Charge Services - IT

### **Start/Stop** [14895]

Description: Right-click on the charge and credit

## **Start/Stop** [14877]

Description: Filter charges in CS Charge Viewer to view charges in a held status Step Impact: Financial

#### **Decision** [14878]

Description: Do any of these charges require modifications or need to be credited?

#### **Decision** [14889]

Description: Are charges being credited?

#### Work Step [14879]

Description: Make necessary modifications

### Work Step [14880]

Description: Right click on charges and open Release Charge Window

#### Start/Stop [14881]

Description: Release Charges

