Niagara Health System

Future State: Cap Management - NH and HDS: CareAware Patient Flow: EVS and Transport Supervisor

EVS Management;Transport Management;EVS Aide

Start/Stop
Start
[3]

Work Step
Check Custodial Status and Transport Status gadgets.
[8]

Decision
Have all-shift staff logged on to mobile devices and updated their status to available.
[6]

Yes →

No ↓

System
Red dot displays, user is not currently switched to available.
[15]

Work Step
Validate user is signed in to mobile device and update status to available. Updating status can be done from the status gadget.
[17]

System
Green dot displays on the appropriate status list. This indicates that a user is available and can/will receive jobs.
[13]

Decision
Are all shift staff/users assigned to the correct zones?
[20]

Yes →

No ↓

Work Step
Assign each user to the zone they will be responsible for during the shift.
[22]

System
The solution will assign jobs based on zone assignment, user availability, job priority, other additional algorithm components.
[24]

Decision
Does a requested job need assigned immediately (prior to system automation) or a job assignment needs changed (for any reason)?
[27]

Yes →

No ↓

Work Step
No Assignment intervention needed. allow system to continue auto assignment.
[29]

Work Step
End of shift. Ensure all departing staff have updated their status to "unavailable" and have logged off of devices.
[33]

Work Step
If needed, manually update any off-shift staff status to "Unavailable" from within the Custodial or Transport Status gadgets.
[38]

Work Step
Ensure devices, zone assignments, staff status are ready for the next shift.
[40]

Start/Stop
STOP
[42]

Work Step
On the Custodial Service or Transport List gadget find the job line that needs assigned.
[31]

Work Step
Select the Custodian or Transporter cell > select the "…" button > In the following window assign the appropriate staff.
[35]

Cerner

Future State: Cap Management - NH and HDS: CareAware Patient Flow: EVS and Transport Supervisor

Cerner Workflow ID: **18394 (v. 5.0)**   Client Workflow ID: **924**

Last updated by Jennifer Schafer, Mar 27, 2024 2:01pm (UTC -4 hours)

Workflow Details:

Workflow Name:	Cap Management - NH and HDS: CareAware Patient Flow: EVS and Transport Supervisor
Workflow State:	Future State
Workstream:	Other
Venue:	Acute Care
Client Owner:	
Cerner Owner:	
Standard:	Yes
Related Workflow(s):	
Tags:	

Workflow Summary:

Service Line:	
Related Solution(s):	CareAware Patient Flow
Project Name:	Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP
TestBuilder Script(s):	
Cerner Workflow ID:	18394 (v. 5.0)
Client Workflow ID:	924
Workflow Notes:	
Introduced By:	WS 4
Validated By:	WS 5.2

Swim Lane:

Role(s):	EVS Management
	Transport Management
	EVS Aide [Custom]
Department(s):	
Security Position(s):	

Start/Stop [3]

Description: Start

Work Step [8]

Description: Check Custodial Status and Transport Status gadgets.

Decision [6]

Description: Have all shift staff logged on to mobile devices and updated their status to available.

Cerner Workflow ID: **18394 (v. 5.0)**   Client Workflow ID: **924**   Last updated by Jennifer Schafer, Mar 27, 2024 2:01pm (UTC -4 hours)

System [13]

Description: Green dot displays on the appropriate status list. This indicates that a user is available and can/will receive jobs.

Decision [20]

Description: Are all shift staff/users assigned to the correct zones?

System [24]

Description: The solution will assign jobs based on zone assignment, user availability, job priority, other additional algorithm components.

Decision [27]

Description: Does a requested job need assigned immediately (prior to system automation) or a job assignment needs changed (for any reason)?

Work Step [31]

Description: On the Custodial Service or Transport List gadget find the job line that needs assigned.

Work Step [35]

Description: Select the Custodian or Transporter cell > select the "..." button > In the following window assign the appropriate staff.

System [15]

Description: Red dot displays, user is not currently switched to available.

Work Step [22]

Description: Assign each user to the zone they will be responsible for during the shift.

Work Step [29]

Description: No Assignment intervention needed. allow system to continue auto assignment.

Work Step [33]

Description: End of shift. Ensure all departing staff have updated their status to "unavailable" and have logged off of devices.

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Work Step [17]

   Description: Validate user is signed in to mobile device and update status to available. Updating status can be done from the status gadget.

Work Step [38]

   Description: If needed, manually update any off-shift staff status to "Unavailable" from within the Custodial or Transport Status gadgets.

Work Step [40]

   Description: Ensure devices, zone assignments, staff status are ready for the next shift.

Start/Stop [42]

   Description: STOP

Facilities:

   Facility Name: Niagara Health System (All five acute hospitals) and Hotel Dieu Shaver
         Status: Pending Approval
Facility Cerner Owner:
Facility Client Owner:
   Authorize Date:
 Facility Comments: