



Future State: Cap Management - NH: CareAware Patient Flow: Patient Transport Request w/ Patient Prep Requirement

Cerner Workflow ID: 2542 (v. 11.0) Client Workflow ID: 1088

Last updated by Jennifer Schafer, Mar 27, 2024 2:07pm (UTC -4 hours)

Workflow Details:

Workflow Name: Cap Management - NH: CareAware Patient Flow: Patient Transport Request w/ Patient Prep Requirement

Workflow State: Future State

Workstream: Other

Venue: Acute Care

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): CareAware Patient Flow

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

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Workflow Notes: New work flow created by Monarch for patient requiring prep prior to a service. This workflow will confirm with RN that the patient is prepped prior to the order going in for porter.

Introduced By: WS 4

Validated By: WS 8

Swim Lane:

Role(s): Nurse (RN)

Radiology Technologist

Nursing dept [Custom]

Department(s): Radiology

Security Position(s):

Start/Stop [51]

Description: Start:

Start/Stop [147]

Description: Receiving unit activates "Patient Prep" function in Connexall

Work Step [127]

Description: Nurse acknowledges "Patient Prep" communication in Connexall

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Work Step [128]

Description: Nurse prepares patient for receiving unit. (imaging, chemo/radiation, dialysis etc.)

Start/Stop [145]

Description: Nurse closes "Patient Prep" request in Connexall. Clicks "Patient Complete".

System [152]

Description: Conexall will send a message back to Nurse to "Request adhoc transport" in Cap Man.

Decision [69]

Description: Pt requires a service outside of the unit and receiving unit requires confirmation of patient prep prior to ad hoc request.

Work Step [74]

Description: Sending Unit: Locate and select the patient on the BedBoard gadget OR on the Pt. List gadget. Select the Transport icon.

Work Step [78]

Description: Select, "Request Adhoc Transport."

Work Step [82]

Description: Fill in any necessary details in the transport job request window. Select "OK" when done.

Swim Lane:

Role(s): Porter [Custom]
Escort [Custom]

Department(s):

Security Position(s): Transport Tech
EVS/Transport Management
Transport Management

System [87]

Description: Job appears on Transport List gadget.

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System [89]

Description: Transport Job will be auto dispatched to the appropriate staff, and available Porter will be notified on their mobile device.

Decision [9]

Description: Is Porter able to accept job

Decision [17]

Description: Able to start job?

Work Step [103]

Description: Select start button and begin transporting the patient (or equipment)

Decision [104]

Description: Was there a Delay between starting and completing the job? Patient issue, called for another job?

Work Step [29]

Description: Complete transport, indicate complete on mobile device.

Work Step [41]

Description: Transport job removed from transport list.

Work Step [8]

Description: Request goes to next person via the same auto assign algorithm.

Decision [20]

Description: Delay Job.

Decision [24]

Description: Is assistance needed?

Work Step [105]

Description: Select Delay and Delay reason

Decision [106]

Description: Can the current job be completed?

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Start/Stop [53]

Description: Stop

Decision [120]

Description: Give Delay Reason and select time of delay or choose "Will Wait".

Work Step [107]

Description: Undo Start, select delay reason and estimated time frame. Call supervisor for any additional instructions.

System [108]

Description: Job will go back in the Transport job Que and re-dispatch out when the delay time has elapsed.

System [94]

Description: Job will go back in the Transport job Que and re-dispatch out when the delay time has elapsed.

Start/Stop [57]

Description: End: If delay time selected instead of will wait.

Work Step [33]

Description: Request goes to first avail Porter via auto assign algorithm or name selected.

System [101]

Description: Secondary Porter will need to accept the job but only one of the two Porters will need to start and complete the job