



## Future State: Cap Management - NH and HDS: CareAware Patient Flow: EVS Clean Job

Cerner Workflow ID: 2541 (v. 14.0) Client Workflow ID: 925

Last updated by Jennifer Schafer, Mar 27, 2024 2:01pm (UTC -4 hours)

**Workflow Details:**

Workflow Name: Cap Management - NH and HDS: CareAware Patient Flow: EVS Clean Job

Workflow State: Future State

Workstream: Other

Venue: Acute Care

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

**Workflow Summary:**

Service Line:

Related Solution(s): CareAware Patient Flow

Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 2541 (v. 14.0)

Client Workflow ID: 925

Workflow Notes:

Introduced By: WS 4

Validated By: WS 5.2

**Swim Lane:**

Role(s): Inpatient Nursing Department

Department(s):

Security Position(s): Nurse

**Start/Stop [3]**

Description: Start

**Decision [92]**

Description: Is the EVS job request associated to a patient transfer?

**Work Step [80]**

Description: Unit Secretary or Nurse Places Adhoc Clean request in CapMan under the Patient List Gadget or the Bedboard and add details

**System [93]**

Description: EVS job will be automatically generated

## Future State: Cap Management - NH and HDS: CareAware Patient Flow: EVS Clean Job

Cerner Workflow ID: 2541 (v. 14.0) Client Workflow ID: 925

Last updated by Jennifer Schafer, Mar 27, 2024 2:01pm (UTC -4 hours)

**System [100]**

Description: EVS job will appear on the Custodial Services List in Capacity Management

**Swim Lane:**

Role(s): EVS Aide [Custom]

Department(s):

Security Position(s): EVS Tech

EVS Management

EVS/Transport Management

**System [103]**

Description: EVS Job will be auto dispatched to the appropriate staff. EVS Aide will be notified on their mobile device of the job request.

**Decision [8]**

Description: Able to Accept Job?

**Decision [17]**

Description: Able to Start Job?

**Work Step [89]**

Description: Select Start button on mobile device

**Work Step [51]**

Description: Begin cleaning the location/room.

**Decision [108]**

Description: Was there a Delay between starting and completing the job? Room issue? called for another job?

**Work Step [111]**

Description: Complete clean job, indicate complete on mobile device in CapMan app

**Work Step [53]**

Description: Once cleaning complete, coordinate with staff to restock and validate room, then complete job on mobile device

**Start/Stop [68]**

Description: Stop

## Future State: Cap Management - NH and HDS: CareAware Patient Flow: EVS Clean Job

Cerner Workflow ID: 2541 (v. 14.0) Client Workflow ID: 925

Last updated by Jennifer Schafer, Mar 27, 2024 2:01pm (UTC -4 hours)

**Work Step [113]**

Description: In CapMan App Select Delay and Delay reason.

**Decision [116]**

Description: Can the job be completed?

**Work Step [9]**

Description: Request goes to next person via the same auto assign algorithm

**Decision [19]**

Description: Accept job

**Decision [25]**

Description: Delay job

**Work Step [35]**

Description: Give Delay Reason.

**Work Step [118]**

Description: Select Undo Start, select Delay, Reason and estimated time frame. Call supervisor for any additional instructions.

**System [121]**

Description: Job will go back in the EVS job Que and re-dispatch out when the delay time has elapsed.

**Work Step [71]**

Description: Choose "Will Wait" or time of delay.

**Facilities:**

Facility Name: Niagara Health System (All five acute hospitals) and Hotel Dieu Shaver

Status: Pending Approval

Facility Cerner Owner:

Facility Client Owner:

Authorize Date:

Facility Comments: