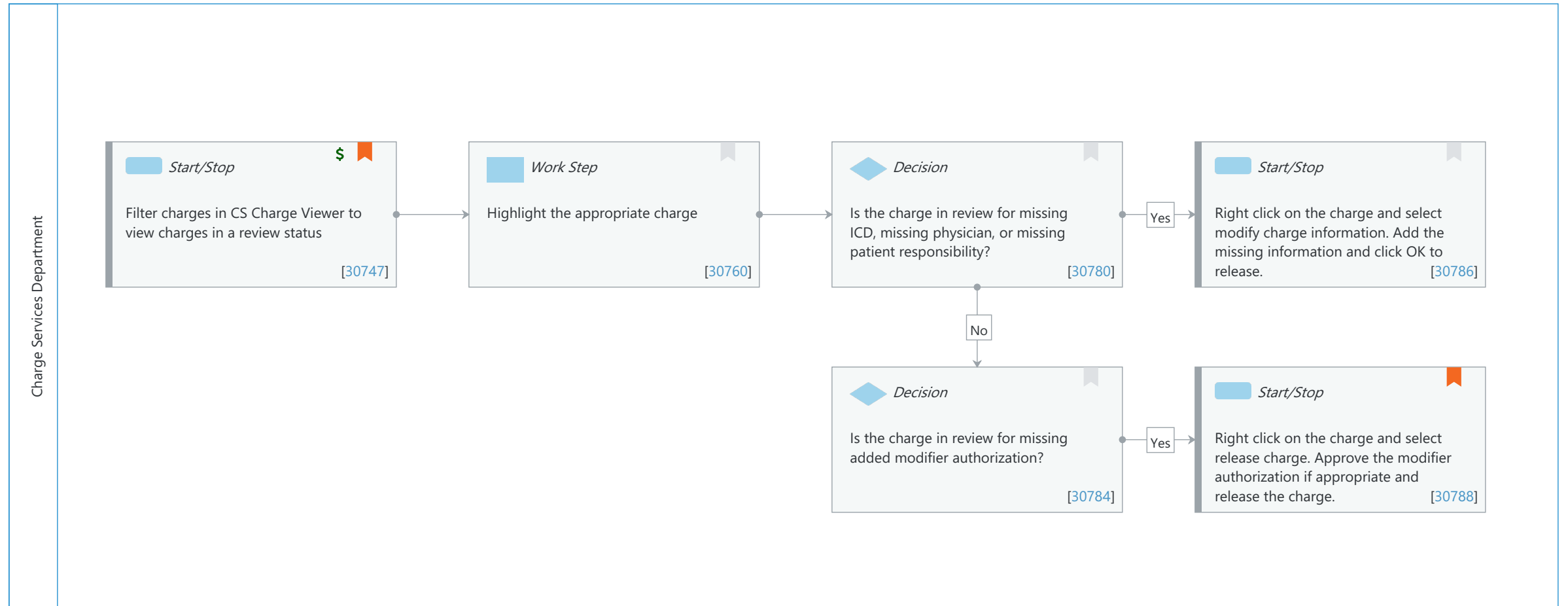


## Future State: Charge Services - Reviewing Charges in Review

Cerner Workflow ID: 29131 (v. 3.0)

Client Workflow ID: 789

Last updated by ELPHIE MANGROBANG, Jun 25, 2024 10:57am (UTC -4 hours)



## Future State: Charge Services - Reviewing Charges in Review

Cerner Workflow ID: 29131 (v. 3.0) Client Workflow ID: 789

Last updated by ELPHIE MANGROBANG, Jun 25, 2024 10:57am (UTC -4 hours)

**Workflow Details:**

Workflow Name: Charge Services - Reviewing Charges in Review

Workflow State: Future State

Workstream: Other

Venue: Acute Care  
Ambulatory  
Post Acute

Client Owner: MANGROBANG, ELPHIE

Cerner Owner: Craig, Terri D

Standard: Yes

Related Workflow(s):

Tags:

**Workflow Summary:**

Service Line:

Related Solution(s): Charge Services

Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 29131 (v. 3.0)

Client Workflow ID: 789

Workflow Notes: This is the process for reviewing charges that have a status of Review. Charges have this status if the system has been configured to require a diagnosis and physician in Pricing Tool/Tiering Logic or if modifiers are being added from Charge Transformation.

Not following this workflow could result in late charges and delayed claims.

Introduced By: WS 1

Validated By: WS 8

**Swim Lane:**

Role(s): Charge Services Department

Department(s): Patient Accounting

Security Position(s): Charge Services - IT

**Start/Stop [30747]**

Description: Filter charges in CS Charge Viewer to view charges in a review status

Step Impact: Financial

Comments: Note: By clicking on the ellipsis next to the Review Process Flag filter, you have the option to further define exactly what charges

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you would like to see based on the Review reason. Current reasons are Missing ICD, Missing rendering physician, Missing patient responsibility (CPA only), or Missing added modifier authorization (if added through a Charge Transformation rule).

**Work Step** [30760]

Description: Highlight the appropriate charge

**Decision** [30780]

Description: Is the charge in review for missing ICD, missing physician, or missing patient responsibility?

**Start/Stop** [30786]

Description: Right click on the charge and select modify charge information. Add the missing information and click OK to release.

**Decision** [30784]

Description: Is the charge in review for missing added modifier authorization?

**Start/Stop** [30788]

Description: Right click on the charge and select release charge. Approve the modifier authorization if appropriate and release the charge.

Comments: If the modifier is not appropriate, right click on the charge and select modify charge information. Remove the modifier and select OK to release.