



Future State: Cap Management - NH: CareAware Patient Flow: ED to Mental Health

Cerner Workflow ID: Client Workflow ID: 1034

Last updated by Jennifer Schafer, Mar 04, 2024 1:07pm (UTC -4 hours)

Workflow Details:

Workflow Name: Cap Management - NH: CareAware Patient Flow: ED to Mental Health

Workflow State: Future State

Workstream: Admission/Intake

Venue: Hospital Based Behavioral Health

Client Owner: Matone, Jean

Cerner Owner: Thomas, Travis R

Standard: No

Related Workflow(s):

Tags:

Workflow Summary:

Service Line:

Related Solution(s): CareAware Patient Flow

Project Name: Niagara Health System:OPT-0297674:NIAG_CD Niagara HIS RFP

TestBuilder Script(s):

Cerner Workflow ID:

Client Workflow ID: 1034

Workflow Notes:

Introduced By:

Validated By:

Swim Lane:

Role(s): ED Registration Clerk

Triage [Custom]

ED Nurse

Department(s): Patient Access

Security Position(s):

Start/Stop [9]

Description: START

Work Step [57]

Description: Patient presents to ED.

Work Step [59]

Description: 1. Quick reg

2. Triage

Work Step [71]

Description: Complete Full Reg

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Swim Lane:

Role(s): Emergency Medicine Physician

Department(s):

Security Position(s):

Decision [15]

Description: Does patient meet requirements for mental health evaluation?

Work Step [22]

Description: Place Psych consult and transfer patient to PERT for Evaluation.

Decision [67]

Description: Discharge Patient

Swim Lane:

Role(s): Mental Health Provider [Custom]

MRP [Custom]

Admitting Psychiatrist [Custom]

Department(s):

Security Position(s):

Work Step [30]

Description: PAO is written by accepting Psychiatrist/Provider placing the patient on the transfer list.

Decision [98]

Description: Does patient need mental health admission?

Decision [125]

Description: Discharge Patient

Swim Lane:

Role(s): PERT RN [Custom]

Department(s):

Security Position(s):

Work Step [80]

Description: Give report to receiving RN

Work Step [84]

Description: Request Transport/Porter in CapMan

Work Step [129]

Description: Notify Security of request for transport assistance

Work Step [117]

Description: Clean room per protocol upon patient departure

Swim Lane:

Role(s): Mental Health Charge Nurse [Custom]

Department(s):

Security Position(s):

Work Step [68]

Description: Mental Health Charge RN decides what bed to place patient to

Work Step [31]

Description: Charge Nurse/ Ward Clerk/ Nurse will assign bed by dragging and dropping the patient to the bed pill from the transfer list.

Work Step [38]

Description: When bed is available, Mental Health will notify PERT.

Swim Lane:

Role(s): Receiving Psych Nurse [Custom]

Department(s):

Security Position(s):

Work Step [73]

Description: Accept report and prepare for patient's arrival per protocol

System [102]

Description: Patient's new location will update in Reg system

Start/Stop [89]

Description: STOP

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Swim Lane:

Role(s): Porter [Custom]

Department(s):

Security Position(s):

Work Step [50]

Description: Accepts and Starts job on mobile device.

Work Step [106]

Description: Completes job on mobile device once patient is in the new location.

Swim Lane:

Role(s): EVS Technician

Department(s):

Security Position(s):

Decision [111]

Description: Does EVS need to clean PERT room?

Work Step [115]

Description: Accept, start, and complete job on mobile device

Facilities:

Facility Name: St. Catharines

Status: Pending Approval

Facility Cerner Owner: Gonzales-Madrid,Sandra

Facility Client Owner: Matone, Jean

Authorize Date:

Facility Comments: