Future	State: Cap Management - NH: CareAware Patient Flow: ED to Mental Health ow ID: Client Workflow ID: 1034 Last updated by Jennifer Schafer, Mar 04, 2024 1:07pm (UTC -4 hours)
ED Registration Clerk,Triage,ED Nurse	Start/Stop START [9] Work Step Patient presents to ED. [9] [9] [9] [9] [9] [9] [9] [9] [9] [9]
Emergency Medicine Physician	Decision Does patient meet requirements for mental health evaluation? Itsp: Work Step Place Psych consult and transfer patient to PERT for Evaluation. Itsp:
Mental Health Provider, MRP, Admitting Psychiatrist	Work Step PAO is written by accepting Psychiatrist/Provider placing the patient on the transfer list. [30] [30] [30] [30] [30] [30] [30] [30] [30] [30] [30] [30] [30] [31] [32] [32] [33] [34] [35] [36] [37] [38] [39] [39] [30] [30] [31] [32] [32] [33] [34] [35] [35] [36] [37] [38] [39] [39] [30] [30] [30] [30] [30] [31] [32] [32] [33]
PERT RN	Work Step Give report to receiving RN [80] [80] [80] [80] [80] [80] [80] [80] [80] [80] [80] [80] [81] Work Step Notify Security of request for transport, Porter in CapMan [81] [82] <
Mental Health Charge Nurse	Work Step Mental Health Charge RN decides what bed to place patient to [68] ////////////////////////////////////
Receiving Psych Nurse	Work Step Accept report and prepare for patient's arrival per protocol [73] (102) (1
Porter	Work Step Accepts and Starts job on mobile device. [50] Work Step Completes job on mobile device once patient is in the new location. [50]
EVS Technician	Does EVS need to clean PERT room? (11) No No Mork Step Mork Step Accept, start, and complete job on mobile device No

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Niagara Health System

Future State: Cap Management - NH: CareAware Patient Flow: ED to Mental Health

Cerner Workflow ID: Client Workflow ID: 1034

Last updated by Jennifer Schafer, Mar 04, 2024 1:07pm (UTC -4 hours)

Workflow Details:

Workflow Name: Cap Management - NH: CareAware Patient Flow: ED to Mental Health Workflow State: Future State Workstream: Admission/Intake Venue: Hospital Based Behavioral Health Client Owner: Matone, Jean Cerner Owner: Thomas,Travis R Standard: No Related Workflow(s): Tags:

Workflow Summary:

Service Line: Related Solution(s): CareAware Patient Flow Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP TestBuilder Script(s): Cerner Workflow ID: Client Workflow ID: 1034 Workflow Notes: Introduced By: Validated By:

Swim Lane:

Role(s): ED Registration Clerk Triage [Custom] ED Nurse Department(s): Patient Access Security Position(s):

Start/Stop [9] Description: START

Work Step [57] Description: Patient presents to ED.

Work Step [59] Description: 1. Quick reg

2. Triage

Work Step [71] Description: Complete Full Reg



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Cerner Workflow ID: Client Workflow ID: 1034

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Swim Lane:

Role(s): Emergency Medicine Physician

Department(s):

Security Position(s):

Decision [15]

Description: Does patient meet requirements for mental health evaluation?

Work Step [22]

Description: Place Psych consult and transfer patient to PERT for Evaluation.

Decision [67]

Description: Discharge Patient

Swim Lane:

Role(s): Mental Health Provider [Custom] MRP [Custom] Admitting Psychiatrist [Custom]

Department(s): Security Position(s):

Work Step [30]

Description: PAO is written by accepting Psychiatrist/Provider placing the patient on the transfer list.

Decision [98]

Description: Does patient need mental health admission?

Decision [125]

Description: Discharge Patient

Swim Lane:

Role(s): PERT RN [Custom] Department(s): Security Position(s):

Work Step [80] Description: Give report to receiving RN



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Work Step [84]

Description: Request Transport/Porter in CapMan

Work Step [129]

Description: Notify Security of request for transport assistance

Work Step [117]

Description: Clean room per protocol upon patient departure

Swim Lane:

Role(s): Mental Health Charge Nurse [Custom] Department(s): Security Position(s):

Work Step [68]

Description: Mental Health Charge RN decides what bed to place patient to

Work Step [31]

Description: Charge Nurse/ Ward Clerk/ Nurse will assign bed by dragging and dropping the patient to the bed pill from the transfer list.

Work Step [38]

Description: When bed is available, Mental Health will notify PERT.

Swim Lane:

Role(s): Receiving Psych Nurse [Custom] Department(s): Security Position(s):

Work Step [73]

Description: Accept report and prepare for patient's arrival per protocol

System [102]

Description: Patient's new location will update in Reg system

Start/Stop [89]

Description: STOP



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Swim Lane:

Role(s): Porter [Custom]

Department(s):

Security Position(s):

Work Step [50]

Description: Accepts and Starts job on mobile device.

Work Step [106]

Description: Completes job on mobile device once patient is in the new location.

Swim Lane:

Role(s): EVS Technician Department(s): Security Position(s):

Decision [111]

Description: Does EVS need to clean PERT room?

Work Step [115]

Description: Accept, start, and complete job on mobile device

Facilities:

Facility Name: St. Catharines Status: Pending Approval Facility Cerner Owner: Gonzales-Madrid,Sandra Facility Client Owner: Matone, Jean Authorize Date: Facility Comments:

