



## Future State: Cap Management - NH: CareAware Patient Flow: Extended Procedure / Inpatient Surgery

Cerner Workflow ID: 2547 (v. 12.0) Client Workflow ID: 926

Last updated by Sandra Gonzales-Madrid, Jun 24, 2024 11:32am (UTC -4 hours)

**Workflow Details:**

Workflow Name: Cap Management - NH: CareAware Patient Flow: Extended Procedure / Inpatient Surgery

Workflow State: Future State

Workstream: Other

Venue: Acute Care

Client Owner:

Cerner Owner:

Standard: Yes

Related Workflow(s):

Tags:

**Workflow Summary:**

Service Line:

Related Solution(s): Anesthesia Management  
CareAware Patient Flow  
Surgical Management

Project Name: Niagara Health System:OPT-0297674:NIAG\_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID: 2547 (v. 12.0)

Client Workflow ID: 926

Workflow Notes:

Introduced By: WS 4

Validated By: WS 5.2

**Swim Lane: None**

Department(s):

Security Position(s):

**Swim Lane:**

Role(s): Perioperative Services Department  
Surgical Management Nurse  
Imaging Department

Department(s):

Security Position(s): Nurse - Manager

Nurse

Perioperative - Nurse

Perioperative - Nurse Management

Perioperative - Scheduler

**Start/Stop [46]**

Description: Start

**Work Step [4]**

Description: When ready for patient to come down for procedure, call inpatient unit to get patient report

**Work Step [13]**

Description: In CapMgmt. Find patient, request transfer, and reserve bed (drag and drop) patient to a pre-op location.

**Work Step [119]**

Description: Before selecting OK. Select the box "Patient will return to current location"

**Work Step [23]**

Description: Find patient, select transfer icon and select "Return Patient to Held Location"

**Work Step [35]**

Description: Call and give handoff report; transport patient; complete transfer

**System [78]**

Description: Transfer (transport) complete updates registration location to Pre-Op location.

**Work Step [19]**

Description: Patient goes through procedure/surgery

**Decision [21]**

Description: Post procedure/post-surgery, will patient return to held location?

**Decision [52]**

Description: Is Porter needed?

**Decision [30]**

Description: Is Porter needed?

**Work Step [28]**

Description: Find patient, select transfer icon and select transfer option... Optional: use request bed function from transfer icon options.

**Work Step [36]**

Description: Select "Dispatch Transport When Bed Available" from the transfer menu

**Work Step [107]**

Description: select "dispatch transport" when creating the transfer request

**System [116]**

Description: Pt will display on transfer list with NO bed assignment. BedManagement will make new bed assignment and release the hold on the old

**Work Step [76]**

Description: Complete transfer in Capacity Management when patient arrives in Procedure/Surgery.

**Swim Lane:**

Role(s): Inpatient Nursing Department

Department(s):

Security Position(s): Nurse - Manager  
Nurse

**Decision [51]**

Description: Does EVS need to clean room?

**Work Step [102]**

Description: Modify transfer job to include EVS clean

**Work Step [10]**

Description: Take patient to Surgical/Procedure area per facility policy.

**Work Step [90]**

Description: Complete Transfer in Capacity Management.

**Start/Stop [49]**

Description: Stop

**Swim Lane:**

Role(s): Bed Monitor [Custom]

Department(s):

Security Position(s): Bed Coordinator

**Work Step [130]**

Description: Bed Monitor will make new bed assignment and release hold on the old bed

**System [126]**

Description: New bed assignment displays on the transfer list in the destination column

**Swim Lane:**

Role(s): EVS Aide [Custom]

Department(s):

Security Position(s): EVS Tech

EVS Management

EVS/Transport Management

**Work Step [7]**

Description: Receive job request on mobile device. Accept, Start, and complete job

**System [99]**

Description: Release hold will update previous bed to a dirty status.

**Work Step [40]**

Description: EVS will receive notification of job on the held bed that was released.

**Work Step [41]**

Description: Accept, Start, and complete job.

**Work Step [42]**

Description: Have nurse or supervisor manually cancel job if it was completed previously when pt left for procedure/surg

**Swim Lane:**

Role(s): Porter [Custom]

Department(s): Supply Chain

Security Position(s): Transport Tech

Transport Management

**Work Step [60]**

Description: Receive job request on mobile device. Accept, start and complete job.

**Work Step** [33]

Description: Receive job request on mobile device. Accept, Start, and complete job

**System** [83]

Description: Patient Location updated to previous held location (or new location if applicable).

**Facilities:**

Facility Name: Niagara Falls Site

Status: Pending Approval

Facility Cerner Owner: Gonzales-Madrid,Sandra

Facility Client Owner: Matone, Jean

Authorize Date:

Facility Comments:

Facility Name: St. Catharines

Status: Pending Approval

Facility Cerner Owner: Gonzales-Madrid,Sandra

Facility Client Owner: Matone, Jean

Authorize Date:

Facility Comments:

Facility Name: Welland

Status: Pending Approval

Facility Cerner Owner: Gonzales-Madrid,Sandra

Facility Client Owner: Matone, Jean

Authorize Date:

Facility Comments: